

From: [REDACTED]
To: PortableSafetyComplaint (NHTSA)
Subject: failure of recall notification
Date: Monday, February 22, 2016 2:03:11 PM

10/2/2016

Veh. Serial No. JNRAR05Y4VW [REDACTED]

My 1997 Infiniti QX4 was recalled due to frame and strut tower severe rust and failure rate. Due to improper undercoating, and blocked drain holes, The recall was issued in 2011, I was never notified and found out only when I took my vehicle to the dealer for structural damage failure, which happened while operating the vehicle, I was only saved by my own mechanical ability. On there inspection I was informed the vehicle was not covered, dangerous to drive and should be junked. Had I been informed of the defect at the time of recall, the vehicle could have easily repaired. I feel the Nissian Corperation is at fault for my loss and should compensate me for my loss, of a otherwise perfectly operating vehicle, which would have run easily another 100,000 miles at least, and many years.

My complaint is about their failure to notify. Therefore Ramsey Infiniti should have all their recall notification checked and recertified, and put under review for incompetent business practices.

Thank you, [REDACTED]

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SMD