



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-NOV-2015

Repository ☐

Reference No.
10788142

OWNER INFORMATION (Type or Print)

Name

Address

City ROCKVILLE

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNAGE228295

Make

KIA

Model

OPTIMA

Model Year

2009

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

21-OCT-2015

☐

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

71649

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

NONE

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FOR A LONG TIME, THE AIR BAG WARNING LIGHT COMES ON AND STAYS ON. WE HAVE TAKEN THE KIA TO TWO DIFFERENT DEALERSHIPS. EACH ONE SAID THAT THERE IS NOTHING WRONG WITH THE AIR BAG AND TURNED OFF THE WARNING LIGHT. BOTH DEALERSHIPS SAID THAT, IF YOU PUT A CELL PHONE ON A KIA CAR SEAT, THAT WILL SET OFF THE AIR BAG WARNING LIGHT EVEN THOUGH NOTHING IS WRONG WITH THE CAR SEAT. THE AIR BAG WARNING LIGHT COMES ON WHENEVER WE START THE CAR AND STAYS ON THE ENTIRE TIME, UNTIL WE TAKE IT TO A DEALERSHIP TO HAVE THE LIGHT TURNED OFF DURING REGULAR SERVICE DEPARTMENT HOURS. THIS MEANS THAT WE DON'T HAVE AN AIR BAG WARNING LIGHT, BECAUSE, IF IT'S ON ALL THE TIME, WE WILL NEVER KNOW WHEN WE DO HAVE AN AIR BAG PROBLEM. SINCE OUR FORD AND OUR HYUNDAI NEVER HAD THIS PROBLEM WHEN WE PUT A CELL PHONE ON THE CAR SEAT, THIS IS CLEARLY A DESIGN FLAW IN THE KIA AIR BAG WARNING SYSTEM. BECAUSE YOUR FORM ONLY ALLOWS ONE DATE AND MILEAGE ENTRY, I WILL TELL YOU THAT WE TOOK OUR KIA TO KING KIA ON 09/26/2014, WHEN THE MILEAGE WAS 68,239, AND TO HERSON'S KIA ON 10/21/2015, WHEN THE MILEAGE WAS 71,649. SO KIA HAS NOT FIXED THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Rockville, MD

CAPITAL DISTRICT 308

08 DEC 2015 PM 5 L



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National Highway Traffic Safety Administration
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