

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: NOV 12 2015 02-NOV-2015		Repository ☐ Reference No. 10787642			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name: [REDACTED]						[REDACTED]			
Address: [REDACTED]						Evening Telephone Number			
City: SEARS			State: MI		Zip Code: [REDACTED]		Same		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMYU55124[REDACTED]				Make: FORD		Model: ESCAPE		Model Year: 2004	
Date Purchased: 2004		Dealer's Name and Telephone Number: Classic Ford Cars				Engine: No: Cylinders: 6		Fuel Type: N.L.	
Original Owner: ☒		Dealer's City:		State: MI		Zip Code:			
Transmission Type: Autom.		☒ Antilock Brakes		Powertrain:		Multiple Failure: Yes		Incident Date(s): 12-OCT-2015	
		☒ Cruise Control							
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 020000 SUSPENSION, BRAKES (PWS)						Failure Mileage: 125715		Failure Speed:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make:			Tire Model (Name or Number):			Tire Size (Example P215/65R15):			
DOT No. (Example: DOTM19ABC036):			☐ Original Equipment		Failure Location:				
			☐ Prior Repair						
Tire Component Code:						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured:		Number of Deaths:		Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2004 FORD ESCAPE. WHILE DRIVING AT AN UNKNOWN SPEED OVER A BUMP IN THE ROAD, THE VEHICLE EMITTED A CLUCKING NOISE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING, WHICH INDICATED THAT THE FRONT SUSPENSION BAR WAS FRACTURED. THE FRONT SUSPENSION BAR WAS REPLACED. THE CONTACT ALSO STATED THAT THE BRAKE LINES ALSO FAILED DUE TO CORROSION. THE BRAKE LINES WERE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 125,715.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Suspension bar on the right side broke off front end. Steering, left side was very loose. Replaced both. Terry garage in Evert, miss side the bar could have jumped up over the braces, and cause me too have no control!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, **HEF-010**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration