

[Redacted]

SEP 27 2017

Charlotte, NC

[Redacted]

To: NHTSA

Re: claim # 10786828

Date: September 20, 2017

2015 Genesis VIN: H1MHGN4JU [Redacted]

I continue to have electronic problems with the above automobile. It has been in the shop -3- times in an effort to solve the problem. **I have been in touch with Hyundai about the problem.**

When I took the car to the dealership today -32- different diagnostic codes popped up as being out of order. Some involved power steering, power brakes, anti lock brakes, sensors for automatic braking & others. The car is at the dealership where I purchased it. They are going to do further diagnostics. When I get a copy of the latest test I will forward you a copy to put in the file. I am sending you an attachment that explains the history of the problem.

This car has serious electronic problems and I feel the car is **not** roadworthy.

**Please acknowledge receipt of this email and the attachment @ my email address noted above.**

[Redacted]

NAM  
10/2/17  
W



PUT ON YOUR MEMORY

Wed, Sep 20, 2017 at 4:45 PM

To: cbland@wbbatty.com

[REDACTED]

[REDACTED]

Right now I need some guidance:

Sept. 22, 2015 I bought a new Hyundai Genesis from Ft. Hyundai in Ft. Mill SC

Mill

Oct. 13, 2015 electronic's repair by Bob King Automotive Group (Hyundai dealer in Winston-Salem. I was stranded @ a friend's house near W/S. It was towed to the dealer & he let borrow a car to get home in CLT

Nov. 11, 2015 electronic repair by Paramount Motors in Hickory. I was in Blowing Rock NC & the car was towed to Paramount in Hickory ( the nearest dealer)

Sept. 20, 2017 electronic problems. Thirty-two (32) diagnostic codes popped up at South Charlotte Hyundai. They did not want to "get involved" with the car because of possible warranty issues. They told me to take the car to Paramount or Ft. Mill.

Sept. 20, 2017 Took the car the Ft. Mill. They are very Wednesday very busy. They gave me a "loaner" to drive & will call me in a couple of days.

[Redacted]  
Charlotte, NC

CHARLOTTE NC 282

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