

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 28-OCT-2015
Repository:
Reference No.: 10786657

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: WEST ORANGE State: NJ Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2HTYK165X6H [REDACTED]
Make: HONDA Model: RIDGELINE Model Year: 2006
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
Original Owner: Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Transmission Type: Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 15-OCT-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) TRANSMISSION COOLER LINE FITTING AT RADIATOR
Failure Mileage: 123000 Failure Speed: 15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).
TL-THE CONTACT OWNS A 2006 HONDA RIDGELINE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 15 MPH, THE VEHICLE INDEPENDENTLY SLOWED DOWN. THE CONTACT PULLED OVER AND DISCOVERED TRANSMISSION FLUID LEAKING FROM THE VEHICLE. THE VEHICLE WAS TOWED TO THE CONTACTS RESIDENCE WHERE HE DISCOVERED THAT METAL FITTING AROUND THE RADIATOR HAD CORRODED AND FRACTURED, WHICH CAUSED TRANSMISSION FLUID TO LEAK FROM THE VEHICLE. THE RADIATOR WAS FAULTY AND NEEDED TO BE REPLACED. THE CONTACT REPAIRED THE VEHICLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 123,000. SW

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HONDA USED A STEEL WASHER AT THE FITTING. IT RUSTED AND THE FITTING LOOSENED AND EVENTUALLY DISENGAGED FROM THE RADIATOR CAUSING THE LOSS OF ALL TRANSMISSION FLUID. THIS COULD HAVE BEEN AVOIDED IF HONDA USED A WASHER MADE FROM A NON FERROUS MATERIAL THE FAILURE COULD HAVE BEEN AVOIDED AND THEY WOULD HAVE A SATISFIED CUSTOMER
I AM IN POSSESSION OF THE FAILED PARTS IF YOU WOULD LIKE TO USE THEM FOR A CAREFUL ANALYSIS,
THERE IS MORE EVIDENCE OF THIS ON THE RIDGELINE OWNERS CLUB ON THE INTERNET

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

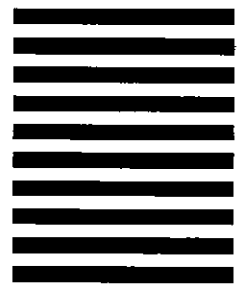
1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-DID
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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