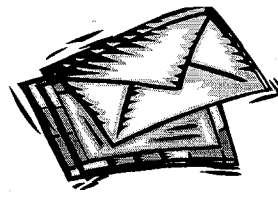


NHTSA ccmMercury Routing Slip



CL-16185718-6926

Printed: 4/15/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES16-001785	Rec'd Date: 4/15/2016	Referred By: NAD-200
XREF #:	Doc Type: CNG	Doc Date: 3/26/2016
Delivery: EML	Address To:	Due Date: 5/16/2016
S10 #:	DOT/I #:	RMP #:
Subject: LETTER FROM CONGRESSMAN CAPPS ON BEHALF OF CONSTITUENT [REDACTED] RE 2007 DODGE SPRINTER SAFETY RECALL FOR PASSENGER AIRBAG		
Ack Date:	Ack By:	Signed For:
Sign Office: DIRECTOR, GOVERNMENTAL AFFAIRS	Signature: ALISON PASCALE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: CBUTLER x60180	Modified By: Chris.Butler	
Most Recent Comment:		

Author:

THE HONORABLE LOIS CAPPS
U.S. HOUSE OF REPRESENTATIVES
1411 MARSH STREET, SUITE 205
SAN LUIS OBISPO, CA 93401
Tel: 805-546-8348 Fax: E-mail:

APR 19 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	4/15/2016	5/16/2016	
NGA-010	SIGN	4/15/2016		

RR
4/19/16
SMD

LOIS CAPPS
24TH DISTRICT, CALIFORNIA

2231 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-0624
(202) 225-3601
www.capps.house.gov

COMMITTEE ON
ENERGY AND COMMERCE



Congress of the United States

House of Representatives

- DISTRICT OFFICES:
1411 MARSH STREET, SUITE 205
SAN LUIS OBISPO, CA 93401
(805) 546-8348
- 301 EAST CARRILLO STREET, SUITE A
SANTA BARBARA, CA 93101
(805) 730-1710
- 1101 SOUTH BROADWAY, SUITE A
SANTA MARIA, CA 93454
(805) 349-3832

Office of Congresswoman Lois Capps Constituent Authorization Form

MAR 30 2016

Name: _____ Email: _____
 Address: _____ Phone: _____ Fax: _____
 City, Zip: SAN LUIS OBISPO, CA. _____ Other Phone/Cell: _____
 Social Security #: _____ Date of Birth: _____

Brief Description of Case (use additional pages if required):

I own a 2007 Dodge Sprinter which has a safety recall for the passenger side airbag. I received this recall notice on June 12, 2015. I contacted my local Fiat-Chrysler dealer who services my vehicle, and they told me that parts are not available to repair or replace this airbag. This is still the answer today, 9 months later. I no longer carry passengers and drive the vehicle infrequently out of caution. I have contacted the Department of Transportation National Highway Traffic Safety Administration and filed a complaint and inquired about disabling or removing the airbag. I was told the airbag could be deactivated, and there is a form to complete to request this. The form limits the reasons for deactivation approval to carrying an infant or small child or a medical condition. Approval is denied if none of these conditions exist. The dealer and other mechanics I have contacted refuse to disable or remove this airbag. I assume this is because of the legal issues limiting or preventing this.

It seems to me that I would be much safer if I could disable or remove this passenger side airbag, but have not been able to find a way to do so. Can you provide any assistance in this regard?

Authorization (Required by the Privacy Act of 1974):

I hereby authorize Congresswoman Lois Capps to inquire with NHTSA officials on my behalf. I also allow the above-mentioned agency to release information related to my case to Congresswoman Lois Capps.

Signature: _____ Date: 3/26/2016

Please return the complete form to the District Office closest to your home:

Santa Barbara
301 E. Carrillo, Ste. A
Santa Barbara, CA 93101
805-730-1710 (phone)
805-730-9153 (fax)

San Luis Obispo
1411 Marsh Street, Ste. 205
San Luis Obispo, CA 93401
805-546-8348 (phone)
805-546-8368 (fax)

Santa Maria
1101 S. Broadway Suite A
Santa Maria, CA 93454
805-349-3832 (phone)
805-925-1652 (fax)

ES16-001785

Butler, Chris CTR (NHTSA)

To: Korkor, Julie (NHTSA)
Subject: RE: Constituent Inquiry- [REDACTED]

From: Caldwell, Megan (NHTSA)
Sent: Friday, April 15, 2016 10:37 AM
To: Korkor, Julie (NHTSA)
Cc: Pascale, Alison (NHTSA)
Subject: FW: Constituent Inquiry- [REDACTED]

Please control.

From: whitney.gordon@mail.house.gov [<mailto:whitney.gordon@mail.house.gov>]
Sent: Thursday, March 31, 2016 1:06 PM
To: Caldwell, Megan (NHTSA)
Cc: whitney.gordon@mail.house.gov
Subject: Constituent Inquiry- [REDACTED]

March 31, 2016

Megan Caldwell
National Highway Traffic Safety Administration

Dear Ms. Caldwell:

Enclosed please find correspondence from my Constituent [REDACTED] [REDACTED] who requires assistance with his 2007 Dodge Sprinter passenger airbag recall. [REDACTED] has been unable to have the repair made by the local dealership as the part has not been available. He is uncomfortable allowing people to ride in his passenger seat as he is concerned about the recall. Please advise [REDACTED] as to what his options might be.

I would appreciate your careful review of this situation and any

information which might be helpful to my constituent. Please direct your response to my caseworker Whitney Gordon in my San Luis Obispo office; 805-546-8348 or email her at whitney.gordon@mail.house.gov.

Sincerely,



LOIS CAPPS
Member of Congress



This e-mail may contain PRIVILEGED OR CONFIDENTIAL information and is intended only for the use of the specific individual(s) to whom it is addressed. It may contain information that is privileged and confidential under state and federal law. This information may be used or disclosed only in accordance with law, and you may be subject to penalties under law for improper use or further disclosure of the information in this e-mail. If you have received this e-mail in error, please let our office know and then delete this email. Thank you.