

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN 13 2016	Repository <input type="checkbox"/>
U.S. Department of Transportation National Highway Traffic Safety Administration		22-OCT-2015	Reference No. 10785405
OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	State	Zip Code	Evening Telephone Number
CRANBERRY	NJ	[REDACTED]	[REDACTED]
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Number Located at bottom of windshield on driver's side 2D8HN44E39F [REDACTED]	Make DODGE	Model GRAND CARAVAN	Model Year 2009
Date Purchased FEB. 2009	Dealer's Name and Telephone Number REEDMAN TOLL/215-757-4961		Engine: No: Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City LANGHORNE, PA.	State PA.	Fuel Type: REGULAR GAS
Zip Code 19047	Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain AUTO MIXTIC
Multiple Failure: TPMS TIRE VALVES	Incident Date(s) 10-OCT-2015		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 200000 WHEELS TPMS CORRODED TIRE VALVES, NOT TIRE DEFECTIVE		Failure Mileage 98000	Failure Speed 65
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make YOKO HAMA TURWANTE GOOD YEAR	Tire Model (Name or Number) INFINITY BR YOKOHAMA TURWANTE	Tire Size (Example P215/65R15) P225 65 R16 100 H	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: N.J. TURNPIRE (EXIT 9)	
Tire Component Code	Tire Failure Type: VALVES CAUSED		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Cause(s), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2009 DODGE GRAND CARAVAN. WHILE DRIVING 65 MPH, THE TIRE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT STATED THAT THE WARNING INDICATOR BLINKED FOR APPROXIMATELY 15 SECONDS AND THE FRONT DRIVER SIDE TIRE BLEW OUT. THE CONTACT LOST CONTROL OF THE VEHICLE, BUT WAS ABLE TO MANEUVER TO THE SHOULDER OF THE ROAD. THE CONTACT STATED THAT AN INDEPENDENT MECHANIC WAS CALLED, BUT COULD NOT REPAIR THE TIRE AT THAT TIME. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE A NEW TIRE AND TIRE VALVE WERE PLACED ON THE VEHICLE; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE TPMS WHEEL VALVE SENSOR FAILED AND NEEDED TO BE REPAIRED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 98,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

BLOW OUT

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE T.P.M.S. OR T.M.P.S. TIRE VALVES ARE THE CAUSE OF THE TIRE BLOWOUT, NOT THE TIRES. THE VALVES CORRODE VERY EASILY DUE TO ROAD SALT AND HARSH NORTHEAST WINTER WEATHER CONDITIONS. EVEN THOUGH I FILL MY TIRES FREQUENTLY AND CHECK THE AIR PRESSURE FREQUENTLY; THE VALVES KEEP LIGHTING UP ON THE DASHBOARD, EVEN AFTER I HAD THEM REPLACED OR REPAIRED AT A DODGE DEALER FOR \$600 AND THE COST OF A \$175 TIRE. I AM STILL HAVING THIS PROBLEM. ONCE THE LIGHT GOES ON, WITHIN 15 SECONDS, THE DEFECTIVE VALVE FALLS OUT AT HIGHWAY SPEEDS; AND THE TIRE BLOWS OUT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DO I HAVE TO DIE BEFORE DODGE AND NHTSA ADMIT TO A SAFETY ISSUE AND RECALL THESE VALVES, AND REIMBURSE ME MY EXPENSE. DO I HAVE TO GO TO A LAWYER, LIKE [REDACTED] DID AGAINST WALMART BEFORE JUSTICE IS ISSUED? DOES SOME ONE HAVE TO DIE IN AN ACCIDENT?

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

TRENTON

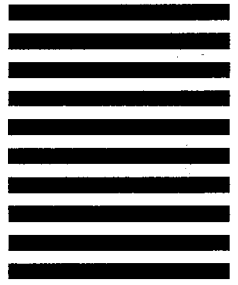
NO 088

21 DEC '15

PM 6 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

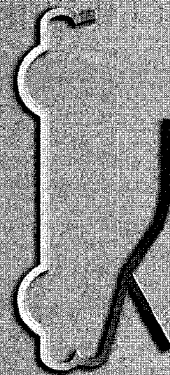


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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

