



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
OCT 12 2016

Repository

16-OCT-2015

Reference No.  
10782999

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City PHILADELPHIA State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Only Number Every Character is Letter

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
5GTDN136968 [REDACTED] Make HUMMER Model H3 Model Year 2006  
Date Purchased 2-1-12 Dealer's Name and Telephone Number Cherry Hill Kia Engine: No: Cylinders 5 cylinder Fuel Type: Gasoline  
Original Owner  Dealer's City ~~Cherry Hill, NJ~~ State NJ Zip Code 19115  
Transmission Type Auto  Antilock Brakes Powertrain Gas Engine Multiple Failure: P0300 code Cylinder Head Incident Date(s) 15-Oct-2015 19-SEP-2013 12-NOV-2013  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: ENGINE (PWS) P0300 Failure Mileage 80000 Failure Speed Idle Red 115kts

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 HUMMER H3. WHILE STOPPED, THE CHECK ENGINE WARNING LIGHT ILLUMINATED, THE VEHICLE STARTED TO SHAKE, AND THEN STALLED. AFTER SEVERAL ATTEMPTS, THE VEHICLE WAS ABLE TO BE RESTARTED. THE FAILURE RECCURRED MULTIPLE TIMES INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE CYLINDER HEAD NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECCURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The car starts to shake right before the engine dies. This usually happens at longer stops and idle. The car has died while in motion as well but not as often as when in idle. As I did some online investigating I found many others experiencing the P0300 code and cylinder head failures. The 2006 GMC canyon has the same exact engine as the 06' Hummer H3. GM did a recall on the cylinder head for the canyon and not the H3. Halfway through the release of the 06' Hummer H3's, GM did install the correct, hardened cylinder heads but did not issue recall on the original 06' H3 soft cylinder heads.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

POSTNET  
94 191  
20 DEC 05  
FMS L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

Customer Number [REDACTED]

Invoice No: [REDACTED]

**BRYNER CHEVROLET Inc.**

1750 THE FAIRWAY  
JENKINTOWN, PA 19046

PHONE (215) 886-3140

SERVICE FAX (215) 886-9518

BODY SHOP FAX (215) 886-2093

www.brynerchevy.com

INVOICE



Page 1 of 1

PHILA, pa [REDACTED]

Home: [REDACTED]

Bus: [REDACTED]

Cell: [REDACTED]

**SERVICE ADVISOR: 4 EDWARD R BRUNTON JR**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	HUMMER H3	5GTDN136968 [REDACTED]		103654 / 103654	T5171	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	VARIABLE LABOR RATE	PAYMENT	INV. DATE
27FEB06			17:00 15OCT15		83.55	CPO	17OCT15
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_DOHC					
08:20 15OCT15	16:36 16OCT15						
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

A OWNER STATES SERVICE ENGINE SOON LAMP IS ILLUMINATED  
98 CHECK OUT TIME

49 PODRUP, PERRY LIC#: 1114  
CCR

135.00 135.00  
135.00

PARTS: 0.00 LABOR: 135.00 OTHER: 0.00 TOTAL LINE A: 135.00  
103654 FOUND P0300 CODE SET IN CURRENT - PERFORM INJECTOR FLOW TEST  
- ALL OK - CHECK FOR SPARK - OK - SWAP COILS AND PLUGS - CYLINDER #3  
CONTINUES TO MISS-FIRE - CYLINDER LEAK DOWN TEST - FOUND #3 CYLINDER  
EXHAUST VALVE IS BURNT - CYLINDER HEAD NEEDS TO BE REPLACED - POSSIBLY  
DUE TO INTAKE (AFTERMARKET)

\*\*\*\*\*

**CHEVROLET**

**PAID**  
[Handwritten initials and date]

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 135.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 135.00
LESS INSURANCE OR DISCOUNT	\$ 106.90
SALES TAX	\$ 8.10
PLEASE PAY THIS AMOUNT	\$ 36.20

SERVICE INVOICE #2 EV 1080

Customer Copy

If you're Vehicle Has

Please Visit Our

With Our Collision  
Service Quality is No Accident

71-128-9172201

Invoice No [REDACTED]  
INVOICE

**BRYNER CHEVROLET Inc.**  
1750 THE FAIRWAY  
JENKINTOWN, PA 19046  
PHONE (215) 886-3140  
SERVICE FAX (215) 886-9518  
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www.brynerchevy.com



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Bus: [REDACTED]  
Cell: [REDACTED]  
Email: [REDACTED]

SERVICE ADVISOR: 4 EDWARD R BRUNTON JR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	HUMMER H3	5GTDN136968 [REDACTED]		84193 / 84204	T174	
DEL. DATE	PROB. DATE	WARR. EXP.	PROMISED	PO NO.	VARIABLE LABOR RATE	PAYMENT	INV. DATE
27FEB06			17:00 13NOV13		75.50	CCRD	22NOV13
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter_DOHC					
09:00 13NOV13	12:44 22NOV13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
all good found compression leak down in thar cylinder replaced cylinder head and found exhaust manifold cracked replaced manifold and had to replace cam actuator due to it would not zero out 4061830(6.3)							
*****							

11/25/13

All repairs guarantee 12 months from date of service

12/2/13

12/2/13 replaced customer power window motor replaced it because had a rattle from



CUSTOMER PAY DEDUCTIBLE FOR REPAIR ORDER

1053.73

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X \_\_\_\_\_  
CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 86.40
PARTS AMOUNT	\$ 876.80
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 1053.73
TOTAL CHARGES	\$ 2016.93
LESS REFINANCE OR DISCOUNT	\$ 0.00
SALES TAX	\$ 121.02
PLEASE PAY THIS AMOUNT	\$ 2137.95

Customer Copy

[Signature]

[Signature]

[Signature]

If you're Vehicle Has

Please Visit Our

With Our Collision Service Quality is No Accident