

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN 13 2016 16-OCT-2015		Repository ☐ Reference No. 10782883	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
SHAKER HTS		OH			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
WDBNG70J21A		MERCEDES BENZ		S430	
Model Year		Engine:		Fuel Type:	
2001		No: Cylinders		Gasoline	
Date Purchased		Name and Telephone Number		Engine:	
11/05/2014				No: Cylinders	
Original Owner		City		Eight (8)	
		State		Zip Code	
		OH			
Transmission Type		Antilock Brakes		Incident Date(s)	
Automatic		☒ Cruise Control		15-JUN-2015	
Powertrain Failure		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 220000 SEATS, 160000 STRUCTURE, 125000 EXTERIOR LIGHTING: BRAKE LIGHTS				Failure Mileage	
				113363	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				0	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 MERCEDES BENZ S430. THE CONTACT STATED THAT DURING RAINY WEATHER CONDITIONS, WATER ENTERED INTO THE VEHICLE THROUGH THE DOORS, THE WINDOWS, AND SOAKED THE SEATS. THE CONTACT ALSO STATED THAT THE BRAKE LIGHT REMAINED ILLUMINATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS TOWED TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 113,363. * Safety defect rear brake lamps, turning lights, dash board lights * Mercedes, USA, failure to warn or notify their customers of Reed valve in the air/water duct & overflow into the passenger compartment damaging the electrical & other components.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

November 5, 2014, call Mercedes USA and asked if there was any recalls or bulletin on 2001 Mercedes S430.

Answer was "None". However they were aware of the problems the reed-valve in the air/water duct tank.

This is Fraud & Deception, due to their not informing customer of simple cleaning out the clogged reed valve in the air/water duct.

According by the dealers service department the cost of repairs would more then the vehicl. is worth d so they no testing on the vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CLEVELAND

OH 440

13 DEC '15

PM 7:1



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FIRST-CLASS MAIL

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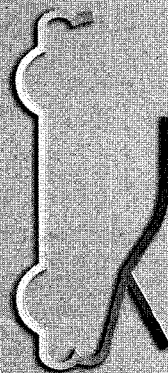
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NEF-010
W48-226



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

