

10/26/2015

Print

CL-10782537-4844

Sender Name: [REDACTED]

Sender Email: [REDACTED]

NOV -4 2015

Subject: (OID 10782537) Additional Misrepresentations by BWM/MINI

Comments: Dear NHTSA, on October 14, 2015, I filed a complaint (10782537) regarding written misrepresentations by BWM/MINI in a safety recall program. My specific concern was that not only had BMW/MINI provided me with false written representations regarding a recall that it has numbered 15V-205, but more importantly that BMW/MINI likely attempted to induce your agency to act or not act by providing you with false information about this recall campaign. My educated guess is that providing false information in order to induce you to act or to refrain from action is a crime under Federal criminal law. Today's message adds as an update that a BMW/MINI "customer relations" representative who identified himself as "Mitch" made numerous false oral statements today on the phone with me. My original reason for contacting his office was to complain of false written representations. It seems that BWM/MINI is nothing but an organized criminal enterprise, and I suggest that you treat it as such in your dealings with BMW/MINI regarding its recall campaign no. 15V-205 (Front passenger seat occupant detection mat sensor). Note- this is an airbag issue, but BMW/MINI has gone to torturous lengths not to identify it as such. Sincerely, [REDACTED]

[REDACTED] Riverside, Illinois

Contact Information:

Last Name: [REDACTED]

First Name: [REDACTED]

Email Address: [REDACTED]

Contact Source: Owner

NHTSA

I entered this additional information on your website 10/19/2015. By e-mail, the "NHTSA Hotline Center" told me to send it to you by paper mail and post. Here it is.

[REDACTED]

10/26/2015

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11/10/15
SMD
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[REDACTED]

Riverside, IL

STAMPEL

25 OCT 2015 7:14 A



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

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