

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received JAN 13 2016	Repository <input type="checkbox"/>
15-OCT-2015	Reference No. 10782429

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ROWLAND HEIGHTS State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: Same
E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number 1NXBR32E17Z [Redacted]	Location of windshield on driver's side	Make TOYOTA	Model COROLLA	Model Year 2007
Date Purchased 6-20-2007	Dealer's Name and Telephone Number Elmore Toyota	Engine: No: Cylinders 4	Fuel Type: Gasoline	
Original Owner <input type="checkbox"/>	Dealer's City Westminster	State CA	Zip Code 92683-4396	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Multiple Failures		Incident Date(s) 16-JUN-2015

FAILED COMPONENT INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

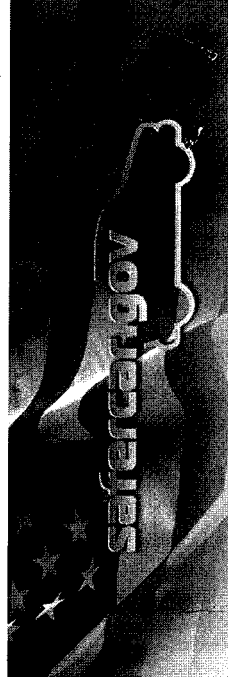
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

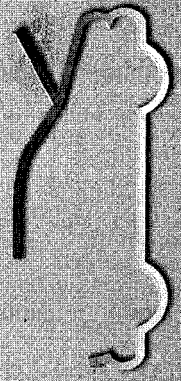
TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V285000 (AIR BAGS); HOWEVER, THE PART TO DO THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. Received notice as of June 16, 2015 I was notified that I was not to drive this auto with anyone in passenger seat I have contacted Toyota every month since and they keep saying maybe in 1 more month (but don't quote them on this) last case was [Redacted] I call or go to Puente Hills Toyota and Claremont Toyota once a month to ask them if they have got a date for repair

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236

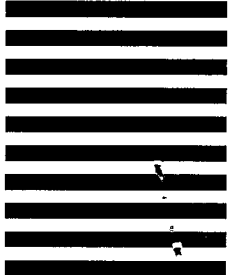


Vehicle Owners' Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



W48-226 NEF-010

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



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powertrain

ATTACH ADDITIONAL FORMS IF NECESSARY

IDENTIFICATION NUMBER(S)/PART(S) INFORMATION

But they tell me toyota tells them nothing, Puente Hills put on a work order that the car was safe because we don't live in a high humidity climate, I called toyota and they advised me this was not the case and not to put any one in that front seat because it was unsafe, Prior case with Toyota was [redacted] - latest contact with toyota was 12-15 latest trip to Claremont toyota was 12-22-15 has no information

Narrative Description of Incident(s) Failure(s) Crashes and Injuries