

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET:www.nhtsa.dot.gov/hotline</b>			FOR AGENCY USE ONLY 100148 Date Received: 2016 15-OCT-2015 Repository <input type="checkbox"/> Reference No. 10782327		
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Address		Daytime Telephone Number	
City		State	Zip Code		Evening Telephone Number
NEW SMYRNA BEACH		FL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 Digit Vehicle Identification Number (Located at bottom of windshield or driver's side door)			Make	Model	Model Year
JTDKDTB37D1			TOYOTA	PRIUS C	2013
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
4-2013	Datana Toyota 888-512-4787		No: Cylinders	Unleaded Regular	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	Daytona bch	FL	32114		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
automatic	<input type="checkbox"/> Cruise Control				14-JUL-2015
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM,				Failure Mileage	Failure Speed
				9000	10
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment		Failure Location:		
<input type="checkbox"/> Prior Repair					
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 TOYOTA PRIUS C. WHILE DRIVING APPROXIMATELY 10 MPH, THE VEHICLE STALLED, THE STEERING WHEEL SEIZED, AND THE BRAKES HESITATED TO STOP THE VEHICLE. THE CONTACT ALSO STATED THAT THE WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TOWED TO A DEALER FOR DIAGNOSTIC TESTING. THE MECHANIC DIAGNOSED THAT THE COMPUTER NEEDED TO BE RESET. THE CONTACT STATED THAT THE VEHICLE EXPERIENCED THE FAILURE IN NHTSA CAMPAIGN NUMBER: 14V053000 (ELECTRICAL SYSTEM, HYBRID PROPULSION SYSTEM); HOWEVER, THE YEAR, MAKE, AND MODEL WAS NOT INCLUDED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 9,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

In July of 2014 In N.C Puled out of Lookover Car Stopped  
In middle of Road warning light Park Car on Flat Surface  
check Eco System, was able to Roll to side road had no brakes  
or steering. had to call wrecker, next day dealership stated they  
had sent information to Engineers, I was told Car thought I was  
going 1600 RPM<sup>3</sup> they said that was impossible well not it happened  
to me. I call to see if there was a recall for this problem It said under  
my VIN # yes there is for the exact reason that happened to me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9332  
  
Official Business  
Penalty for Private Use \$300

ORLANDO  
FL 328  
15 DEC 15  
PM 3 L



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



I asked the Dealer what they were going to do He said the rebooted the computer and it should be fine. I asked him if this could happen again he said yes. So now i have a car 9 months old that is a danger to me. I have had nothing but mental stress not knowing what could happen again and were all because Toyota wouldnt Put in a small Peice, I gave the car back to Toyota and the auctioned it off. I feel bad for hoever bought it. They have no clue what their driveing. I would rather have no car than having that

