


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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|  U.S. Department of Transportation National Highway Traffic Safety Administration | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | FOR AGENCY USE ONLY 100148 | |
| | Date Received JAN 12 2016 14-OCT-2015 | Repository <input type="checkbox"/> Reference No. 10782160 | |
| OWNER INFORMATION (Type or Print) | | | |
| Name [REDACTED] | | Daytime Telephone Number [REDACTED] | |
| Address [REDACTED] | | E-mail Address [REDACTED] | |
| City ELIZABETH | State NJ | Zip Code [REDACTED] | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | |
| VEHICLE INFORMATION | | | |
| 17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1TS94DXY1 [REDACTED] | | Make VOLVO | Model S80 |
| | | Model Year 2000 | |
| Date Purchased 2001 | Dealer's Name and Telephone Number Unknown | | Engine: No: Cylinders 6 |
| Original Owner <input type="checkbox"/> | Dealer's City | State NJ | Zip Code 6 |
| Fuel Type: GAS | | | |
| Transmission Type Auto | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: Incident Date(s) 10-JUN-2015 |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | |
| Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) 30761743 | | Failure Mileage 65000 | Failure Speed |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | |
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | |
| Tire Component Code | | Tire Failure Type: | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | |
| Make: | Date Manufactured: | Model No./Name: | |
| Seat Type: | | Installation System: | |
| Child Seat Component Code: | | Failed Part: | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths |
| | | Reported to Police N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | |
| TL* THE CONTACT OWNS A 2000 VOLVO S80. THE CONTACT NOTICED A FUEL ODOR NEAR THE REAR SEAT OF THE VEHICLE AND THE FUEL GAUGE INDICATOR DRASTICALLY DECREASED. THE CONTACT DISCOVERED AN EXCESSIVE AMOUNT OF FUEL LEAKING ON THE GROUND NEAR THE REAR SIDE OF THE VEHICLE UNDER THE FUEL TANK. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FUEL PUMP FLANGE WAS CRACKED. THE MANUFACTURER STATED THAT THE VIN WAS EXCLUDED FROM NHTSA CAMPAIGN NUMBER: 09V483000 (FUEL SYSTEM, GASOLINE). THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 65,000. | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | |