


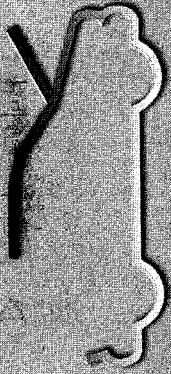
INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JAN 12 2016 Repository <input type="checkbox"/> Reference No. 10782147	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
CARBONDALE		PA		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1G11B5SA7G [REDACTED]		CHEVROLET		MALIBU	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
8-20-15		Wesley Chapel Chev. 813-428-7173		No: Cylinders 6	
Original Owner		Dealer's City		Fuel Type:	
<input type="checkbox"/>		[REDACTED]		Reg.	
Transmission Type		Powertrain		Multiple Failure:	
<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		[REDACTED]		Incident Date(s) 20-AUG-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)				Failure Mileage	
[REDACTED]				145	
[REDACTED]				Failure Speed	
[REDACTED]				10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured	
[REDACTED]		[REDACTED]		[REDACTED]	
[REDACTED]		[REDACTED]		Number of Deaths	
[REDACTED]		[REDACTED]		Reported to Police	
[REDACTED]		[REDACTED]		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 CHEVROLET MALIBU. WHILE DRIVING 10 MPH, THE VEHICLE MADE AN ABNORMAL NOISE WITHOUT WARNING. THE CONTACT WAS INFORMED THAT THE REAR DRIVER SIDE BRAKE PADS WERE INSTALLED BACKWARDS AND NEEDED TO BE REPAIRED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 145. LEFT Wesley Chapel, Mileage 145 mi to Cocoa Beach, FL Distance - noticed problem in parking lot Mileage - 145 mi Repairs made at Bob Steele Chev. 2800 West Hwy 520 Cocoa, FL - 32926 - Repaired Aug-21-15 Report - Cust. No. [REDACTED] Invoice No. [REDACTED] Tel. [REDACTED]					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

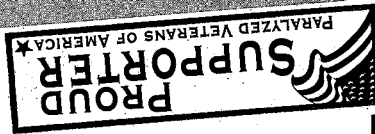
www.safercar.gov

or call:

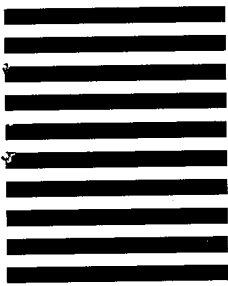
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



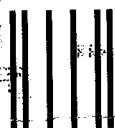
US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382



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National Highway Traffic Safety Administration
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Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

Purchased from Wesley Chapel Chev, Fl. 33544
Address Wesley Chapel Blvd 26922 - 33544-813-428 7173

P.P.S I never was sent a survey report from Wesley Chev. Would love to fill one out would never get a complement from my dealership with that Company - very rude. What an experience

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)