


**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>			DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148 Date Received <b>JAN 12 2016</b> 07-OCT-2015			Repository <input type="checkbox"/> Reference No. 10780494		
<b>OWNER INFORMATION (Type or Print)</b>						Daytime Telephone Number [REDACTED]			E-mail Address [REDACTED]		
Name [REDACTED]						Evening Telephone Number Same as above					
Address [REDACTED]											
City PENSACOLA		State FL		Zip Code [REDACTED]							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).											
<b>VEHICLE INFORMATION</b>											
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNALD125X75 [REDACTED]				Make KIA		Model AMANTI		Model Year 2007			
Date Purchased 07		Dealer's Name and Telephone Number Kia Auto Sport of Pensacola (850) 457-7772				Engine: No: Cylinders 6		Fuel Type: gasoline			
Original Owner <input type="checkbox"/>		Dealer's City Pensacola		State FL		Zip Code 32505					
Transmission Type ASHP1		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain 3.8		Multiple Failure: ESC malfunction transmission went out		Incident Date(s) 24-SEP-2015			
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>											
Vehicle Component Code: 100000 POWER TRAIN							Failure Mileage <del>69000</del> 60013		Failure Speed 10 or LESS		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>											
Tire Make			Tire Model (Name or Number)				Tire Size (Example P215/65R15)				
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:						
Tire Component Code						Tire Failure Type:					
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>											
Make:			Date Manufactured:			Model No./Name:					
Seat Type:			Installation System:								
Child Seat Component Code:			Failed part:								
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)											
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured		Number of Deaths		Reported to Police N			
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).											
TL* THE CONTACT OWNS A 2007 KIA AMANTI. THE CONTACT STATED THAT WHILE DRIVING AT 10 MPH, THE ACCELERATOR PEDAL WAS DEPRESSED BUT THE VEHICLE JERKED AND FAILED TO ACCELERATE. THE CHECK ENGINE WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE ESC FAILED TO FUNCTION BUT THE VEHICLE WAS NOT REPAIRED. THE VEHICLE WAS THEN TOWED TO A DEALER WHO DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 69,000.											
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.											

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Was driving home on Sept 24, 2015 - Stopped at stop light, steering wheel out for a short time - went to exellmate - transmission was almost gone was by Sears Auto - took pic of ESC control. (still have pic) told me my trans mission was gone. Had it towed to Kia. saw online recall - said my car was not on recall - even though it was exactly the same malfunction as listed!?

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

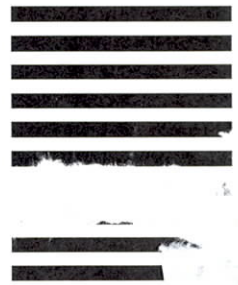
Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, [REDACTED] NEF-010**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

