

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received: 07-OCT-2015 FEB 13 2016		Repository ☐ Reference No. 10780473	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
FINLAY		OH			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1C4RDJDG7DC		DODGE		DURANGO	
(New)				Model Year	
2013					
Date Purchased		Dealer's Name and Telephone Number		Engine:	
8-20-13		Findlay Chry Dodge Jeep Ram.		No: Cylinders	
Original Owner		Dealer's City		Fuel Type:	
[X]		10305 US 224 West - Findlay OH		GAS	
Transmission Type		Powertrain		Multiple Failure:	
Auto		Auto Trans		YES	
[X] Antilock Brakes		[X] Cruise Control		Incident Date(s)	
				01-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS)				Failure Mileage	
many different locations, where unit will stall or stop - several times on two lane roads when turning out into traffic. unsafe				22200	
				Failure Speed	
				5-15 MPH STOPPING on Rd.	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
Goodyear		Goodyear Fortera		265/50/R20	
DOT No. (Example: DOTM9ABC036)		[X] Original Equipment		Failure Location:	
		[] Prior Repair		Many different locations - not known where it will stop	
Tire Component Code				Tire Failure Type:	
				STA	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
[] Yes [X] No		[] Yes [X] No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 DODGE DURANGO. THE CONTACT STATED THAT WHILE DRIVING AT A LOW SPEED, THE VEHICLE STALLED. THE CONTACT WAS ABLE TO RESTART THE VEHICLE. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. IN ADDITION, THE CONTACT STATED THAT WHILE INDEPENDENTLY REPLACING THE AIR CLEANER, THE CONTACT NOTICED OIL IN THE AIR CLEANER. THE VEHICLE WAS TAKEN TO A DEALER WHO DIAGNOSED THAT THE PCV CRANK CASE VENTILATION VALVE AND THE FUEL PUMP RELAY NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED HOWEVER, THE FAILURE PERSISTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 22,200. First noticed failure around Jan or Feb of 2015. Have had 25-30 failures in last 13 mo or so. When unit stalls or stops have to put in park & restart. On at least three or four times have been in middle of roadway when had trouble restarting unit - called Dealer twice when this happened. Hoping they would come & pick unit up. Oct 15 & Dec 15.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					