



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148
532(B)(6)

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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City VENTURA State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1NXBR32E67Z [REDACTED] Make TOYOTA Model COROLLA Model Year 2007
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED] No: Cylinders [REDACTED]
Transmission Type Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 16-JUN-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage [REDACTED] Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V285000 (AIR BAGS); HOWEVER THE PART TO DO THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

- ***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair when parts are available.***
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Si desea actualizar la información de contacto o de propiedad de su vehículo, puede hacerlo registrándose en www.toyota.com/ownersupdate. Necesitará su número de identificación del vehículo (VIN) completo de 17 dígitos para ingresar la nueva información.

¿Qué si tiene otras preguntas?

- ***Su concesionario Toyota local responderá con gusto a todas sus preguntas y programará una cita para efectuar la reparación cuando se encuentran disponibles.***
- Puede encontrar información adicional y localizar un concesionario de Toyota en su área por visitar www.toyota.com/recall.
- Si necesita más asistencia, puede comunicarse con el Centro de Experiencia al Cliente de Toyota, al 1-888-270-9371, de lunes a viernes, de 5:00 a.m. a 6:00 p.m., o los sábados, de 7:00 a.m. a 4:00 p.m. hora del Pacífico.

Si cree que el concesionario o Toyota no ha logrado o no puede solucionar el defecto dentro de un plazo razonable, usted puede presentar una queja al Administrador, a la *National Highway Traffic Safety Administration* [Administración Nacional de Seguridad Vial en Autopistas], 1200 New Jersey Avenue S.E., Washington, DC 20590, o llame sin costo a la línea directa de Seguridad Automotor al 1-888-327-4236 (TTY: 1-800-424-9153), o visite: www.safercar.gov.

Si usted es arrendador del vehículo, por favor, nos ayude por enviar una copia del mismo al arrendatario.

Hemos enviado este aviso porque estamos interesados en su constante satisfacción con nuestros productos y lamentamos profundamente cualquier inconveniente que esta situación pudiera haberle ocasionado.

Gracias por conducir un Toyota.

Atentamente,

TOYOTA MOTOR SALES, U.S.A., INC.



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

T246 P6 [REDACTED]
VENTURA, CA [REDACTED]
[Barcode]

**2003–2007 Model Year Corolla, Corolla Matrix,
2003–2006 Model Year Tundra, and
2002–2007 Model Year Sequoia Vehicles
Front Passenger Airbag Inflator Module
SAFETY RECALL NOTICE (Interim Notice)**

This notice applies to your vehicle: VIN 1NXBR32E67Z [REDACTED]

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003–2007 model year Corolla and Corolla Matrix, 2003–2006 model year Tundra, and 2002–2007 model year Sequoia vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The subject vehicles are equipped with front passenger air bag inflators which may have been manufactured in such a way as to have a potential for the intrusion of moisture over time. Depending on the circumstances, this could create excessive internal pressure when the air bag is deployed and cause the inflator to rupture. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, striking the vehicle occupants potentially resulting in serious injury or death.

What will Toyota do?

Toyota is currently prioritizing part replacement in geographic locations that are subject to consistently high absolute humidity. Due to limited parts availability, the remedy will be launched in phases based on vehicle registration location. ***We are currently preparing parts for your location; we will send you another notification once sufficient parts have been produced and the remedy can be performed.***

What should you do?

Until the remedy becomes available in your location, we recommend that you do not operate the vehicle with an occupant in the front passenger seat. We sincerely apologize for any inconvenience this will cause, but we are taking this action to ensure your safety.



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

Vehículos modelos Corolla, Corolla Matrix de los años 2003–2007
Vehículos modelo Tundra de los años 2003–2006
Vehículos modelo Sequoia de los años 2002–2007
Módulo del inflador de la bolsa de aire del asiento del pasajero delantero
AVISO DE RETIRO DE SEGURIDAD (Aviso Temporal)
Este aviso aplica a su vehículo: VIN 1NXBR32E67Z [REDACTED]

Estimado propietario de Toyota:

Le estamos enviando este aviso de acuerdo con los requisitos establecidos en el Acta de Tráfico Nacional y de Seguridad de Vehículos Motorizados. Toyota ha decidido que existe un defecto, el cual se relaciona con la seguridad del vehículo motorizado, en ciertos vehículos modelos Corolla y Corolla Matrix, de los años 2003–2007, ciertos vehículos modelo Tundra de los años 2003–2006 y ciertos vehículos modelo Sequoia de los años 2002–2007.

Usted recibió este aviso porque nuestros registros, basados principalmente en la información de registro y titularidad estatal, indican que usted es el propietario actual.

¿Cuál es la condición?

Los vehículos afectados están equipados con infladores de la bolsa de aire del pasajero delantero que, por su fabricación, podrían permitir la entrada de humedad con el paso del tiempo. Dependiendo de las circunstancias, esto podría crear una presión interna excesiva al desplegarse la bolsa de aire y provocar la ruptura del inflador. En el caso de que se rompiese el inflador, cabría la posibilidad de que los fragmentos metálicos resultantes atravesasen el sistema de amortiguación de la bolsa de aire y golpeasen potencialmente a los ocupantes del vehículo, con lo que podrían causarles heridas o lesiones de gravedad o la muerte.

¿Qué hará Toyota?

Actualmente, Toyota tiene como prioridad reemplazar estas piezas en las zonas geográficas que habitualmente presentan valores de humedad absoluta elevados. Debido a la disponibilidad limitada de las piezas, la reparación se realizará por fases basándose en el lugar donde estén registrados los vehículos. **Actualmente, estamos preparando las piezas para su zona geográfica; le enviaremos una nueva notificación cuando se haya producido una cantidad suficiente y la reparación esté lista.**

¿Qué debe hacer usted?

Hasta que la reparación esté disponible en su zona, le recomendamos que no conduzca el vehículo con un ocupante en el asiento del pasajero delantero. Lamentamos profundamente cualquier inconveniente que esta situación pueda ocasionarle, pero estas medidas se toman por su seguridad.



Toyota Motor Sales, U.S.A., Inc.
Owner Notification Processing Center
No General Correspondence
P.O. Box 710867, San Diego, CA 92171-0867

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
ISPM

SAFETY RECALL NOTICE (Interim)
2003–2007 MY Corolla, Corolla Matrix, 2003–2006 MY Tundra and
2002–2007 MY Sequoia Vehicles — Front Passenger Airbag Inflator Module
PLEASE READ THIS IMPORTANT INFORMATION

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law

