


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>INFORMATION Act (FOIA) 5 U.S.C. 552 (B)(6)</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>	<p>FOR AGENCY USE ONLY 100148</p>
	<p>Date Received JAN 13 2016 05-OCT-2015</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10779830</p>
<p align="center"><b>OWNER INFORMATION (Type or Print)</b></p>		
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>
<p>Address [REDACTED]</p>		<p>E-mail Address</p>
<p>City ATASCADERO</p>	<p>State CA</p>	<p>Zip Code [REDACTED]</p>
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>		
<p align="center"><b>VEHICLE INFORMATION</b></p>		
<p>17 digit Vehicle Identification number Located at bottom of windshield on driver's side 1NXBR32E37Z [REDACTED]</p>	<p>Make TOYOTA</p>	<p>Model COROLLA</p>
<p>Model Year 2007</p>	<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p>
<p>Engine: No: Cylinders</p>	<p>Fuel Type:</p>	<p>Original Owner <input checked="" type="checkbox"/></p>
<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure: Incident Date(s) 11-AUG-2015</p>
<p align="center"><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>		
<p>Vehicle Component Code: 140000 AIR BAGS</p>		<p>Failure Mileage</p>
<p>Failure Speed</p>		
<p align="center"><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>		
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>
<p align="center"><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>		
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>
<p>Seat Type:</p>	<p>Installation System:</p>	
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>	
<p align="center"><b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>		
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>
<p>Number of Deaths</p>		<p>Reported to Police N</p>
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>		
<p>TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V285000 (AIR BAGS) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.</p>		
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float:right">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>		
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>		

ALTHOUGH TOYOTA & NHTSA HAS KNOWN ABOUT THE AIR BAG PROBLEM FOR OVER A YEAR + AND TOYOTA HAS KNOWN SINCE JULY 2015 THAT MY CAR WAS ON THE LIST, I WAS NOT NOTIFIED UNTIL AUG 2015. 4 MONTHS AGO.

AFTER NUMEROUS CALLS TO MY LOCAL DEALER & TO TOYOTA HEADQUARTERS, & NHTSA, I STILL HAVE NOTHING DONE. (YOU GUYS HAVE KNOWN ABOUT THIS FOR YEARS)

I HAVE BEEN DIRECTED NOT TO PUT ANYONE IN THE PASSENGER SEAT, WHICH MEANS I HAVE TO PUT MY WIFE IN THE BACK SEAT "THAT'S LUDICRUS!!"

I PAID TOYOTA GOOD MONEY FOR THIS CAR AND NOW I'M TOLD I CAN'T USE IT AS INTENDED — BULL!!

I SEE ARTICLES IN OUR LOCAL NEWSPAPER ABOUT PEOPLE DYING — BECAUSE OF THE DEFECTIVE AIRBAGS.

RECENTLY I READ  
WHERE NHTSA IS SUING  
THE AIRBAG PEOPLE ABOUT  
80 MILLION DOLLARS.

Now ABOUT CONCERNING  
YOU SELF ABOUT FIXING THE  
DANGEROUS PROBLEM I AND  
MANY OTHER DRIVERS ARE EXPERINCING  
AND QUIT THINKING ABOUT  
PUTTING MONEY IN YOUR POCKET.

IF NHTSA WERE  
DOING THEIR JOB - TOYOTA  
WOULD NOT GET AWAY WITH  
THIS. I CURRENTLY HAVE TWO  
OTHER PROBLEMS WITH OUR OTHER  
TOYOTA THAT I HAVE BEEN  
NOTIFIED OF. WHAT'S WITH TOYOTA!!?

I WANT MY CAR BACK -  
AND I WANT IT BACK NOW!!  
I'VE WAITED LONG ENOUGH!!

C.C.

PRESIDENT OBAMA  
CONGRESS WOMAN CAPPS  
NEWSPAPER

Thank you  
[REDACTED]

DO YOUR JOB!!