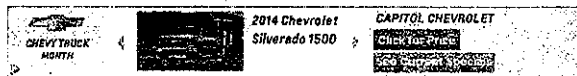


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline FOR AGENCY USE ONLY 100148	
			Date Received 29-SEP-2015		Repository ☐ Reference No. 10778541
OWNER INFORMATION (Type or Print)			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]
Name [REDACTED]			Evening Telephone Number [REDACTED]		
Address [REDACTED]					
City PFLUGERVILLE	State TX	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT51866F [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2006	
Date Purchased [REDACTED]	Dealer's Name and Telephone Number [REDACTED]		Engine: No: Cylinders [REDACTED]	Fuel Type: [REDACTED]	
Original Owner ☐	Dealer's City [REDACTED]	State [REDACTED]	Zip Code [REDACTED]		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain [REDACTED]	Multiple Failure: [REDACTED]		Incident Date(s) 14-APR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 100000 POWER TRAIN				Failure Mileage 134652	Failure Speed [REDACTED]
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make [REDACTED]	Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]		
DOT No. (Example: DOTM9ABC036) [REDACTED]	☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]		
Tire Component Code [REDACTED]			Tire Failure Type: [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured [REDACTED]	Number of Deaths [REDACTED]	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 CHEVROLET MALIBU. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN) EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE REPAIR. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT PARTS WERE NOT AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED THAT WHEN ATTEMPTING TO ACCELERATE, THE VEHICLE WOULD HESITATE. THE VEHICLE WAS TAKEN TO THE DEALER. THE DEALER COULD NOT DIAGNOSE THE CAUSE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 134,652.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



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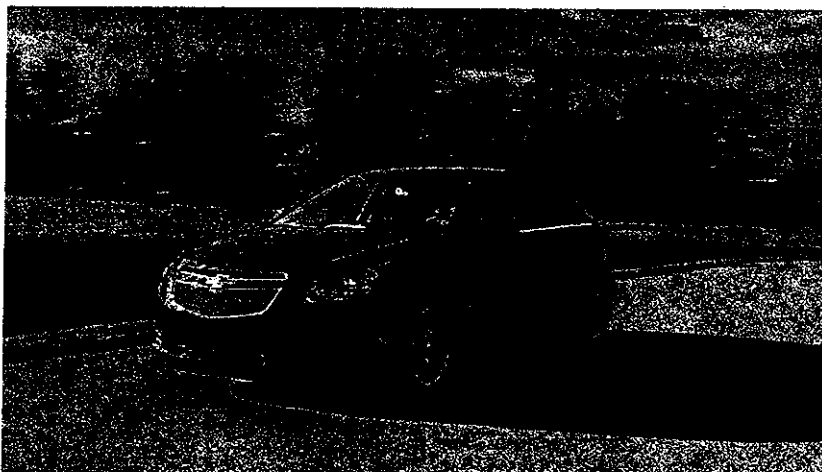
ORIGINAL Posted: Apr 04, 2014 | By: AOL Autos Staff

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The 2014 Chevrolet Cruze, which is currently under recall (General Motors).

Last month it seemed General Motors couldn't go more than a few days without issuing a major recall. Indeed, the company recalled 4.8 million vehicles in March. Since the initial recall on February 10, over 5.5 million GM vehicles have been recalled.

We used the National Highway Traffic Safety Administration recall list to compile a snapshot of all the GM vehicles recalled in the last two months. NHTSA also provides a search engine that allows owners to search for recalls on their vehicle.

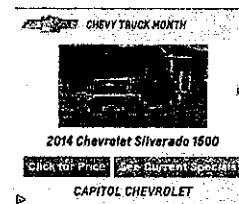
An automotive company must do everything in their power to notify its customers when a recall is issued on a vehicle. If you own any of the following vehicles and you have questions regarding your car, you can contact Chevrolet at 1-866-694-6546, GMC at 1-866-996-9463, Buick at 1-800-521-7300 and Cadillac at 1-866-982-2339.

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to www.safercar.gov.

Here's a brief summary of the vehicles currently under recall:

April 1 - 1,340,447 cars affected

NHTSA Campaign Number: 14V153000



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GM Recall Number: N140115

Models under recall:

2004-2006 and 2008-2009 Chevrolet Malibu
2004-2006 Chevrolet Malibu Maxx
2009-2010 Chevrolet HHR (non-turbo)
2010 Chevrolet Cobalt
2008-2009 Saturn Aura
2004-2007 Saturn Ion
2005-2009 Pontiac G6

Problem:

In the affected vehicles, there may be a sudden loss of electric power steering (EPS) assist that could occur at any time while driving.

Consequence:

If power steering assist is lost, greater driver effort would be required to steer the vehicle at low speeds, increasing the risk of a crash.

Solution:

GM currently doesn't have the parts in supply to fix these problems. Owners will be notified beginning later this month when they can see dealers for replacement parts.

March 31 – 489,936 vehicles affected

NHTSA Campaign Number: 14V152000

GM Recall Number: 14121

Models under recall:

2014 Chevrolet Silverado Light Duty Regular Cab, Double Cab, and Crew Cab 1500 series
2015 Chevrolet Suburban and Tahoe
2014 GMC Sierra Regular Cab, Double Cab, and Crew Cab 1500 Series
2015 GMC Yukon and Yukon XL

Problem:

The subject vehicles may have a transmission oil cooler line that is not securely seated in the fitting.

Consequence:

If the line is not securely seated and transmission oil leaks from the fitting, the oil could contact a hot surface and cause a vehicle fire.

Solution:

GM will notify owners, and dealers will inspect the transmission oil cooler line connection and repair the vehicles, as needed, free of charge. The recall is expected to begin on April 28, 2014

March 31 – 174,046 vehicles affected

NHTSA Campaign Number: 14V151000

GM Recall Number: 14079

Models under recall:

2013 and 2014 Chevrolet Cruze vehicles equipped with a 1.4L turbo engine, and manufactured between November 28, 2012, and March 7, 2014

Problem:

On the affected vehicles, the right front half shaft may fracture and separate.

Consequence:

If the half shaft fractures and separates while driving, the vehicle would lose power and coast to a stop. If a vehicle with a fractured half shaft is parked without the parking brake applied, the vehicle could move unexpectedly. Either condition increases the risk of a crash.

Solution:

GM will notify owners, and dealers will inspect and replace the right half shaft, as needed, free of charge. Parts for the remedy are not currently available. GM will send an interim letter to owners the week of April 28, 2014. A second owner letter will be mailed when parts are available. Some vehicles subject to this recall were subject to the recall campaign initiated in 2013. Some of those vehicles were repaired using defective parts. Those owners will be advised that they must have their vehicles remedied again under this campaign and that having the earlier recall completed did not remedy their vehicles

March 27 – 656 vehicles affected

NHTSA Campaign Number: 14V144000

GM's recall number: 14087

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Power Steering problem for Chevy Malibu 2005 LS.?

When i turn the car it's really hard to turn it. I have to put a lot of force in order to turn it. What could be the problem?

And no it doesn't have a Power Steering Pump.

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answered 5 years ago

If it doesn't have a pump then it doesn't have power steering, could be the rack is seizing/damaged. If it does have power steering, check the belt isn't slack or missing.

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answered 5 years ago

all chevy cars in 2005 were made with power steering.

you have a bad rack and pinion gear or you have a power steering

leak.

if memory serves.....some of those cars were made with electric steering columns but they were still used with a rack and pinion gear box. You think you can scare up the last 9 digits of your VIN and i can look into it and find out what you have ?

i think i may know the answer to your situation and it may be an electric problem. i have sold electric steering columns before.

this is from my mechanic.....

This system requires a scanner that can read the power steering module, body control module and ABS module to diagnose. There should be codes stored in the steering control module. It would be impossible to guess. Could be the steering column assembly-which also houses sensors, or a binding steering gear.

so all in all if you have an electric steering column , you might be looking at changing the column.

Source(s):
 i am a parts guy for a chevy dealership

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answered 5 years ago

The LS does have electric power steering. Only the SS had hydraulic steering. And it does have to go to the dealer for a steering diagnostic and a possible intermediate shaft. And GM is aware of this problem. Even if your car is out of warranty - stand there a scream until they give you warranty. Ask for the number of the NHTSA if they don't give you

- All Saturn Ions from 2005-07, vehicles that are also caught up in the ignition-switch crisis.
- All 2005 Pontiac G6 models, as well as some from 2006, 2008 and 2009.
- All 2008 and 2009 Saturn Auras.
- Some 2010 Chevrolet Cobalt models and some 2009 and 2010 Chevrolet HHR models, which are also involved in the ignition-switch recall.

"If power steering assist is lost, a message displays on the Driver Information Center and a chime sounds to inform the driver," GM said in a news release. "Steering control can be maintained because the vehicle will revert to manual steering, but greater driver effort would be required at low vehicle speeds, which could increase the risk of a crash."

Free repairs

GM said it would make free repairs on the vehicles, which may include replacing the power steering motor, steering column or power steering motor control unit. It said it will reimburse customers who have already paid for repairs.

The company said owners of 309,160 units of the 2006-08 HHRs without turbocharged engines and 96,324 Saturn Ions from the 2003 model year that are not subject to the new recall will receive lifetime warranties for the electronic power steering motor.

The compounding quality crisis tied to pre-bankruptcy cars puts additional pressure on GM's recently reshuffled executive team to prove that the automaker is no longer delivering product duds.

"We're doing everything we can to ensure our customers safety and peace of mind," GM global quality chief Alicia Boler-Davis said Friday in an interview.

GM on late Friday expanded its ignition-switch recall to include 970,700 small cars from 2008-11 after acknowledging that 5,000 of those vehicles may have had good ignition switches replaced with faulty ones.

But the spate of recalls extends to newer models, as well, complicating the message for a company that is still trying to redefine its reputation.

Late Friday, GM recalled nearly a half-million versions of its new Chevrolet Silverado and GMC Sierra pickups and redesigned 2015 model-year SUVs in the U.S. because of a transmission oil line issue. It also recalled about 190,000 units of the Chevrolet Cruze from 2013 and 2014 because of an axle half shaft that can fracture and separate.

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When i turn the car it's really hard to turn it. I have to put a lot of force in order to turn it. What could be the problem?

And no it doesn't have a Power Steering Pump.

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satisfaction. GM has gone to great lengths to mask the fact that this steering system has design flaws and if you embarrass them and yourself enough they will honour a warranty claim just to shut you up. Stand your ground right in the middle of the service area and don't let them shuffle you off into the service managers office.

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Models under recall:

2014 Cadillac ELR vehicles not equipped with adaptive cruise control and manufactured September 26, 2013, through February 14, 2014.

Problem:

In these vehicles, the electronic stability control (ESC) system software may inhibit certain ESC diagnostics, preventing the system from alerting the driver that the ESC system is partially or fully disabled. As such, these vehicles fail to conform with Federal Motor Vehicle Safety Standard (FMVSS) number 126, "Electronic Stability Control Systems."

Consequence:

If the driver is not alerted to an ESC malfunction they may continue driving with a disabled ESC system which may result in loss of directional control, increasing the risk of a crash.

Solution:

Dealers will recalibrate the Electronic Brake Control Module (EBCM), free of charge. The recall is expected to begin on April 17, 2014.

February 10 - 2,190,934 vehicles affected

NHTSA Campaign Number: 14V047000

GM's recall number: 13454 and 14063 (expansion of recall) and 14092 (for owners with faulty replacement parts)

Models under recall:

2005-2007 Chevrolet Cobalt
2007 Pontiac G5
2006-2007 Chevrolet HHR and Pontiac Solstice
2003-2007 Saturn Ion
2007 Saturn Sky
2008-2010 Chevrolet Cobalt, Saturn Sky, and Pontiac G5 and Solstice
2008-2011 Chevrolet HHR

Problem:

This defect can affect the safe operation of the airbag system. Until this recall is performed, customers should remove all items from their key rings, leaving only the ignition key. The key fob (if applicable), should also be removed from the key ring.

Consequence:

If the key is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury.

Solution:

Dealers will replace the ignition switch, free of charge. Parts are not currently available to fix this issue. An interim notification was issued to owners of 2007 and earlier models on March 10, 2014, informing them of the safety defect. Until the recall repairs have been performed, it is very important that customers remove all items from their key rings, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.

March 17 - 1,176,407 vehicles affected

NHTSA Campaign Number: 14V118000

GM's recall number: 14030

Models under recall:

2008-2013 Buick Enclave and GMC Acadia
2009-2013 Chevrolet Traverse
2008-2010 Saturn Outlook

Problem:

In the affected vehicles, increased resistance in the driver and passenger seat mounted side impact air bag (SIAB) wiring harnesses may result in the SIAB and seat belt pretensioners not deploying in the event of a crash.

Consequence:

Failure of the side impact air bags and seat belt pretensioners to deploy in a crash increase the risk of injury to the driver and front seat occupant.

Solution:

Dealers will replace the affected harness connections with soldered connections, free of charge. GM has not yet provided a notification schedule. Note: Vehicles repaired as part of Customer Satisfaction Campaign 10085 and special coverage 10335 have already had the subject condition repaired and therefore are not included in the safety recall.

March 17 - 303,013 vehicles affected

NHTSA Campaign Number: 14V117000
GM's recall number: 14082

Models under recall:

2009-2014 Chevrolet Express and GMC Savana vans manufactured January 27, 2009, through March 7, 2014 with a gross vehicle weight rating of 10,000 pounds and less, and equipped with front passenger air bags.

Problem:

During a frontal impact below the air bag deployment threshold, if an unbelted front passenger's head hits the instrument panel above where the passenger air bag is located, the panel may not sufficiently absorb the impact. As such, these vehicles fail to meet the requirements of Federal Motor Vehicle Safety Standard number 201, "Occupant Protection in Interior Impact."

Consequence:

In the event of a crash below the air bag deployment threshold, an unbelted front passenger seat occupant has an increased risk of injury.

Solution:

GM has not yet provided a remedy plan or notification schedule.

March 17 - 63,903 vehicles affected

NHTSA Campaign Number: 14V116000
GM's Recall Number: 14062

Models under recall:

Certain model year 2013-2014 Cadillac XTS vehicles manufactured February 14, 2012, through March 7, 2014.

Problem:

In the affected vehicles, a cavity plug on the brake booster pump connector may dislodge allowing corrosion of the brake booster pump relay connector.

Consequence:

The corrosion of the brake booster pump relay connector may cause a resistive short and melt the connector, increasing the risk of a fire.

Solution:

Dealers will apply sealant to the connector cavity plugs, re-route the vacuum pump vent hose and replace the front body wiring harnesses as needed, free of charge. GM has not yet provided a notification schedule.

February 21 - 355 vehicles affected

NHTSA Campaign Number: 14V092000
GM's recall number: 14048

Models under recall:

Certain model year 2014 Buick Regal, LaCrosse, Verano, and Enclave, and Chevrolet Impala, Malibu, Cruze, and Traverse, and GMC Acadia vehicles equipped with automatic transmissions.

Problem:

The transmission shift cable adjuster may disengage from the transmission shift lever. As such, these vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect." They also fail to conform to FMVSS number 114, "Theft Protection and Rollaway Prevention."

Consequence:

If a vehicle's shift cable disengages from the transmission shift lever, a driver may be unable to shift gear positions and the indicated shift position may not represent the gear position the vehicle is in. Should a disengagement occur while the vehicle is being driven, when the driver goes to stop and park the vehicle, the driver may be able to shift the lever to the "PARK" position, but the vehicle transmission may not be in the "PARK" gear position. If the vehicle is not in the "PARK" position there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

Solution:

Dealers will inspect and replace any affected transmission shift cable adjusters, free of charge. The recall is expected to begin in late March 2014.

Filed under: Auto Recalls, Automotive News, Chevy News and Reviews, GM News, Car Safety, Buick News and Reviews, Cadillac News and Reviews, GMC News and Reviews

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GM recalls 1.5M vehicles for power steering defect [Detroit Free Press ::]

April 01--On the eve of General Motors CEO Mary Barra's testimony before Congress, the automaker announced yet another recall -- bringing the total number of recalled vehicles to more than 6 million in less than two months.

Barra is to testify before a House subcommittee today and a Senate panel Wednesday to explain how GM failed to recall cars for an ignition-switch defect for more than a decade that is tied to at least 31 crashes and 13 deaths, spawning lawsuits and a probe by the U.S. Justice Department into possible criminal liability.

GM estimates its recent spate of recalls for various issues in February and March will cost \$750 million. That's more than twice the cost the automaker estimated just two weeks ago before it expanded its ignition-switch recall for the second time. That cost could push GM into the red in the next quarterly earnings report later this month, an unthinkable possibility just a few weeks ago.

The latest recall involves a power steering defect in more than 1.5 million compact and midsize cars from the 2004-10 model years. About half of them involve the Chevrolet Malibu. The latest recall is not related to the expanded ignition-switch recall -- but some of the vehicles affected by the new recall are also affected by the ignition-switch issue.

The ignition-switch recall, under scrutiny by Congress, covers more than 2.5 million small cars from the pre-bankruptcy era, including, all versions of the Chevrolet Cobalt, Saturn Ions, Pontiac G5s, Pontiac Solstices and Chevrolet HHRs.

"The latest round of recalls demonstrates just how serious we are about the way we will do things at the new GM," Barra said in remarks prepared for her congressional testimony. "We identified these issues. We brought them forward and we are fixing them."

GM spokesman Alan Adler said in an e-mail that the company has identified "some crashes" connected to the power steering issue, but no deaths. A quick review of complaints filed with the National Highway Traffic Safety Administration showed some crashes with injuries.

The new recall, and several announced in the last few days, comes as GM is trying to display responsiveness in the wake of a cascading series of negative headlines that threaten to slam the bottom line and distract from recent product wins.

It's unclear if the recalls merely reflect a new sensitivity by the automaker after criticism over delaying the ignition-switch recall, or if a broader quality problem is becoming apparent.

To be sure, most auto recalls are part of the normal course of business, and statistics show that most consumers are not concerned unless a recall mushrooms into a deeper scandal of some kind.

"With these safety recalls and lifetime warranties, we are going after every car that might have this problem, and we are going to make it right," Jeff Boyer, GM's newly appointed vice president of global vehicle safety, said in a statement about the latest recall. "We have recalled some of these vehicles before for the same issue and offered extended warranties on others, but we did not do enough."

The latest recall affects:

-- All Chevrolet Malibu models from 2004 and 2005 and some from 2006, 2008 and 2009, as well as all 2004, 2005 and some 2006 Malibu Maxx models. Nearly half of the units affected by the new recall are Malibus.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

Important: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

Customer Reimbursement – For Canada and Export

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by August 31, 2011. Repairs must have occurred within the 10 years of the date the vehicle was originally placed in service, or 160,000 km, whichever occurs first.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

If the work was done by someone other than a GM dealership, the amount of reimbursement will be limited to the amount that the repair would have cost GM to have it completed by a GM dealership.

Courtesy Transportation – For US and Canada

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

June 2012

Dear General Motors Customer:

As the owner of a 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicle, or 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; or Saturn AURA vehicle equipped with electric power steering, your satisfaction with our product is very important to us. Previously, you may have received a letter from GM extending the warranty coverage on your vehicle for the loss of power steering assist caused by electrical input signals within the steering column assembly. This letter is being sent to inform you that we have extended that coverage. Details of this warranty coverage extension are provided below.

Some 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicles, and 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; and Saturn AURA vehicles, equipped with electric power steering, may have a condition where there is a loss of power steering assist caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the Driver Information Center will display a "Power Steering" warning message. On some vehicles, the Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the loss power steering assist caused by electrical input signals within the steering column assembly. If this condition occurs on your 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicle, or 2008

model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; or Saturn AURA vehicle within 10 years of the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by June 30, 2013.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Jim Moloney

General Director,

Customer and Relationship Services

Enclosure

10183-2

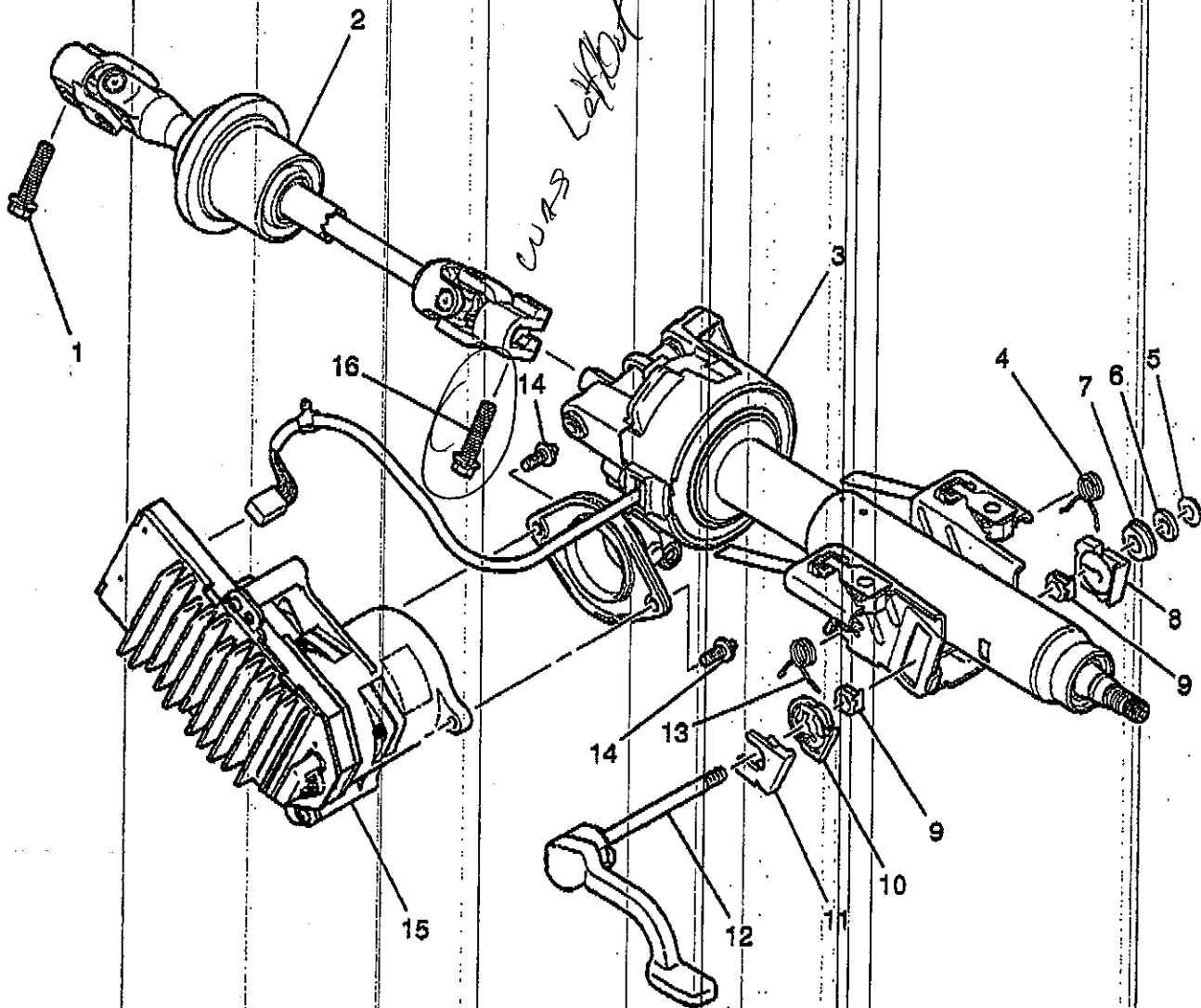
GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT
VOLUNTARY
TECHNICIAN
CERTIFICATION

1G1ZT51866F
C - Chevrolet >> 2006 >> Z - 1Z1 - 1ZT69 - Malibu

1Z06-004 06/18/2009



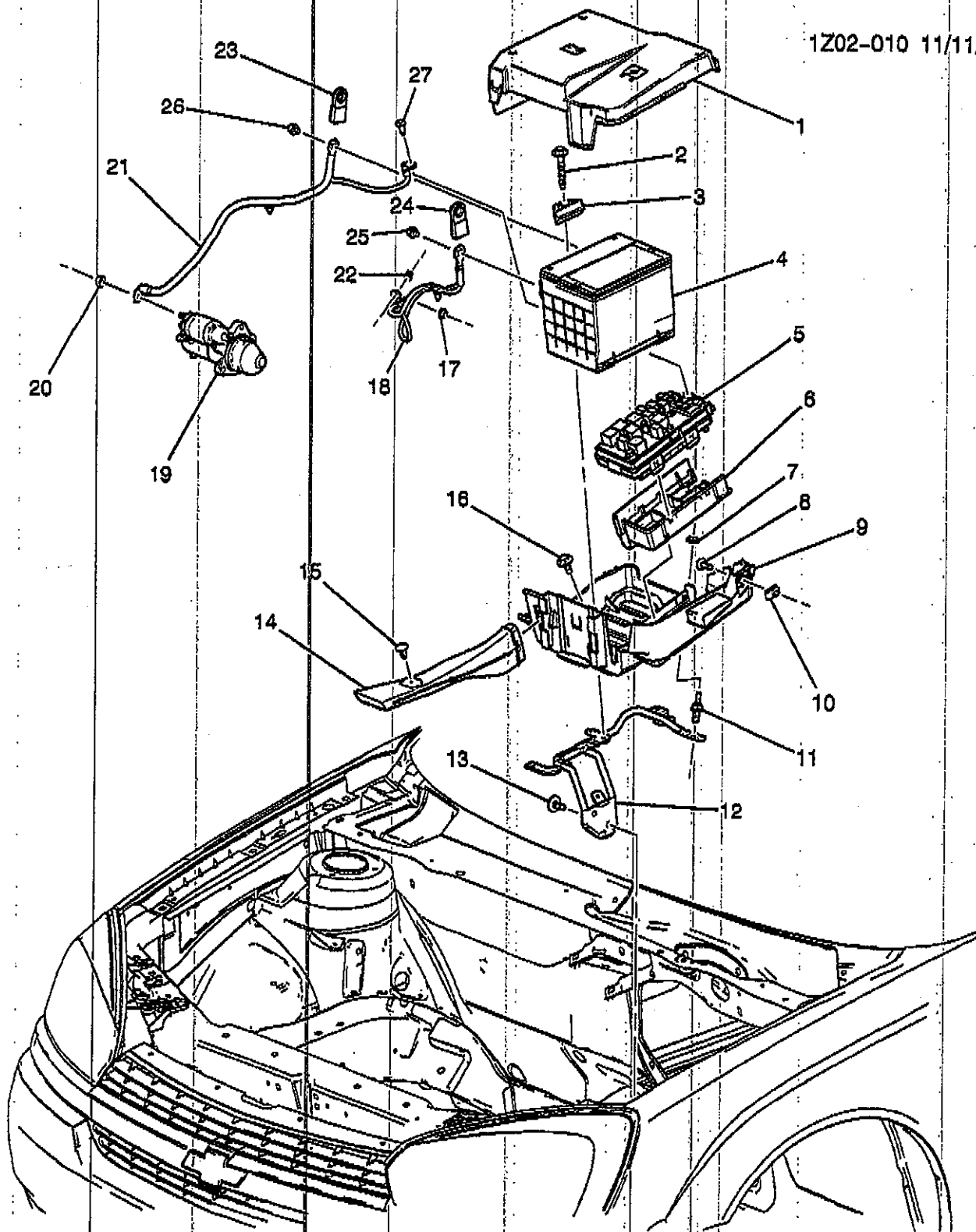
rb



524-5891
686-6561

1G1ZT51866F
C - Chevrolet >> 2006 >> Z - 1Z1 - 1ZT69 - Malibu

1Z02-010 11/11/2005



99

100

Print This Page.

Henna Chevrolet 512-832-2316	Dale Halbeisen 512-832-2314
--	---------------------------------------

Confirmation Number: [REDACTED]

Customer Name: [REDACTED]

Date: 4/30/2014

Time: 10:00 AM

Vehicle: 2006 Chevrolet Malibu

VIN:

Services:

Service Name

Comments

Steering/Suspension Concern *Customer States, Power Steering Inop, s/policy 10183 power steering assist

Shuttle;

8 Sls 79 2
Sls
790 5600
EX 591360

Document ID: [REDACTED]

#10183A: Special Coverage Adjustment - Power Steering Assist - (May 23, 2012)

Subject: 10183A – Special Coverage Adjustment – Power Steering Assist

**Models: 2005-2006 Chevrolet Malibu, Malibu Maxx
2008 Chevrolet Malibu, Malibu Maxx
2005-2006 Pontiac G6
2008 Pontiac G6
2008 Saturn AURA**



The mileage limit for this special coverage has been extended to 150,000 miles (240,000 km). Please discard all copies of bulletin 10183, issued July 2010.

Condition

08/31/2015 150,010 miles

Some customers of 2005-2006 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6 vehicles, and 2008 model year Chevrolet Malibu, Malibu Maxx; Pontiac G6; and Saturn AURA vehicles equipped with electric power steering may experience a loss of power steering assist caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the Driver Information Center will display a "Power Steering" warning message. On some vehicles, the Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Special Coverage Adjustment

This special coverage covers the condition described above for a period of 10 years or 150,000 miles (240,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.

On 2005 & 2006 model year vehicles, dealers are to replace the steering column. On 2008 model year vehicles, dealers are to replace the power steering motor control module. The repairs will be made at no charge to the customer.

For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after July 21, 2010 are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to July 21, 2010 must be submitted to the Service Contract provider.

Vehicles Involved

All involved vehicles are identified by Vehicle Identification Number on the Applicable Warranties section in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Parts Information

Parts required to complete this special coverage are to be obtained from General Motors Customer Care and Aftersales (GMCC&A).

GROUND STRAP
AND Ignition Coil
TO CORROD STEERING CONTROL

Dale Halbeisen

Service Consultant

Direct (512) 832-2314

HENNA 

HENNA CHEVROLET / ISUZU TRUCKS

8805 N. IH35 • Austin, TX 78753

(512) 832-2316 • 1-800-460-1888

www.henna.com • dale.halbeisen@henna.com

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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN	Tag: [REDACTED]	License: [REDACTED]	1G1ZT5186 6F [REDACTED]	Page: 1	Invoice: [REDACTED]
Invoice to			Driver/Owner Information		
[REDACTED] AUSTIN, TX [REDACTED] Work: [REDACTED] Home: [REDACTED]			[REDACTED] AUSTIN, TX [REDACTED] Work: [REDACTED] Home: [REDACTED]		
For Office Use			Vehicle Information		
Odometer in: 143065 Out:		Dist: 000 WAR W	Prelim	06 CHEVROLET MALIBU LT 4DR SDN SILVER	
Begin: 10/15/14	Done: 10/15/14	Invoiced: 10/15/14 10:29 JJ		Inservice: 08/31/05	
Customer Waiting					
Concern 40	13036 BRAKE LAMP MALFUNCTION			Operation	Tech Units Amount
Cause	PERFORM RECALL #13036			9100810	276 0.4 42.78
Correction	BCM AND BPPS HARNESS AND CONNECTOR REPAIR				
Parts	Part Number	PO#	Note Description	Qty	Sell
	000 013596990			1	1.08 1.08
	000 015188763			1	0.30 0.30
	000 011509086			1	0.54 0.54
	Parts: Count 3.00 Allowance:		0.77		
	Tech 276 REYNA, PEDRO				
	COMP CODE : .		FAIL CODE : .		
	Line Auth: JAHNJESS 10/15/14 10:21				
Type: W				Subtotal	
				PARTS	2.69
				LABOR-MECHANICAL	42.78
				TOTAL CHARGE FOR CONCERN	45.47
Concern 41	14116 ELECTRIC POWER STEERING ASSIST			Operation	Tech Units Amount
Cause	PERFORM RECALL #14116			9100455	276 1.1 117.66
Correction	REPLACE STEERING SHAFT TORQUE SENSOR TORQUE SENSOR SERIAL NUMBER 04829G420232274				
Parts	Part Number	PO#	Note Description	Qty	Sell
	000 023232310			1	123.27 123.27
	Parts: Count 1.00 Allowance:		49.31		
	Tech 276 REYNA, PEDRO				
	COMP CODE : .		FAIL CODE : .		

A service survey will be sent to you either by mail or email. Our goal is for you to be Completely Satisfied. Your response is very important to us.
THANK YOU

Received By

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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN	Tag:	License:	1G1ZT5186 6F	Page: 2	Invoice:												
Invoice to:			Driver/Owner:														
Invoiced: 10/15/14 10:29:37 JJ			06 CHEVROLET MALIBU LT 4DR SDN SILVER														
Type: W	Line Auth: JAHNJESS 10/15/14 10:29		<table> <tr> <td colspan="2">Subtotal</td> </tr> <tr> <td>PARTS</td> <td>172.58</td> </tr> <tr> <td>LABOR-MECHANICAL</td> <td>117.66</td> </tr> <tr> <td>TOTAL CHARGE FOR CONCERN</td> <td>290.24</td> </tr> </table>			Subtotal		PARTS	172.58	LABOR-MECHANICAL	117.66	TOTAL CHARGE FOR CONCERN	290.24				
Subtotal																	
PARTS	172.58																
LABOR-MECHANICAL	117.66																
TOTAL CHARGE FOR CONCERN	290.24																
Summary of Charges for Invoice			Payment Distribution for Invoice														
<table> <tr> <td>PARTS</td> <td>175.27</td> </tr> <tr> <td>LABOR-MECHANICAL</td> <td>160.44</td> </tr> <tr> <td>TOTAL CHARGE</td> <td>335.71</td> </tr> </table>			PARTS	175.27	LABOR-MECHANICAL	160.44	TOTAL CHARGE	335.71	<table> <tr> <td>TOTAL CHARGE</td> <td>335.71</td> </tr> <tr> <td>FAC WARRANTY</td> <td>335.71</td> </tr> <tr> <td colspan="2">***Customer Waiting***</td> </tr> </table>			TOTAL CHARGE	335.71	FAC WARRANTY	335.71	***Customer Waiting***	
PARTS	175.27																
LABOR-MECHANICAL	160.44																
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FAC WARRANTY	335.71																
Customer Waiting																	
If you have any questions - please see DALE HALBEISEN WE CAME IN FIRST BECAUSE WE NEVER LET OUR CUSTOMERS COME SECOND!																	

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THANK YOU

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Adv: 135 DALE HALBEISEN	Tag:	License:	1G1ZT5186 6F	Page: 3	Invoice:																											
Invoice to:			Driver/Owner:																													
Invoiced: 10/15/14 10:29:37 JJ			06 CHEVROLET MALIBU LT 4DR SDN SILVER																													
Skill 02 Tech# 049 Start Time: 10/15/14 09:15 Stop Time: 10/15/14 09:15 Skill 01 Tech# 276 Start Time: 10/15/14 09:46 Stop Time: 10/15/14 10:22 <table border="1"> <thead> <tr> <th>Line</th> <th>Tech</th> <th>Action</th> <th>Date/Time</th> <th>Action</th> <th>Date/Time</th> <th>Elapsed</th> <th>Units</th> <th>Type</th> </tr> </thead> <tbody> <tr> <td>40</td> <td>276</td> <td>Begin</td> <td>10/15/14 10:20</td> <td>End</td> <td>10/15/14 10:20</td> <td>:00</td> <td>.0</td> <td></td> </tr> <tr> <td>41</td> <td>276</td> <td>Begin</td> <td>10/15/14 10:20</td> <td>End</td> <td>10/15/14 10:22</td> <td>:02</td> <td>.0</td> <td></td> </tr> </tbody> </table>						Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type	40	276	Begin	10/15/14 10:20	End	10/15/14 10:20	:00	.0		41	276	Begin	10/15/14 10:20	End	10/15/14 10:22	:02	.0	
Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed	Units	Type																								
40	276	Begin	10/15/14 10:20	End	10/15/14 10:20	:00	.0																									
41	276	Begin	10/15/14 10:20	End	10/15/14 10:22	:02	.0																									

Last Page

A service survey will be sent to you either by mail or email. Our goal is for you to be Completely Satisfied. Your response is very important to us.
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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER:

Adv: 135 DALE HALBEISEN		Tag	License	1G1ZT5186 6F	Page 1	Invoice
Invoice to				Driver/Owner Information		
[Redacted] AUSTIN, TX [Redacted] Work: [Redacted] Home: [Redacted]				[Redacted] AUSTIN, TX [Redacted] Work: [Redacted] Home: [Redacted]		
For Office Use				Vehicle Information		
Odometer in: 164684 Out: 164685		Dist: 000 WAR C W Prelim		06 CHEVROLET MALIBU LT 4DR SDN SILVER		
Begin: 10/19/15		Done: 10/19/15		Invoiced: 10/19/15 12:06 JJ		Inservice: 08/31/05
Customer Concern						
Concern 40	14152 TRANSMISSION SHIFT CABLE FRACTURE			Operation	Tech Units	Amount
Cause	14152 TRANSMISSION SHIFT CABLE FRACTURE			9100564	284 1.1	120.59
Correction	PERFORM RECALL AND REPLACE SHIFTER CABLE AND ADJUST AS NEEDED					
Parts	Part Number	PO#	Note	Description	Qty	Sell
	000 023249984			CABLE KIT	1	28.88 28.88
	000 025907374			BRACKET	1	9.46 9.46
	Parts: Count 2.00 Allowance:		15.33			
	Tech 284 GONZALEZ, ADAM		COMP CODE : .			
			FAIL CODE : .			
	Line Auth: LAKEYRAV 10/19/15 11:50					
Type: W						
				Subtotal PARTS 53.67 LABOR-MECHANICAL 120.59 TOTAL CHARGE FOR CONCERN 174.26		
Summary of Charges for Invoice				Payment Distribution for Invoice		
PARTS		53.67		TOTAL CHARGE		174.26
LABOR-MECHANICAL		120.59		FAC WARRANTY		174.26
TOTAL CHARGE		174.26				
Attention: The following Invoices also exist CUS - CUSTOMERPAY						
If you have any questions - please see DALE HALBEISEN YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS ABOUT YOUR SERVICE EXPERIENCE WITH ME. PLEASE MARK COMPLETELY SATISFIED OR CALL ME						

A service survey will be sent to you either by mail or email. Our goal is for you to be Completely Satisfied. Your response is very important to us.
THANK YOU

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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN	Tag 	License 	1G1ZT5186 6F 	Page 2	Invoice 
Invoice to: 			Driver/Owner: 		
Invoiced: 10/19/15 12:06:06 JJ			06 CHEVROLET MALIBU LT 4DR SDN SILVER		
AT  IF I CAN BE OF ASSISTANCE!					

A service survey will be sent to you either by mail or email. Our goal is for you to be Completely Satisfied. Your response is very important to us.
THANK YOU

Received By

X

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE

CUSTOMER

HENNA ISUZU

We'll Stand By You

8805 NORTH I.H. 35, PO BOX 15347, AUSTIN, TEXAS 78761
(512) 832-1888 • Service Direct (512) 832-2316
www.henna.com

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AUTHORIZATION FOR REPAIRS - I HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE BY YOU, TOGETHER WITH THE FURNISHING, BY YOU, OF THE NECESSARY PARTS AND OTHER MATERIAL FOR SUCH REPAIR, AND AGREE: THAT YOU ARE NOT RESPONSIBLE FOR ANY DELAYS CAUSED BY UNAVAILABILITY OR DELAYED AVAILABILITY OF PARTS OR MATERIAL FOR ANY REASON; THAT YOU NEITHER ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR YOU ANY LIABILITY IN CONNECTION WITH SUCH REPAIR; THAT YOU SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO THE ABOVE VEHICLE, OR ARTICLES LEFT THEREIN; IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL; THAT YOU AND YOUR EMPLOYEES MAY OPERATE THE ABOVE VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTING SUCH VEHICLE.

CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN	Tag	License	1G1ZT5186 6F	Page 3 (Last)	Invoice
Invoice to:			Driver/Owner:		
Invoiced: 10/19/15 12:06:06 JJ			06 CHEVROLET MALIBU LT 4DR SDN SILVER		
Skill 01 Tech# 276 Start Time: 10/19/15 10:47 Stop Time: 10/19/15 10:49 Skill 08 Tech# 284 Start Time: 10/19/15 11:12 Stop Time: 10/19/15 11:28 Line Tech Action Date/Time Action Date/Time Elapsed Units Type 40 284 Begin 10/19/15 11:12 End 10/19/15 11:28 :16 .3					

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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN		Tag: [REDACTED]	License: [REDACTED]	1G1ZT5186 6F [REDACTED]	Page 1	Invoice: [REDACTED]
Invoice to			Driver/Owner Information			
[REDACTED] AUSTIN, TX [REDACTED] Work: [REDACTED] Home: [REDACTED]			[REDACTED] [REDACTED] Work: [REDACTED] Home: [REDACTED]			
For Office Use			Vehicle Information			
Odometer in: 164684 Out: 164685		Dist: 000 CUS C W Prelim		06 CHEVROLET MALIBU LT 4DR SDN SILVER		
Begin: 10/19/15 Done: 10/19/15		Invoiced: 10/19/15 12:06 JJ		Inservice: 08/31/05		
Customer Concern						
Concern 19	CUSTOMER STATES GOODWRENCH MULTI-POINT VEHICLE INSPECTION			Operation	Tech	Amount
Correction	VISUAL INSPECTION OF MANY IMPORTANT SAFETY AND MAINTENANCE ITEMS			MPI	276	0.00
	Tech 276 REYNA, PEDRO			Subtotal		
Type: C	Line Flags: NOS			TOTAL CHARGE FOR CONCERN 0.00		
Concern 51	CUSTOMER STATES WHEN ACCELERATING YOU WILL LOSE POWER STEERING.			Operation	Tech	Amount
Correction	NO WORK DONE AT THIS TIME CUSTOMER WILL RETURN AT LATER DATE FOR REPAIR			NOCHARGE	276	0.00
	Tech 276 REYNA, PEDRO			Subtotal		
Type: C				TOTAL CHARGE FOR CONCERN 0.00		
Concern 52	CUSTOMER STATES BOLT MISSING SINCE LAST REPAIR. IN CUP HOLDER			Operation	Tech	Amount
Correction	NO WORK DONE			NOCHARGE	276	0.00
	Tech 276 REYNA, PEDRO			Subtotal		
Type: C				TOTAL CHARGE FOR CONCERN 0.00		
Summary of Charges for Invoice				Payment Distribution for Invoice		
TOTAL CHARGE 0.00				CASH DUE 0.00		
				TOTAL CHARGE 0.00		
Attention: The following Invoices also exist WAR - WARRANTY If you have any questions - please see DALE HALBEISEN WE CAME IN FIRST BECAUSE						

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CUSTOMER OR AGENT ACTING
ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN	Tag 	License 	1G1ZT5186 6F 	Page 2 (Last)	Invoice 
Invoice to: 			Driver/Owner: 		
Invoiced: 10/19/15 12:06:04 JJ			06 CHEVROLET MALIBU LT 4DR SDN SILVER		
WE NEVER LET OUR CUSTOMERS COME SECOND!					

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THANK YOU

Received By

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CUSTOMER OR AGENT ACTING ON BEHALF OF THE CUSTOMER: _____

Adv: 135 DALE HALBEISEN		Tag: [REDACTED]	License: [REDACTED]	1G1ZT5186 6F [REDACTED]	Page 1	Invoice [REDACTED]
Invoice to				Driver/Owner Information		
[REDACTED] AUSTIN, TX [REDACTED] Work: [REDACTED] Home: [REDACTED]				[REDACTED] AUSTIN, TX [REDACTED] Work: [REDACTED] Home: [REDACTED]		
For Office Use				Vehicle Information		
Odometer in: 164700 Out: 164701		Dist: 000 CUS C Prelim		06 CHEVROLET MALIBU LT 4DR SDN SILVER		
Begin: 10/21/15 Done: 10/21/15		Invoiced: 10/21/15 10:15 JJ		Inservice: 08/31/05		
Customer Waiting						
Concern 51	CUSTOMER STATES THAT WHEN ACELLERATING HARD YOU LOSE POWER			Operation	Tech	Amount
Cause	STEERING WAITER			REPAIR	276	S 70.00
Correction	SCANNED VEHICLE FOR CODES FOUND C0900 HIGH VOLATGE DETECTED					
	REPLACED IGNITION COIL AND ADD GROUND STRAP TO CORRECT CONCERN					
Parts	Part Number	PO#	Note Description	Qty	Sell	
	000 * 012595088		COIL	1 S	127.40	127.40
	000 012581176		HARNES	1	23.31	23.31
	000 011588715		BOLT	1	6.25	6.25
	000 011609779		WASHER	1	8.63	8.63
	000 011570082		BOLT	2	2.13	4.26
	Tech 276 REYNA, PEDRO					
Type: C				Subtotal		
				PARTS 169.85		
				LABOR-MECHANICAL 70.00		
				TOTAL CHARGE FOR CONCERN 239.85		
Summary of Charges for Invoice				Payment Distribution for Invoice		
PARTS		169.85		TOTAL CHARGE		274.64
SERVICE MATERIALS		19.19		CASH DUE		274.64
LABOR-MECHANICAL		70.00				
SUB-TOTAL		259.04				
SALES TAX		15.60				
TOTAL CHARGE		274.64				
Customer Waiting						
If you have any questions - please see DALE HALBEISEN						
WE CAME IN FIRST BECAUSE						

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CUSTOMER

BRAKE SPECIALISTS PLUS TOTAL CAR CARE #105

8405 RESEARCH BLVD.

AUSTIN, TX 78758

512-339-4199

WE ALSO PERFORM MANUFACTURE SCHEDULE MAINTENANCE!!

Repair Order # [REDACTED]

Date : 5/14/14

Page 1 of 1

Orig Est #: [REDACTED]

Center : 1

Customer : [REDACTED]

Address : [REDACTED]

City : AUSTIN, TX [REDACTED]

Phone 1 : ([REDACTED]) Ext : [REDACTED]

Phone 2 : [REDACTED] - Ext : [REDACTED]

Vehicle : 2006 CHEV MALIBU

License : [REDACTED]

VIN : 1G1ZT51866F [REDACTED]

Engine : V6-213 3.5L

Trans : AUTOMATIC

Mileage : 134652

Parts

Labor

Qty	Part Number	Description	Price	Tech	Description	Time	Charge
		19117 SPARROW Tri		NC	C/S SHE HAS HAD RECAL FOR STEERING PROBLEM (WHEN TURNING LEFT THE CAR WOULD LOOSE POWER STEERING ASSIST AND CHIME WOULD START DINNING), DEALERSHIP STATED GROUND STRAP AND COIL TO STEERING COLUMN WILL NEED REPLACED.		0.00
		Pflugerville TX 78660		GE	DRIVETIME DIAGNOSTICS COPAY. IF DRIVETIME DOES NOT WAIVE COPAY, THEN CUSTOMER WILL BE RESPONSIBLE FOR \$50.00	50.00	
		10778541		NC	D.T. AUTH DECLINED CUSTOMER OWES ALL REPAIRS.		0.00
		Nancy Wallace			Correction The Car would Accelerate power		
		512 832 1888			NATIONAL		
		Eddie Wallace			transportation		
		18002221020			safety board		
					8883274236		

"NOTICE PURSUANT TO SECTION 70.001 TEXAS PROPERTY CODE" I am the person/agent obligated to pay for the repair of the motor vehicle covered by this repair contract. I understand this vehicle is subject to repossession under Section 9.503 TX Business and Commerce Code. If written order for payment for repairs of vehicle is stopped, dishonored due to insufficient funds, no funds, no account or account on which it has been drawn is closed.

Signature X _____

Customer's signature constitutes acceptance of terms and conditions of warranty and that all work was performed to customer's satisfaction. All warranty work must be performed by Brake Specialists Inc. NO REFUND FOR WORK DONE ELSEWHERE.

Labor :	\$50.00
Parts :	\$0.00
Sublet :	\$0.00
Other Fees :	\$0.00
Supply Charges :	\$0.00
Subtotal :	\$50.00
Sales Tax :	\$0.00
Total :	\$50.00
Paid :	\$0.00
Due :	\$50.00

Signature X _____

SHOW REPORT FOR TEXAS VEHICLE REGISTRATION**TEXAS VEHICLE INSPECTION REPORT**

Emissions and Safety Inspection

VEHICLES FAILING EMISSIONS TESTS MAY BE ELIGIBLE FOR UP TO \$600 IN REPAIR ASSISTANCE. FOR MORE INFORMATION, VISIT www.driveacleanmachine.org OR CALL 1-800-913-3321.

Vehicle Identification

Test Date/Time: **06/10/2015, 14:34**
Test and Type: Initial - OBDII
Insp. Type/Exp. Date: **TSIOBD**
Version/Test Number: 1401/49184
License Number: [REDACTED]
Vehicle ID Number: **1G1ZT51866F** [REDACTED]
Vehicle Make: CHEV
Vehicle Model: MALIBU
Vehicle Year/Type: **2006/Passenger Car**
Engine Size/Cyl/Ign: 3500/6/C
Authorization Number: [REDACTED]
Transmission/GVW: Automatic/3800
Odometer/Fuel Type: 154701/Gasoline

Station Identification

Station Name: HEARTLAND AUTOMOTIVE DBA
Station #/Analyzer: [REDACTED]
Station Address: 1820 N WELLS BRANCH
Station City: PFLUGERVILLE
Station Zip Code: 78660-0000
Inspector First Name: WILLIAM
Inspector Last Name: MAYNARD

Safety Inspection Fee: 7.00
Safety Repair Costs: --.
Emissions Test Fee: 11.50
Emissions Repair Costs: --.
Total Inspection Cost: 18.50

Emissions Test Results

Status of Bulb Check	Monitors	Status	Monitors	Status	Monitors	Status	
MIL Cmd Status:	Off	Misfire:	Ready	Heated Cat:	N/S	O2 Sensor:	Ready
MIL:		Fuel Sys:	Ready	Evap Sys:	Ready	Heated O2:	Ready
Engine On:	PASS	Comp Cmpnt:	Ready	Secondary:	N/S	EGR Sys:	Ready
Engine Off:	PASS	Catalyst:	Ready	Air Cond:	N/S	DLC:	PASS

Fault Codes: No Codes Present

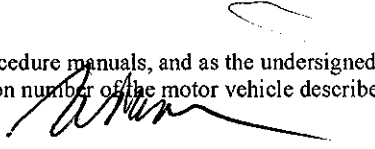
Gas Cap Integrity: PASS

Overall Result: PASS

Safety Items: PASS

CONGRATULATIONS, your vehicle has passed the emissions (I/M) test portion of your safety inspection! By maintaining your vehicle in good working condition, you are doing your share for clean air. You are also saving money on gas and extending the life of your vehicle because your emissions control equipment is working as it should.

I certify that I have properly performed the emissions test according to state regulations and procedure manuals, and as the undersigned duly appointed inspector, hereby certify that I have physically examined the manufacturer's vehicle identification number of the motor vehicle described above.


Certified Inspector's Signature

1G1ZT51866F

Date Added: 04/30/14 08:38 Printed: 04/30/14 08:38

Name: [REDACTED]

Home: [REDACTED]

Work: ([REDACTED])

AUSTIN

TX [REDACTED]

VIN: 1G1ZT51866F [REDACTED] 06 MALIBU 4DR SDN LT SILVER License: [REDACTED]
RO: [REDACTED] Tag: [REDACTED] Odometer: 133740 Promised: 04/30/14 19:00 Adv: 135 HALBEISEN,

Concern 19 CUSTOMER STATES GOODWRENCH MULTI-POINT VEHICLE INSPECTION

Concern 51* CUSTOMER STATES POWER STEERING INOP VEHI NOT TURNING TO THE LEFT AT TIMES
POSS COVERAGE UNDER SPECIAL /POLICY 10183 POWER STEERING ASSIST

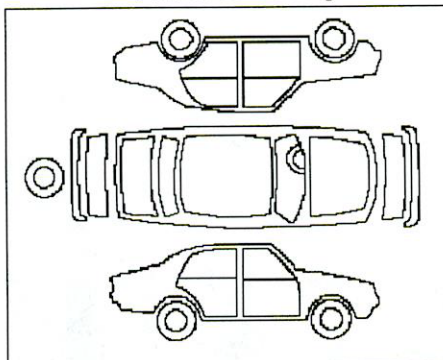
Concern 52 CUSTOMER STATES THAT AT TIMES WHEN TURNING ON TO A FREEWAY ON RAMP LEFT ENTRY
CHIME IS HEARD AND POWER STERRING MESSAGE COMES ON AND STERRING WHEEL WILL ~~NOT~~

LOCK CAR go fast About few seconds

I hereby authorize repair work to be done with the necessary material, and hereby grant your employees permission to operate the vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. I further agree that you are not responsible for loss or damage to vehicle or in case of fire, theft or any other cause beyond your control of for any delays caused by unavailability of parts, shipments by the supplier or transporter. Customer acknowledges receipt of copy hereof. Environmental and shop supplies may be applicable, not to exceed \$28.00.

[REDACTED]
Customer Signature

Vehicle Damage



LEGEND:

B = Broken
C = Chip
D = Dent
G = Gouge
H = Chrome
K = Crack
M = Missing Part
P = Paint
R = Rust
S = Scratch
X = Damage

VEHICLE INTAKE AI

Date: 11-19-12
 Service Requested: oil.
 Email: _____
 Home Phone: () _____
 Cell Phone: () _____
 Year/Make/Model/Trim: 2008 Malibu
 Engine Size: 3.5
 Mileage: 105511
 OHV DOHC SOHC HYBRID DIESEL
 VIN: 1G12T5182L6105511
 Color: Silver
 Plate #: _____

CUSTOMER INTERVIEW

Vibration: Y / N Steering wheel / Seat Speed: _____
 Pulling: Left / Right When braking: Y / N
 Pulsation when braking: Y / N Noise when braking: Y / N
 Any dash lights on? Y / N ABS TPMS CHECK ENGINE TRAC CONTROL
 Oil change sticker: Past due: Y / N Sears: Y / N
 FSC History: None / Past 15,000 miles

Tires

Front Size: 215/60/16 Serv. Desc. _____
 Rear Size: _____ Serv. Desc. _____
 TPMS: Y / N Wheel Lock: Y / N
 LF () / 32 Irregular Wear RF () / 32 Irregular Wear
 LR () / 32 Irregular Wear RR () / 32 Irregular Wear
 (green box = 6/32 or more yellow box = 3/32 to 5/32 red box = 2/32 or less)



I authorize Sears to operate my vehicle, perform the complimentary Courtesy Check set out below and, where allowed by relevant law, perform the requested service(s) described above. I acknowledge and accept the charge set out below for the above referenced service(s). Additional parts and services recommended based on findings of the Courtesy Check will cost extra.

Date: 11-19-12
 Customer Signature: _____ Plus tax

COURTESY CHECK

General

Item Checked Visual Findings
 Lights Torn Bent Streaking Chatter
 Wiper Blades Feathering Cupping Cracking Damaged Irregular Wear
 Tire Inspection

Under Hood

Item Checked Visual Findings
 Battery 650 Rated CCA 558 Tested CCA Suggest DieHard Service
 Battery/Terminals/Cables/Hold down Age Corrosion Damaged Missing
 Air Filter Dirty Damaged Missing
 Belts Cracks Noise Frayed Glazed
 Hoses Spongy Swollen Dry Rot
 Coolant/Antifreeze Low Failed Test
 Transmission Fluid Low Over Filled
 Power Steering Fluid Low Over Filled
 Engine Oil Low Over Filled
 Brake Fluid Low Over Filled

Under Car

Item Checked Visual Findings
 Brakes
 Front Linings 5mm or more 3mm-5mm *2mm or below
 Rear Linings 5mm or more 3mm-5mm *2mm or below
 Rotors Deep Grooves Excessive Corrosion
 Hoses Leaks Cracked *Most Vehicles
 CV Boots Cracked Torn
 Shocks/Struts OE 50k+ Leaking Broken
 Springs Broken
 Front End/Steering Loose Broken Missing Bent
 Alignment Audit

General Comments:

Any dash lights on post-service? Y / N ABS TPMS CHECK ENGINE TRAC CONTROL

Tech Signature: _____

CEM Signature: _____

Tech signs: CEM signature required if addl. parts/services are suggested or required.

Pflugerville, TX



1000



20590

U.S. POSTAGE
PAID
PFLUGERVILLE, TX
78660
NOV 12, 15
AMOUNT
\$2.30
R2304M113195-05

→ Randy Reid (NEF - 100)
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Washington DC 20590