

INITIAL

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-SEP-2015

Repository ☐Reference No.
10778254

OWNER INFORMATION (Type or Print)

Name

Address

City FAIRFIELD

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
BMWModel
750LIModel Year
2006

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

05-MAR-2015

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 110000 ELECTRICAL SYSTEM, 171100
LATCHES/LOCKS/LINKAGES: DOORS: LATCH

Failure Mileage

103000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT WHILE DRIVING AT ANY SPEED, THE ALARM SOUNDED AND THE MESSAGE BOARD DISPLAYED "DOOR OPEN". THE CONTACT STATED THAT THE REAR PASSENGER SIDE DOOR OPENED. THE CONTACT STATED THAT THE DOOR LATCHES ON BOTH THE DRIVERS AND PASSENGERS SIDE DOORS FAILED TO LOCK THE DOORS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE FAILURE WAS UNABLE TO BE REPLICATED. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 12V504000 (LATCHES/LOCKS/LINKAGES). THE APPROXIMATE FAILURE MILEAGE WAS 103,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REVISED

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 28-SEP-2015	Repository ☐ Reference No. 10778254 REVISED
				Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Address [REDACTED]		City FAIRFIELD	State CA
		Zip Code [REDACTED]		Evening Telephone Number [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBAHN83566D [REDACTED]			Make BMW	Model 750LI	Model Year 2006
Date Purchased [REDACTED]	Dealer's Name and Telephone Number NIELLO BMW (916) 687-9000			Engine: No: Cylinders 8	Fuel Type: [REDACTED]
Original Owner ☐	Dealer's City ELK GROVE	State CA	Zip Code 95757		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain [REDACTED]	Multiple Failure: 2		Incident Date(s) ON/ABOUT 25 SEP-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 110000 ELECTRICAL SYSTEM, 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH				Failure Mileage 102255	Failure Speed [REDACTED]
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]	
DOT No. (Example: DOTM9ABC036) [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Component Code [REDACTED]				Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* OWNER OWNS 2006 BMW 750LI EQUIPPED WITH THE COMFORT ACCESS AND SOFT DOOR CLOSE OPTION. THE OWNER STATED THAT ON OR ABOUT SEP 25, 2015 WHILE DRIVING THE REAR PASSENGER DOOR OPENED, DELAYED WARNING DISPLAYED "DOOR OPEN". REAR PASSENGER ALARMED AND DRIVER PULLED VEHICLE OFF THE ROAD TO CLOSE THE DOOR, HOWEVER THE DOOR LOCK AND LATCH WOULD NOT ENGAGE. AFTER NUMEROUS ATTEMPTS BY SLAMMING THE DOOR THE LOCK AND LATCH FINALLY ENGAGED, ALLOWING THE DOOR TO CLOSE. THE OWNER STATED THE DOOR LATCHES AND LOCKS ON BOTH REAR PASSENGER DOORS WERE REPORTED TO THE DEALER AND TAKEN TO NIELLO BMW ON SEP 25, 2015 AND HAD BOTH REAR DOOR ACTUATORS REPLACED. LAST YEAR ON FEB 6, 2014 THE DRIVER DOOR ACTUATOR WAS REPLACED DUE TO THE DOOR OPENING WHILE DRIVING AND NOT ABLE TO CLOSE (REFERENCE NHTSA COMPLIANT 10563236). NHTSA CAMPAIGN NUMBER 12V504000 (LATCHES/LOCKS/LINKAGES) WAS ISSUED DEC 12, 2012 FOR THE SAME SPECIFIC PROBLEMS EXPERIENCED WITH THIS VEHICLE. CONCERNED WITH MY SAFETY AND THE SAFETY OF MY PASSENGERS I CONTACTED BMW AND WAS TOLD THAT MY VIN WAS NOT INCLUDED IN THE RECALL AND NO ASSISTANCE COULD BE PROVIDED. THE MANUFACTURERS DEFECTS HAVE BEEN PUBLISHED AND A RECALL ISSUED HOWEVER ON BOTH COMPLAINTS BMW REFUSES TO TAKE RESPONSIBILITY TO CORRECT THE DEFECTS. I HAVE AN UNSAFE VEHICLE AND MY LIFE IS AT RISK EVERYDAY I DRIVE MY VEHICLE AND REQUEST NHTSA ASSISTANCE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

December 28, 2015

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey SE
Washington DC 20590

Reference: Compliant 10563236 and 10778254

I am submitting a revised Vehicle Owner's Questionnaire for Compliant 10778254 filed on September 28, 2015. With this revision, I am also requesting National Highway Traffic Safety Administration (NHTSA) take further actions to expand the recall of NHTSA Campaign Number 12V504000 to include my Vehicle Identification Number (VIN) WBAHN83566D [REDACTED]

Enclosed for your review and to be included with my NHTSA Compliant 10778254 is a copy of my Compliant filed with BMW North America for the faulty latches, locks, and linkages a manufacturer defect that has effected the safety of my family, passengers, and me while driving this vehicle. This defect caused me to be stranded on the road for doors that would inadvertently open while driving on the city highways and freeways without warning.

I am requesting that BMW reimburse me for the cost of the parts and labor associated with repairing three of my vehicles' doors and to repair the fourth front passenger door with the same repairs performed on the other three doors. In addition I have requested BMW to provide an independent vehicle inspection of my vehicle for recalls that have been issued on the BMWs 750LI manufactured during the years 2004 through 2007. Particularly NHTSA Campaign Number 12V504000 (Latches/Locks/Linkages and 12V502000 (Electrical System and Power Train).

Your response can be mailed to me at [REDACTED] [REDACTED] Fairfield, California
[REDACTED]

Sincerely,
[REDACTED]

4 Attachments:

1. Vehicle Owner's Questionnaire
2. BMW Complaint
3. BMW Work Orders 57410, 739235, 61684, and 74103
4. Consumer Complaints

CUSTOMER #: [REDACTED]
UNIT# [REDACTED]

INVOICE



Niello BMW
8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



FAIRFIELD, CA

PAGE 1

BAR # AC 252990 EPA # CAL 000326746

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 186 MARIUS GIESEKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPH	06	BMW 750LI SDN	WBAHN83566D [REDACTED]	[REDACTED]	87750/87754	TW752
IN SERVICE DATE	PROD. DATE	WARR EXP	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		18:00 06FEB14		0.00 CP	07FEB14
R.O. OPENED DATE CUST. NOTIFIED OPTIONS: ENG:4.8 Liter 1)SOLD AS EQUIPPED						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A NIELLO BMW COURTESY INSPECTION
27P NIELLO BMW COURTESY INSPECTION
207 C
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

87750 MPI MPI

B CUSTOMER STATES THAT DRIVER SIDE FRONT DOOR WON'T SOFT CLOSE OR WORK WITH COMFORT ACCESS. CHECK AND ADVISE. ANOTHER SHOP TOLD CLIENT IT NEEDS DOOR LOCK ACTUATOR.
BD001 REPLACE FAULTY DRIVER FRONT DOOR LOCK ACTUATOR
207 CINB
1 51-21-7-202-119 LOCK, COMPLETE, FRONT
LEFT:512011
PARTS: 427.33 LABOR: 160.00 OTHER: 0.00 TOTAL LINE B: 587.33

87750 faulty actuator verified that the motor inside door lock actuator no longer works, which caused the latch not to pull door close. replace actuator, cleared faults and verified fix.

C CUSTOMER STATES THAT AIRBAG LIGHT IS ON. CHECK AND ADVISE.
BD001 NO PROBLEM FOUND AT THIS TIME. IF LIGHT COMES BACK ON WE WILL RECHECK AS A COURTESY.
207 C
PARTS: 0.00 LABOR: 160.00 OTHER: 0.00 TOTAL LINE C: 160.00
87750 no problem found verified that the air bag light was on, found that the fault code was for the driver's door air bag, remove door panel and inspect harness, remove harness at door jam and inspect, verified that the resistant is within spec. no problem found.

ALL LABOR, ACCESSORIES, AND PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED AS FOLLOWS: 12 MONTHS OR UNLIMITED MILEAGE, WHICHEVER COMES FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. WARRANTY VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

AUTHORIZED BY: X
PRELIMINARY ESTIMATE \$
REVISED ESTIMATE (1) DATE TIME BY
REVISED ESTIMATE (2)
REVISED ESTIMATE (3)
I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:
X Customer Signature
By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including but not limited to, fuel, oil, batteries, brake, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulate from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when service is performed on your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and parts. For more information about Proposition 65: <http://www.oahhs.org/prop65.htm>

To Our Service Customers
Our charges for labor are not based on actual mechanics time, but are established by multiplying our retail labor rate by industry time allowances or our own judgment of the time to be charged. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval of a revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER # [REDACTED]
UNIT# [REDACTED]

INVOICE



Niello BMW
8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



FAIRFIELD, CA [REDACTED]
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

PAGE 2

BAR # AC 252990 EPA # CAL 000326746

SERVICE ADVISOR: 186 MARIUS GIESEKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPE	06	BMW 750LI SDN	WBAHN83566D [REDACTED]	[REDACTED]	87750/87754	TW752

IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		18:00 06FEB14		0.00 CP	07FEB14

R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS:
11:02 06FEB14	09:29 07FEB14	ENG:4.8_Liter 1) SOLD AS EQUIPPED

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	160.00			06FEB14 11:02	SA: 186		

created 2014-02-05 11:01:00am
taken by Marius Gieseke
DRIVER LOCK ACTUATOR \$498.24.
CHECK FIRST.

At Niello BMW we pride ourselves in our dedication to keeping our customers completely satisfied. Soon you will be contacted by BMWNA regarding this service. If you cannot answer all the questions with an excellent rating, please let us know.

[REDACTED]
NIELLO BMW ELK GROVE
8580 LAGUNA GROVE DR
ELK GROVE, CA 95757

02/08/2014 10:25:20
MID: 000000001231905
TID: 04169514

CREDIT CARD
VISA SALE

CARD: XXXXXXXXXXXX [REDACTED]
INVOICE 0000
Batch #: 000525
APP Code: 002513
Entry Mode: Swiped
Model: Online

SALE AMT \$658.00

CUSTOMER COPY

[REDACTED]

ALL LABOR, ACCESSORIES, AND MATERIALS ARE GUARANTEED BY THE MANUFACTURER. WARRANTY VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

AUTHORIZED BY: X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X Customer Signature

*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

To Our Service Customers

Our charges for labor are not based on actual mechanics time, but are established by multiplying our retail labor rate by industry time allowances or our own judgment of the time to be charged. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval of a revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	320.00
PARTS AMOUNT	427.33
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	747.33
LESS INSURANCE	123.52
SALES TAX	34.19
PLEASE PAY THIS AMOUNT	658.00

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, greases, grime, touch-up paint, certain replacement parts, and parts from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing or maintaining your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and parts. For further information about Proposition 65, visit: <http://www.cdph.ca/prop65>

BMW Concord MINI of Concord

1967 MARKET STREET CONCORD, CALIFORNIA 94520

(925) 692-3577

INVOICE

BAR # ARD045566 EPA # CAR000088278
CAL000293752

PAGE 1

FAIRFIELD, CA

HOME: CONT:

BUS: CELL:

SERVICE ADVISOR: 17 JR CORTES

BUS:		CELL:		SERVICE ADVISOR:		17 CR CORIES		
COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLACK	06	BMW 750LI SEDAN		WBAHN83566D		87656/87659		TG652
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JUN06	IS01FEB06	01JUN2010	18:00	05FEB14	0.00	CASH	05FEB14	
R.O. OPENED		READY		OPTIONS: DLR: ENG:4.8_Liter				

09:48	03FEB14	12:37	05FEB14	LIST	NET	TOTAL
-------	---------	-------	---------	------	-----	-------

LINE OPCODE TECH TYPE HOURS

A CUSTOMER REPORTS THAT THE DRIVERS DOOR IS NOT LOCKING AND WHEN DRIVING THE WARNING THAT THE DOOR IS OPEN COMES ON - CHECK AND ADVISE

161 RECOMMEND DRIVERS DOOR LOCK ACTUATOR .
CUSTOMER DECLINED REPAIRS AT THIS TIME

(N/C)

223 ISE
87656 FOUND DOOR IS LOCKING AND UNLOCKING PROPERLY. FOUND DOOR IS NOT SOFT CLOSING PROPERLY. SEE LINE B.

B C/S: client states the doors will not softly close she has to pull hard in order to close the door
DECLINED CUSTOMER DECLINED REPAIRS AT THIS TIME.

(N/C)

223 ISE
87656 VERIFIED CUSTOMERS CONCERN. READ FAULTS AND FOUND A FAULT FOR THE DRIVERS DOOR SOFT CLOSE. PERFORMED TEST PLAN AND IT HAD ME CHECK NUMEROUS VOLTAGE READINGS. FOUND THE DRIVERS DOOR ACTUATOR IS FAULTY AND NEEDS REPLACEMENT. PROVIDED P&A.

C PER CALIFORNIA CODE REGULATION, CK & INFLATE EACH OPERATING TIRE TO RECOMMENDED TIRE PRESSURE RATING W/AIR OR NITROGEN, AS APPROPRIATE @ THE TIME OF PERFORMING ANY MAINTENANCE/REPAIR. DOCUMENT MEASUREMENT AFTER THE SERVICE IS PERFORMED.

TP PER CALIFORNIA CODE REGULATION, CK & INFLATE EACH OPERATING TIRE TO RECOMMENDED TIRE PRESSURE RATING W/AIR OR NITROGEN, AS APPROPRIATE @ THE TIME OF PERFORMING ANY MAINTENANCE/REPAIR. DOCUMENT MEASUREMENT AFTER THE SERVICE IS PERFORMED.

(N/C)

223 ISE
87656 SET TIRE PRESSURES TO 32/35PSI

D FREE COURTESY INSPECTION

FCI FREE COURTESY INSPECTION

BUSINESS HOURS SERVICE DEPARTMENT HOURS Monday-Saturday 7:00 a.m. to 6:00 p.m. PARTS DEPARTMENT HOURS Monday-Friday 8:00 a.m. to 5:30 p.m. Saturday 9:00 a.m. to 3:00 p.m.	ORIGINAL ESTIMATE	FINAL REVISED ESTIMATE	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	
	NOTICE TO CUSTOMER: PLEASE READ IMPORTANT INFORMATION ON BACK.			
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		

WARNING Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and

BMW Concord MINI of Concord

1967 MARKET STREET CONCORD, CALIFORNIA 94520

(925) 682-3577

INVOICE

BAR # ARD045566 EPA # CAR000088278
CAL000293752

PAGE 2

FAIRFIELD, CA

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 17 JR CORTES

BUS:		CELL:		SERVICE ADVISOR:		17-GR CORTEL		
COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLACK	06	BMW 750LI SEDAN		WBAHN83566D			87656/87659	TG652
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JUN06	IS01FEB06	01JUN2010	18:00	05FEB14	0.00	CASH	05FEB14	
R.O. OPENED		READY		OPTIONS: DLR: ENG:4.8_Liter				

09:48	03FEB14	12:37	05FEB14	LIST	NET	TOTAL
LINE	OPCODE	TECH	TYPE	HOURS		(N/C)

87656 PERFORMED FCI
223 ISE

E BMW/MINI OF CONCORD SUPPLIED LOANER VEHICLE. ALL VEHICLES ARE DUE BACK WITHIN 18 HOURS OF COMPLETION OF REPAIRS. ALL VEHICLE ARE NON -SMOKING VEHICLES. THANK YOU FOR YOUR BUSINESS.
LOANER BMW/MINI OF CONCORD SUPPLIED LOANER VEHICLE. ALL VEHICLES ARE DUE BACK WITHIN 18 HOURS OF COMPLETION OF REPAIRS. ALL VEHICLE ARE NON -SMOKING VEHICLES. THANK YOU FOR YOUR BUSINESS.

(N/C)

223 ISE

EST: 185.00 03FEB14 09:48 SA: 17

EST: 1,219.00 05FEB14 10:40 SA: 17

CONTACT: [REDACTED]

EST: 185.00 05FEB14 12:33 SA: 17

CONTACT: [REDACTED]

RECOMMEND- DRIVERS DOOR LOCK ACTUATOR, WATER PUMP (LEAKING), PASSENGER SIDE VALVE COVER AND TIMING COVER, FT ACTIVE SWAY BAR, AND REHOSE
THANK YOU FOR DOING BUSINESS WITH BMW CONCORD

BUSINESS HOURS SERVICE DEPARTMENT HOURS Monday-Saturday 7:00 a.m. to 8:00 p.m. PARTS DEPARTMENT HOURS Monday-Friday 8:00 a.m. to 5:30 p.m. Saturday 8:00 a.m. to 3:00 p.m.	ORIGINAL ESTIMATE	FINAL REVISED ESTIMATE	DESCRIPTION	TOTALS
	\$ 185-	\$ 0	LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS INSURANCE	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CUSTOMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASED RATE PRICE.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASED RATE PRICE.

WARNING Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel-balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

CUSTOMER #: [redacted]
UNIT# [redacted]

INVOICE



Niello BMW
8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



FAIRFIELD, CA [redacted]
HOME: [redacted]
BUS: [redacted]

PAGE 1

BAR # AC 252990 EPA # CAL 000326746

SERVICE ADVISOR: 186 MARIUS GIESEKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPH	06	BMW 750LI SDN	WBAHN83566D	[redacted]	91511/91515	TW764
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		17:00 30JUL14		0.00 CP	29JUL14
R.O. OPENED DATE CUST. NOTIFIED OPTIONS: ENG:4.8_Liter 1)SOLD AS EQUIPPED						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	NIELLO BMW	COURTESY	INSPECTION				
27PW	NIELLO BMW	COURTESY	INSPECTION			0.00	0.00

PARTS: 206 C LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B CUSTOMER STATES THAT DRIVER FRONT WINDOW WILL NOT ROLL UP. CHECK AND ADVISE.

BD001	REPLACE WINDOW REGULATOR		576.00	576.00
206	C			
1	51-33-7-202-479 ELECTR.WINDOW LIFTER FRONT	378.78	378.78	378.78
L:513232				
PARTS:	378.78	LABOR: 576.00	OTHER: 0.00	TOTAL LINE B: 954.78

91511 Faulty window regulator Verified concern, ran short test and checked faults. Found window regulator is faulty thru test plan. Removed and replaced window regulator, initialized window.

C CUSTOMER STATES THAT SOFT CLOSE IS INOP ON DRIVER FRONT DOOR.
BD001 NO PROBLEM FOUND
206 C
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

91511 No problems found at this time Could not duplicate issue, no problems found at this time.

D** REPLACE LOWER OIL PAN, FOUND TO BE LEAKING.
MA001 REPLACE LOWER OIL PAN
206 C
71 07-51-0-017-866A 5W30SYN-10TH'S 0.80 0.79 56.09
1 11-13-7-546-655 OIL PAN:114030 306.58 306.58 306.58
1 11-13-7-506-774 GASKET STEEL:118523 28.47 28.47 28.47
1 12-61-1-744-292 GASKET RING:129500 6.98 6.98 6.98

PARTS: 398.12 LABOR: 288.00 OTHER: 0.00 TOTAL LINE D: 686.12
91511 Lower oil pan leaking Removed and replaced lower oil pan, replaced gaskets/seals.

ALL LABOR, ACCESSORIES, AND PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED AS FOLLOWS: 12 MONTHS OR UNLIMITED MILEAGE, WHICHEVER COMES FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. WARRANTY VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY: X	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

Customer Signature _____

*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

To Our Service Customers

Our charges for labor are not based on actual mechanics time, but are established by multiplying our retail labor rate by industry time allowances or our own judgment of the time to be charged. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval of a revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARNING Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, such as but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, greases, grime, touch-up paint, certain replacement parts, and particles from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when service from component wear, when we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when service from component wear, when we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when service from component wear, when we service your car, we will return used components to you upon request.

CUSTOMER #:
UNIT#

INVOICE



Niello BMW

8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



PAGE 2

BAR # AC 252990 EPA # CAL 000326746

FAIRFIELD, CA

HOME: CONT:
BUS: CELL:

SERVICE ADVISOR: 186 MARIUS GIESEKE

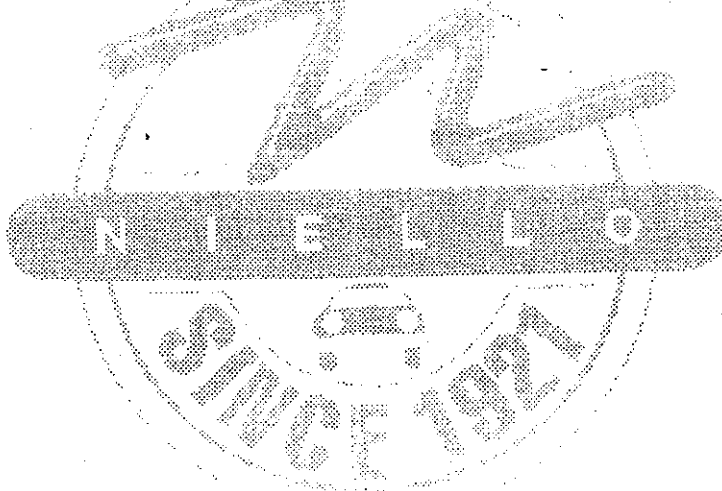
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPH	06	BMW 750LI SDN	WBAHN83566D		91511/91515	TW764

IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		17:00 30JUL14		0.00 CP	29JUL14

R.O. OPENED DATE CUST. NOTIFIED OPTIONS: ENG:4.8_Liter 1) SOLD AS EQUIPPED

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 160.00				28JUL14 11:09	SA: 186		

At Niello BMW we pride ourselves in our dedication to keeping our customers completely satisfied. Soon you will be contacted by BMWNA regarding this service. If you cannot answer all the questions with an excellent rating, please let us know.



ALL LABOR, ACCESSORIES, AND PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED AS FOLLOWS: 12 MONTHS OR UNLIMITED MILEAGE, WHICHEVER COMES FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. WARRANTY VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

REVISIONS TO: _____		PRELIMINARY ESTIMATE # _____	
AUTHORIZED BY: X	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X Customer Signature
By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

WARNING Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and debris from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and car maintenance. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code 125465.5 et seq.) For further information about Proposition 65: <http://www.cdphs.org/prop65.htm>.

To Our Service Customers

Our charges for labor are not based on actual mechanics time, but are established by multiplying our retail labor rate by industry time allowances or our own judgment of the time to be charged. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval of a revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	864.00
PARTS AMOUNT	776.90
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1640.90
LESS INSURANCE	170.00
SALES TAX	62.15
PLEASE PAY THIS AMOUNT	1533.05

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing or maintaining or cleaning your car, we advise that you wear eye protection and avoid breathing in fumes. For more information on the chemicals listed in Proposition 65, please visit www.cdph.ca/Programs/CID/DCDC/Pages/ImmunizationsVaccinations/Pages/Prop65.aspx or call 1-800-438-2435 or toll free 1-800-950-CAINFO. For further information about Proposition 65, visit www.oehha.org/prop65.htm.

CUSTOMER#: [REDACTED]
UNIT# [REDACTED]

INVOICE

Niello BMW

8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



DUPLICATE 1
PAGE 2

BAR # AC 252990 EPA # CAL 000326746

FAIRFIELD, CA

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 186 MARIUS GIESEKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPE	06	BMW 750LI SDN	WBAHN83566D [REDACTED]	[REDACTED]	102255/102268	TW385
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		18:00 13OCT15		0.00 CP	13OCT15
R.O. OPENED		DATE CUST. NOTIFIED	OPTIONS: ENG:4.8_Liter 1)SOLD AS EQUIPPED			
11:02 25SEP15		07:07 13OCT15				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS WARRANTY							

D** LINE ADDED FOR FAULTY PART OUT OF BOX. AFTER INSTALLATION OF
PASSENGER REAR LOCK ACTUATOR, FOUND OPERATION NOISY.
CAUSE: Automatic Soft Close system for rear door Poorly adapted/fitted
5122090 Removing and installing or replacing lock
of left or right rear door
262 W94
1 51-22-7-202-138 LOCK, COMPLETE, REAR
RIGHT:512011
FC: 5122124100
PART#:
COUNT:
CLAIM TYPE: 2W
AUTH CODE:

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
102255 AFTER LOCK REPLACEMENT ON PASSENGER REAR DOOR, FOUND SOFT
CLOSE INOP. REPLACE PART UNDER. PARTS WARRANTY.

E** COMPLETE DETAIL
CAUSE: COMPLETE DETAIL
DETAIL COMPLETE DETAIL

99 C 260.00 260.00
PARTS: 0.00 LABOR: 260.00 OTHER: 0.00 TOTAL LINE E: 260.00

EST: 129.95 25SEP15 11:02 SA: 186

ALL LABOR, ACCESSORIES, AND PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED
AS FOLLOWS: 12 MONTHS OR UNLIMITED MILEAGE, WHICHEVER COMES FIRST. THIS WARRANTY IS
IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. WARRANTY VALID ONLY IF VEHICLE IS
RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

AUTHORIZED BY: X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE
ABOVE REVISED ESTIMATES:

X Customer Signature

*By law, you may choose another licensed Smog Check facility to perform any needed repairs or
adjustments that the Smog Check test indicates are necessary.*

To Our Service Customers

Our charges for labor are not based on
actual mechanics time, but are established
by multiplying our retail labor rate by
industry time allowances or our own
judgment of the time to be charged. You
will be charged no more than the
estimated price approved by you.
However, if we discover that different or
additional repairs are indicated, you will be
contacted for your advance approval of a
revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to fumes and chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code 125429.5 et seq.) For further information about Proposition 65: <http://www.calhhs.org/prop65.html>

CUSTOMER.#: [REDACTED]
UNIT# [REDACTED]

INVOICE

Niello BMW

8580 Laguna Grove Drive
Elk Grove, CA 95757
(916) 687-9000
www.niello.com



DUPLICATE 1
PAGE 3

BAR # AC 252990 EPA # CAL 000326746

FAIRFIELD, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 186 MARIUS GIESEKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPE	06	BMW 750LI SDN	WBAHN83566D [REDACTED]	[REDACTED]	102255/102268	TW385
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
16JUN09	DD01FEB06		18:00 13OCT15		0.00 CP	13OCT15
R.O. OPENED	DATE CUST NOTIFIED	OPTIONS: ENG:4.8_Liter 1) SOLD AS EQUIPPED				
11:02 25SEP15	07:07 13OCT15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

20% MILITARY DISCOUNT APPLIED.

At Niello BMW we pride ourselves in our dedication to keeping our customers completely satisfied. Soon you will be contacted by BMWNA regarding this service. If you cannot answer all the questions with an excellent rating, please let us know.

PAID
OCT 13 2015
PAID

ALL LABOR, ACCESSORIES, AND PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED AS FOLLOWS: 12 MONTHS OR UNLIMITED MILEAGE, WHICHEVER COMES FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. WARRANTY VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.

PRELIMINARY ESTIMATE #			
AUTHORIZED BY: X	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

Customer Signature
By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

To Our Service Customers

Our charges for labor are not based on actual mechanics time, but are established by multiplying our retail labor rate by industry time allowances or our own judgment of the time to be charged. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval of a revised estimate.

DESCRIPTION	TOTALS
LABOR AMOUNT	1029.95
PARTS AMOUNT	1295.39
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	2325.34
LESS INSURANCE	433.60
SALES TAX	103.63
PLEASE PAY THIS AMOUNT	1995.37

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, greases, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing or maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle maintenance or cleaning your vehicle. For further information about Proposition 65: <http://www.p65.ca.gov>

Search Results

2006 BMW 750LI

Recalls	Investigations	Complaints	Service Bulletins
3 Result(s)	4 Result(s)	132 Result(s)	6 Result(s)

RECALLS: Displaying 1 - 3 out of 3

— RECALL Subject : Front Seat Occupant Protection Mat

Report Receipt Date: NOV 12, 2013
 NHTSA Campaign Number: 13V564000
 Component(s): AIR BAGS

All Products Associated with this Recall ▼

26 Associated Documents ▼

Details ▲

Manufacturer: BMW of North America, LLC

SUMMARY:

BMW of North America LLC (BMW) is recalling certain model year 2006 325i, 325xi, 330i, 330xi sedans and 325xi sports wagons, model year 2007 328i, 328xi, 335i, 335xi sedans and 328i and 328xi sports wagons, model year 2006-2007 525i, 525xi, 530i, 530xi, 550i sedans and 530xi sports wagons, model year 2006 760i sedans, model year 2006-2007 750i, 750Li, and 760Li sedans, and model year 2006 X5 sports activity vehicles, equipped with certain seat types. The front passenger seat occupant detection mat that determines if and how the passenger frontal air bag should deploy in a crash may fatigue and develop cracks which could lead to a system failure.

CONSEQUENCE:

Should the system fail, in the event of a crash, the front passenger air bag would be deactivated, increasing the risk of personal injury.

REMEDY:

BMW will notify owners with an interim notification letter in January 2014 since parts are not currently available. When parts are available, BMW sent a second letter in August and dealers will repair the occupant detection mat to eliminate the possibility that it may crack, free of charge. Additionally, owners of model year 2006-2007 3 Series with standard seats, 5 Series with comfort seats, and Z4 models, will receive an extended warranty on their front passenger seat occupant detection mat. Owners may contact BMW customer relations at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.

NOTES:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

— RECALL Subject : Doors May Not Fully Latch

Report Receipt Date: OCT 17, 2012
 NHTSA Campaign Number: 12V504000
 Component(s): LATCHES/LOCKS/LINKAGES

All Products Associated with this Recall ▼

12 Associated Documents ▼

Details ▲

Manufacturer: BMW of North America, LLC

SUMMARY:

BMW is recalling certain model year 2005-2007 7-Series vehicles, equipped with both Comfort Access and Soft Close Automatic options, and manufactured August 23, 2004, through September 3, 2007. Due to a software problem, the doors may appear to be closed and latched, but, in fact, may inadvertently open.

CONSEQUENCE:

The door may unexpectedly open due to road or driving conditions or occupant contact with the door. The sudden opening may result in occupant ejection or increase the risk of injury in the event of a crash.

REMEDY:

BMW will notify owners and dealers will update software. The recall began on December 12, 2012. Owners may contact BMW at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.

NOTES:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

— RECALL Subject : Keyless Ignition System Vehicle Rollaway , 1 INVESTIGATION(S)

Report Receipt Date: OCT 17, 2012
NHTSA Campaign Number: 12V502000
Component(s): ELECTRICAL SYSTEM , POWER TRAIN

All Products Associated with this Recall ▼

14 Associated Documents ▼

Details ▲

Manufacturer: BMW of North America, LLC

SUMMARY:

BMW is recalling certain model year 2005-2008 7-Series vehicles, equipped with the Comfort Access option, and manufactured August 23, 2004, through July 24, 2008. The affected vehicles have an electronic key and an electronic connection between the gear shifter and the transmission (shift-by-wire) that automatically shifts the transmission to Park when the driver presses the Start/Stop button to shutdown the engine. If the driver presses the engine Start/Stop button 2 or 3 times within a short time interval, the system may shift the transmission to Neutral rather than Park. If using the electronic key (Comfort Access mode), there would be no protection from the ignition interlock that prevents key removal if the vehicle is not in Park.

CONSEQUENCE:

If the driver exits the vehicle with the transmission in Neutral and the parking brake is not applied, the vehicle may rollaway. Unattended rollaway incidents often result in a crash or cause injury to pedestrians attempting to stop or enter the vehicle or to other bystanders in the path of the vehicle.

REMEDY:

BMW will notify owners beginning in November 2012. The remedy became available in March 2013. Owners may call BMW at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.

NOTES:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

1 Associated Investigation(s) ▼

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153
6.0.12



BMW 750LI Problems - 2006 BMW 750LI Latches Locks Linkages Problems

G+ Like 784

Auto Recalls For Consumers

[Car Recalls](#) [Tire Recalls](#) [Motorcycle Recalls](#) [RV Recalls](#) [Commercial Vehicles](#) [Child Car Seats](#) [Complaints](#) [Search](#) | [Alerts](#)

Latches Locks Linkages Problem on the 2006 BMW 750LI

Car problem(s) with the 2006 BMW 750LI. This database includes information received by NHTSA from consumers either directly or as recorded by the Vehicle Safety Hotline. This information may be used by NHTSA during the investigation process. You may file your own complaint by calling the NHTSA Monday-Friday 8am to 8pm at (888) 327-4236, TTY: (800) 424-9153. You can also [file your complaint online](#).

View other component problems for this vehicle or [view all problems](#)

Air Bags (29)	Equipment Adaptive (1)	Power Train (45)	Service Brakes Hydraulic (8)	Unknown Or Other (3)
Electrical System (11)	Latches Locks Linkages (17)	Seat Belts (4)	Steering (2)	Vehicle Speed Control (3)
Engine (7)	Other (1)	Seats (5)	Structure (14)	Wheels (1)
Engine And Engine Cooling (8)	Parking Brake (1)	Service Brakes (4)	Suspension (4)	

Problem with Latches Locks Linkages

- Mar 10, 2015 - Stockbridge, GA - Latches/Locks/Linkages**
 THE DOOR DONT LATCH CORRECTLY. I HAD THE DOOR LATCHES REPLACE IN 2011 AND THEY HAVE BROKEN AGAIN. BMW HAVE A RECALL ON THE DOOR LATCHES FROM 2005 TO 2007. MY CAR IS A 2006, THEY SAY THE DEFECTIVE PART IS NOT IN MY CAR BUT THEY KEY BREAKING. THE RECALL # 12V504000 FOR THE DOOR LATCH. BMW DEALERSHIP REFUSE TO REPLACE OR REFUSE TO RECALL ALL THE VEHICLE. THE DOOR WILL OPEN DURING DRIVING AND THE DRIVER OR PASSENGER WILL HAVE TO HOLD THE DOOR TILL THE VEHICLE IS STOPPED. PLEASE HELP THIS IS A PUBLIC SAFETY WARNING TO BMW.....UPDATED 04/23/15 THE CONSUMER ALSO RECALL# 13V564000.

[View Details](#)

- Feb 18, 2015 - Longview, TX - Doors, Latch**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. WHILE OPENING THE REAR DRIVER SIDE DOOR, IT WOULD NOT LATCH OR CLOSE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE LATCH AND LOCKS NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 12V504000 (LATCHES/LOCKS/LINKAGES), BUT THE VIN WAS NOT INCLUDED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 80,000.

[View Details](#)

- Dec 04, 2014 - Grover Beach, CA - Doors, Latch**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT WHILE TRAVELING VARIOUS SPEEDS, THE DOOR ERRONEOUSLY OPENED. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS FOUND THAT THE SOFTWARE NEEDED TO BE UPDATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INFORMED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER 12V504000 (LATCHES/LOCKS/LINKAGES). THE APPROXIMATE FAILURE MILEAGE WAS 95,000.

[View Details](#)

- Apr 03, 2014 - Piscataway Township, NJ - Latches/Locks/Linkages**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE REAR DRIVER'S SIDE DOOR FAILED TO FULLY LATCH. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN DIAGNOSED THAT THE DOOR LOCK ACTUATOR MALFUNCTIONED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE VEHICLE WAS NOT INCLUDED IN RECALL NHTSA CAMPAIGN NUMBER: 12V504000 (LATCHES/LOCKS/LINKAGES). THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 91,000.

[View Details](#)

- Mar 14, 2014 - Omaha, NE - Latches/Locks/Linkages**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE REAR DRIVER'S SIDE DOOR FAILED TO FULLY LATCH, CAUSING IT TO OPEN WHILE MAKING A RIGHT TURN. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT SCA SOFTWARE NEEDED TO BE UPDATED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE VEHICLE WAS NOT INCLUDED IN RECALL NHTSA CAMPAIGN NUMBER: 12V504000 (LATCHES/LOCKS/LINKAGES). THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 95,000.

[View Details](#)

- Dec 10, 2013 - San Leandro, CA - Latches/Locks/Linkages**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT WHILE DRIVING 35 MPH, THE REAR PASSENGER'S SIDE DOOR INDEPENDENTLY OPENED WITHOUT WARNING. THE CONTACT THEN SECURED THE DOOR HOWEVER, THE FAILURE RECURRED WITH THE DOORS LOCKED. THE CONTACT NOTIFIED THE DEALER OF THE DEFECT. THE CONTACT INDICATED THAT THE VEHICLE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN 12V504000 (LATCHES/LOCKS/LINKAGES). THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 78,000.

[View Details](#)

- Oct 28, 2013 - Orlando, FL - Latches/Locks/Linkages**
 TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE FRONT PASSENGER'S SIDE DOOR WOULD NOT LATCH PROPERLY WHEN CLOSED. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE CONTACT WAS ADVISED THAT THE DOOR LOCK ACTUATOR AND OUTER HANDLE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED ABOUT THE ISSUE. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS APPROXIMATELY 100,000.

[View Details](#)

- Feb 26, 2013 - Lake Way, TX - Latches/Locks/Linkages
TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE FRONT PASSENGER DOOR DID NOT LATCH PROPERLY WHEN CLOSED. THE VEHICLE WAS TAKEN TO THE DEALER. THE CONTACT WAS ADVISED THAT THE DOOR LOCK ACTUATOR AND OUTER HANDLE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 66,000. UPDATED 7/15/13 THE CONSUMER STATED DOOR WOULD NOT OPEN. UPDATED 07/22/13

[View Details](#)

- Aug 23, 2012 - Wake Forest, NC - Latches/Locks/Linkages
WHILE DRIVING MY GRAND DAUGHTER TO SCHOOL, MY DRIVER'S SIDE LOCK UNLATCHED. BECAUSE I WAS IN THE MIDDLE OF MORNING TRAFFIC, I HAD TO HOLD THE DOOR CLOSED WHILE I WAS DRIVING UNTIL I WAS ABLE TO GET OFF THE ROAD AND CALL BMW TO PICK UP THE CAR.

[View Details](#)

- Apr 06, 2012 - Marietta, GA - Latches/Locks/Linkages
THE RIGHT SIDE PASSENGER SOFT AUTO CLOSE LATCH IS NOT WORKING. THE LATCH SOMEHOW TRIES TO UNLOCK WHEN TRYING TO SOFT CLOSE AND DOOR REMAINS OPEN. DOOR HAS TO BE MANUALLY HARD CLOSED DUE TO THIS ISSUE. THIS SEEMS TO BE A WIDESPREAD PROBLEM FOR A \$100K CAR. NO UPDATES OR RESET OPTION AVAILABLE ON THE INTERNET.

[View Details](#)

- Jan 12, 2012 - Portland, OR - Latches/Locks/Linkages
I WENT TO UNLOCK MY BMW 750 LI DRIVER DOOR AND GET IN BUT ONCE I CLOSED IT WOULD NOT LOCK CLOSE AT ALL, NOTHING I DID WORKED. EVENTUALLY HAD TO TAKE MY CHILDREN TO SCHOOL HOLDING THE DRIVER DOOR WITH ONE HAND WHILE DRIVING WITH THE OTHER. NOT SAFE AT ALL. I HAVE THE SOFT CLOSE FEATURE ON MY CAR, SO I NOTICED IT WAS NOT LATCHING ON AFTER A LITTLE DETECTIVE WORK. SO NOT ONLY DOES MY DRIVER DOOR NOT SHUT, BUT I CAN'T EVEN UNLOCK OR LOCK MY DOORS BY EITHER USING THE KEY REMOTE OR THE UNLOCK/LOCK BUTTON INSIDE. VERY DANGEROUS, AND I CAN'T BELIEVE THERE IS NOT BACKUP FOR THE DOORS IF THE SOFT CLOSE FEATURE IS NOT WORKING PROPERLY. THIS IS NOT THE FIRST TIME I'VE HAD ISSUES WITH THE SOFT CLOSE DOORS, ON THE DRIVER SIDE REAR DOOR I HAVE ISSUES WITH AS WELL. I HAVE TO HOLD THE HANDLE OUT AND CLOSE FOR THE SOFT CLOSE FEATURE TO "CATCH" THE DOOR. VERY UNSAFE AND REQUIRES A RECALL. UPDATE COMP CODE TO LATCHES/LOCKS/LINKAGES.

[View Details](#)

- Nov 14, 2011 - Waldorf, MD - Latches/Locks/Linkages
I OWN A 2006 BMW 750LI. I STARTED HAVING PROBLEMS WITH MY DRIVER SIDE DOOR SEVERAL WEEKS AGO. MY DRIVER DOOR WOULD NOT SHUT. YESTERDAY, I WAS AT THE GROCERY STORE, WENT BACK TO MY CAR, USED THE REMOTE AND THE DOOR OPENED. GOT INTO MY CAR AND MY DOOR WOULD NOT SHUT. I TRIED TO USE THE AUTOMATIC LOCK AND IT DID NOT WORK. I USED THE KEY ON THE DRIVER SIDE AND WAITED UNTIL I HEARD IT CATCH, THIS REENGAGED MY LOCK SO I WAS ABLE TO CLOSE THE DOOR. UPDATE COMP CODE TO LATCHES/LOCKS/LINKAGES.

[View Details](#)

- Oct 19, 2011 - Ladera Ranch, CA - Doors, Latch
TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE PARKING BRAKE WOULD NOT LATCH, CAUSING THE VEHICLE TO ROLL AWAY WHEN PARKED AND SHUT OFF. IN ADDITION, THE AUTOMATIC DOOR LATCH WAS INOPERABLE AND WHILE DRIVING 30 MPH, HE HAD TO HOLD THE DRIVER SIDE DOOR TO KEEP IT FROM OPENING. THE VEHICLE WAS TAKEN TO THE DEALER WHO ADVISED THAT THERE WERE NO RECALLS FOR THE VEHICLE AND OFFERED NO ASSISTANCE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 67,000.

[View Details](#)

- Jun 02, 2011 - Tampa, FL - Latches/Locks/Linkages
TL CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT WHEN TRYING TO CLOSE HER RIGHT REAR PASSENGER DOOR SHE WAS UNABLE TO SHUT IT PROPERLY WHEN THE AIR WAS VERY MOIST. WHEN THE DOOR CLOSED IT OPENED BACK UP ON ITS OWN. THE VEHICLE WAS INSPECTED BY A DEALER WHO ADVISED HER THAT THEY WERE UNABLE TO DIAGNOSE THE FAILURE OR DUPLICATE IT. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 9,000. UPDATE COMP CODE TO LATCHES/LOCKS/LINKAGES. *PCO

[View Details](#)

- May 13, 2011 - Haverhill, MA - Latches/Locks/Linkages
I HAVE A BMW 2006 750 AND I AM HAVING LATCH ISSUES. THE DOOR DOES NOT LATCH.

[View Details](#)

- Apr 13, 2011 - Nashville, TN - Latches/Locks/Linkages
A MAJOR BMW SAFETY CONCERN. ON A 2006 BMW 750 LI, RANDOMLY, THE DRIVER'S DOOR WILL NOT LATCH. NOTHING HOLDS THE DOOR CLOSED AND AT HIGHWAY SPEEDS THE DOOR SWINGS OPEN AND HAS TO BE HELD CLOSE BY THE DRIVER'S HAND. WHEN THE DOOR WON'T LATCH THE KEY FOB AND THE INTERIOR ELECTRIC LOCK BUTTONS DO NOT WORK. THIS IS A MAJOR SAFETY ISSUE THE FACTORY IGNORES STATING THE CAR IS OUT OF WARRANTY AND ANY REPAIR MUST BE PAID FOR BY THE OWNER. ELECTRONIC DOOR LATCHES MUST BE DESIGNED TO LAST THE LIFE OF THE CAR. RANDOMLY THE DRIVER'S DOOR WILL NOT LATCH AND REPEATEDLY CLOSING THE DOOR HAS NO APPARENT EFFECT. LEAVING THE CAR IN A LOT WHEN THE DRIVER'S DOOR WILL NOT LATCH LEAVES THE CONTENTS UNSECURED. TRAVELING AT HIGHWAY SPEEDS AND NOTICING THE DRIVER'S DOOR IS NOT LATCHED IS VERY SCARY AND I'M AFRAID IN THE EVENT OF AN ACCIDENT DEATH COULD BE A DIRECT RESULT. UPDATE COMP CODE TO LATCHES/LOCKS/LINKAGES.

[View Details](#)

- Mar 04, 2011 - Valrico, FL - Latches/Locks/Linkages
TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT WAS DRIVING 60 MPH WHEN THE DOORS UNLOCKED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHO REPLACED THE COMFORT TOUCH LOCKING MECHANISM ON ALL FOUR DOORS BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT CONTACTED AND THE VEHICLE WAS NOT FURTHER REPAIRED. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 53,000.

[View Details](#)

See similar problems for the following vehicle(s)

- (This Page) - 2006 BMW 750LI - Latches Locks Linkages Problem
- 2007 BMW 750LI - Latches Locks Linkages Problem
- 2008 BMW 750LI - Latches Locks Linkages Problem

[Home](#) • [Car Recalls](#) • [Tires](#) • [Motorcycles](#) • [RVs](#) • [Commercial Vehicles](#) • [Car Seats](#) • [Complaints](#) • [Sitemap](#) • [Privacy Policy](#)

[Edmunds](#) • [Kelley Blue Book](#) • [SaferCar.gov](#) • [Consumer Recalls](#) • [Government Recalls](#)

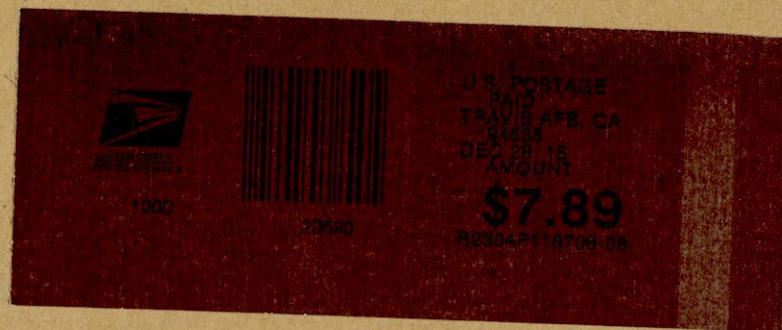
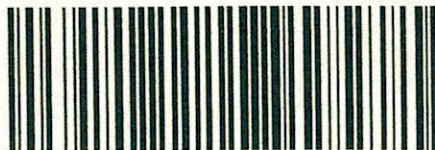
Like 





Fairfield CA

CERTIFIED MAIL®



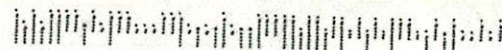
RETURN RECEIPT
REQUESTED

W40-304

~~E85-115~~

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey SE
Washington DC 20590

FIRST CLASS



SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

US Dept of Transportation
NHTSA
1200 New Army SE
Washington DC 20590



9590 9403 0148 5086 0309 30

2. Article Number (Transfer from service label)

PS Form 3811, April 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

- ☐ Agent
☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- | | |
|--|---|
| ☐ Adult Signature | ☐ Priority Mail Express® |
| ☐ Adult Signature Restricted Delivery | ☐ Registered Mail™ |
| ☒ Certified Mail® | ☐ Registered Mail Restricted Delivery |
| ☐ Certified Mail Restricted Delivery | ☒ Return Receipt for Merchandise |
| ☐ Collect on Delivery | ☐ Signature Confirmation™ |
| ☐ Collect on Delivery Restricted Delivery | ☐ Signature Confirmation Restricted Delivery |
| ☐ Insured Mail | |
| ☐ Insured Mail Restricted Delivery (over \$500) | |

Domestic Return Receipt