

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 28-SEP-2015		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10778148	
Address [REDACTED]		Evening Telephone Number		E-mail Address	
City MONROE TOWNSHIP		State NJ		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3CCCEG5FN [REDACTED]		Make CHRYSLER		Model 200	
Date Purchased		Dealer's Name and Telephone Number		Model Year 2015	
Engine: No: Cylinders		Fuel Type:		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:	
Incident Date(s) 01-AUG-2015					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage 15000	
				Failure Speed 20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. THE CONTACT STATED THAT WHILE DRIVING AT 20 MPH, THE SHIFT LEVER CAME OUT OF THE DRIVE POSITION AND WENT INTO NEUTRAL INDEPENDENTLY AS THERE WAS AN INCREASED OF ENGINE RPMs. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. IN ADDITION, THE CONTACT STATED THAT HE RECENTLY RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 15V470000 (ELECTRICAL SYSTEM). THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 15,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CUSTOMER #: [REDACTED]

WORLD JEEP CHRYSLER

681 Shrewsbury Avenue
Shrewsbury, NJ 07702
Service: 732-440-1101
Fax: 732-440-1118

INVOICE

Visit us @ <http://www.worldjeep.net>

MONROE, NJ [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2511 DONNA SCALA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	15	CHRYSLER 200 LIMITED	1C3CCCEG5FN [REDACTED]		3818/3820	T3347
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
20MAY14 DD			WAIT 29AUG14		119.00	CASH
R.O. OPENED	READY	OPTIONS: DLR:WORLD ENG:3.6_Liter				

10:38 29AUG14	11:22 29AUG14	LIST	NET	TOTAL
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- LINE OPCODE TECH TYPE HOURS
- A FREE MULTI POINT INSPECTION
99 FREE MULTI POINT INSPECTION
2459CPDCA

3 CUST STATES TRANSMISSION HAVE NO POWER WHEN SHIFTING PERFORM UPDATE
CAUSE: E
1819059Y Module, Transmission Control (TCM) -
Reprogram Module, Transmission Control (TCM)
- Reprogram (1 - Semi-Skilled)
2459WCDNE
3818 PERFORM TRANS SOFTWARE UPDATE

- C CUSTOMER STATES TIRE PRESSURE LIGHT IS ON
22 WHEELS/TIRES
2459CPDCA
3818 ADJUST TIRE PRESSURE

- D CHECK COOLANT LEVEL
8 ELECTRICAL/AUDIO SYSTEM
2459CPDCA
3818 CHECK COOLANT LEVEL

←
(N/C)



ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #:

WORLD JEEP CHRYSLER

681 Shrewsbury Avenue

Shrewsbury, NJ 07702

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Fax: 732-440-1118

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ACCOUNTING

Monroe Township, NJ

PAGE 1

HOME: [REDACTED] CONT: [REDACTED] ** PRE-INVOICE **

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 2511 DONNA SCALA

BUS:		CELL:		SERVICE ADVISOR:		2511 DONNA SCHER		
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT	TAG
WHITE	15	CHRYSLER 200 LIMITED		1C3CCCEG5FN			11021/11021	T3121
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
20MAY14 DD			WAIT 06MAY15			119.00	CASH	06MAY15
R.O. OPENED		READY		OPTIONS: DLR:WORLD ENG:3.6_Liter				

10:57 06MAY15	14:31 06MAY15	LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
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A FREE MULTI POINT INSPECTION

99 FREE MULTI POINT INSPECTION

2501CPDCA 0.00 0.00 0 0 0.00 0.00

B CUSTOMER STATES PERFORM RECALL R08 TRANSAXLE PARK ROD

CAUSE: E

21R08181 Safety Recall R08 - Transaxle Park Rod -
 Inspect Test Transaxle for Proper Park Rod
 Operation (3 - Highly Skilled)

2501WCDNE 2.66 1.30 2990 12848 128.48 128.48

0 0 TPARTS
 2990 12848 TLABOR

11000 R08 Performed Recall R08, park pawl inspected ok, wheel did
 not spin

C CUST STATES IN 1ST 2ND AND 3RD GEAR VEHICLE DOES NOT WANT MOVE

21 TRANSMISSION/TRANSFER CASE

2501CPDCA 0.00 0.00 0 0 0.00 0.00

11000 ADVISED CUSTOMER TO RESCHEDULE TO SPEND MORE TIME

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
05-06-15	11:34	14:14	2.66	W	2501	B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
[REDACTED]	0	0		[REDACTED]	12848	2990	
	0	*****			12848	*****	

COST, SALE, & COMP TOTALS 2990 12848 0

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 OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
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 UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
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 NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY
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 authorizes any other person to
 assume for it any liability in
 connection with the sale of this
 item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ACCOUNTING COPY

WORLD JEEP CHRYSLER

681 Shrewsbury Avenue

Shrewsbury, NJ 07702

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CUSTOMER #:

INVOICE

PAGE 1

MONROE TOWNSHIP, NJ

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 2511 DONNA SCALA

BUS:		COLOR		YEAR		MAKE/MODEL		VIN		LICENSE		MILEAGE IN / OUT		TAG	
WHITE		15		CHRYSLER 200 LIMITED		1C3CCCEG5FN						15131/15131		T3945	
DEL DATE		PROD DATE		WARR EXP		PROMISED		PO NO.		RATE		PAYMENT		INV DATE	
20MAY14 DD						WAIT 03AUG15				119.00		CASH		03AUG15	
R.O. OPENED				READY		OPTIONS: DLR:WORLD ENG:3.6_Liter									

10:41 03AUG15	11:43 03AUG15	LIST	NET	TOTAL
LINE	OPCODE	TECH	TYPE	HOURS

A FREE MULTI POINT INSPECTION

99 FREE MULTI POINT INSPECTION

2532CPDCA

0.00 0.00

B CUST STATES PERFORM RECALL R40 RADIO UPDATE

CAUSE: E

18R40182 Safety Recall R40 - Radio Security
Vulnerability - Reprogram Inspect Radio
Software Level and Perform Software Update
(0 - Low Skilled)

2532WCDNE

(N/C)

14000 PERFORMED RECALL R40 RADIO UPDATE

C** CUST STATES LOOK AT LEFT FRONT RIM DAMAGED

22 0

2532CPDCA

0.00 0.00

WORLD JEEP CHRYSLER

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PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

WORLD JEEP CHRYSLER

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MONROE TOWNSHIP, NJ [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2511 DONNA SCALA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	15	CHRYSLER 200 LIMITED	1C3CCCEG5FN		17137/17224	T3200	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
20MAY14 DD			17:00 01OCT15		119.00	CASH	12OCT15
R.O. OPENED		READY	OPTIONS: DLR:WORLD ENG:3.6 Liter				

10:45 01OCT15 11:53 12OCT15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER REQUEST 25.95 OIL CHANGE AS PER COUPON PRICE

501 CUSTOMER REQUEST 25.95 OIL CHANGE AS PER

COUPON PRICE

2548CPDCA

1 68191349AB FILTER-ENGINE OIL

10.80 6.50 6.50

6 OIL ENGINE OIL BULK

3.60 1.42 8.52

1 WW WASHER SOLVENT

2.00 0.99 0.99

1 37 LOF Tech states changed oil and filter set tire pressures and
checked all fluids.

B FREE MULTI POINT INSPECTION

99 FREE MULTI POINT INSPECTION

2548CPDCA

0.00 0.00

C CUSTOMER STATES PERFORM RECALL R24POWER DISTRIBUTION CENTER

CAUSE: E

ST 08R24182

2548WCDNE

1 CBJ0R242AA WIRING-TRANSMISSION

17137 change connector as per recall and solder wires and tape up

D LOANER CASE 27908781

23 BODY/TRIM/GLASS

2548CPDCA

0.00 0.00

WASTE/AND/OR/TIRE DISPOSAL

2.69

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DESCRIPTION

TOTALS

LABOR AMOUNT 10.93

PARTS AMOUNT 16.01

GAS, OIL, LUBE 0.00

SUBLET AMOUNT 0.00

MISC. CHARGES 2.69

TOTAL CHARGES 29.63

LESS INSURANCE 0.00

SALES TAX 2.08

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

PLEASE PAY
THIS AMOUNT

31.71

Freehold Chrysler Jeep

4304 Route 9 South Freehold, NJ 07728

Sales: (866) 212-7806

Service: (866) 212-7806

Parts: (866) 212-7806

2015 Chrysler 200 C Sedan

Original lease was from this dealer.

NOTE

No recalls have been serviced or requested
of this dealer for reasons NOT related to
the maintenance of this vehicle.



Monroe Twp, NJ

APPROVED NOV 8 0 2011

US Department
of Transportation

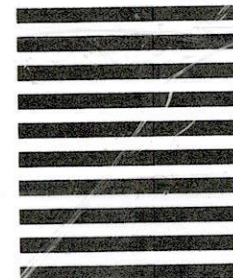
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

