

CL-10778107-1928

[REDACTED]
Pineville, PA [REDACTED]
Sept 28, 2015

Sam Campbell
PO Box 1227
Wesetwood, NJ 07675

RE: 2005 BMW xvi Tanaka airbag recall REPLACEMENT NOW!

OCT 15 2015

Mr. Campbell:

I have found your carefully worded, partially camouflaged, and untrue statement filed with the NHTSA about what BMW is doing to replace the dangerous Tanaka airbags in some of its vehicles, including mine.

I only found out about this major hazard from news reports, certainly not from BMW, which was clearly aware of the situation. When I went to the dealer, Thompson BMW in Doylestown, PA, they said "Headquarters" would not authorize replacement. It took a letter to the CEO of BMW NA to get "new model" Tanaka airbags installed in my car, which I am now told are also defective and have to be replaced. Now Thompson will not even answer my emails and phone calls about when another replacement will be made.

Here is a copy of one of your answer to the NHTSA questionnaire:

BMW's dealer capacity is adequate to meet the consumer demand to remedy vehicles affected by the 3 recalls.

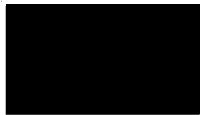
If your capacity is adequate I demand that you install Autovil airbags in my vehicle IMMEDIATELY. I cannot afford a second car and have been forced to drive with a lethal hazard in this vehicle for months. Do you realize what your damages will be if I am injured by this known serious hazard that you are delaying fixing for monetary reasons?? I know Autovil has a safe airbag, BMW has billions of dollars, and all it requires is for BMW to buy two from Autovil and have Thompson install them. I want it done NOW. Fine German engineering indeed: your reputation has been seriously damaged already. Act now, because I intend to go to the NHTSA meeting in Oct. and make a lot of noise.

[REDACTED]
CC: NHTSA HQ, 1200 New Jersey Ave, SE, Washington, DC 20590
CC: Thompson BMW, Doylestown, PA West Bldg.

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SMD

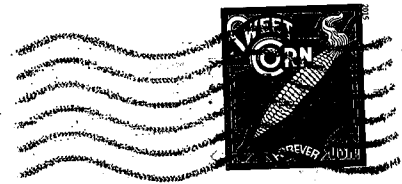


Pineville, Pa



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NHTSA Headquarters
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

Tanaka Airbag Recall Hearing

20590

