

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received 25-SEP-2015 NOV 06 2015	Repository ☐ Reference No. 10776583		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number Evening Telephone Number	
Name Address City WILMINGTON State NC Zip Code		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4A3AK24F16E		Make MITSUBISHI		Model ECLIPSE	
Model Year 2006		Date Purchased March 2006		Dealer's Name and Telephone Number ORIGINAL Dealer out of business	
Original Owner ☒		Dealer's City Wilmington		State NC Zip Code 284	
Engine: No. Cylinders 4		Fuel Type: Regular			
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Incident Date(s) 15-JUL-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)				Failure Mileage Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 MITSUBISHI ECLIPSE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER :15V337000 (SERVICE BRAKES, HYDRAULIC); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

None at this time, fortunately. No word yet
Left message with dealer today 10/27/15 to
follow up.

Attached copy of original notice
Original dealer out of business, Mitsubishi
new dealer D & E Dodge

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CHARLOTTE NC 282

28 OCT 2015 PM 5 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.
PO Box 6400
Cypress, CA 90630
Telephone: 888-648-7820
www.mitsubishicars.com

This notice applies to your vehicle: 4A3AK24F16E [REDACTED]

Date: July, 2015

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for interim notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2006 – 2009 Eclipse and 2007 – 2009 Eclipse Spyder vehicles. The Anti-lock Braking System (ABS) hydraulic unit installed on your vehicle is susceptible to failure from internal corrosion that may occur over time.

If the ABS hydraulic unit has sufficient internal corrosion and is activated during braking events where the ABS is designed to engage, the ABS hydraulic unit's internal valves could seize. If one or more valves were to seize, the brake pedal stroke will increase and braking performance may be reduced, increasing the risk of crash without warning.

If the ABS is not activated, and even if the ABS hydraulic unit has sufficient internal corrosion, **the service brakes on your vehicle will continue to perform as designed.**

MMNA intends to repair your vehicle free of charge (parts and labor). However, the parts that may be required to provide a permanent remedy for this condition are currently not available. MMNA is making every effort to obtain these parts as quickly as possible. **MMNA will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.**

What you should do:

Once you receive your follow-up notice in the mail advising that parts are available, simply contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the repair performed.

If you have any questions, please contact the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made within a reasonable time frame and/or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the ABS hydraulic unit and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C1504K

V	4A3AK24F16E [REDACTED]	DATE OF CHANGE	MO	DAY	YR
1	18	19			24
IF THE VEHICLE IS NO LONGER OWNED, ENTER THE REASON NUMBER IN THE BOX AT THE LEFT →		1 - SCRAPPED 2 - STOLEN 3 - EXPORTED			
25		4 - TRADED 5 - SOLD			
NAME	LAST NAME		FIRST NAME		
26					
ADDRESS	26				
26					
ADDRESS/CONT	26				
52					
CITY	3		STATE		73
26					43
ZIP CODE	PHONE NO.		51		
45	49		62		
EMAIL					

VEHICLE IS OR WAS REGISTERED TO:

|||||
MITSB/15 48824 *****AUTO**ALL FOR AADC 283
[REDACTED]
WILMINGTON, NC [REDACTED]

COMPLETE THIS CARD ONLY IF YOUR ADDRESS HAS CHANGED OR IF YOU ARE NOT CURRENT OWNER.
CAMPAIGN VEHICLE DISPOSITION CARD

IMPORTANT -

FOR THE ACCURACY OF
OUR SAFETY RECALL
MAILING RECORDS, PLEASE
COMPLETE THIS CARD
IF YOU HAVE CHANGED
YOUR ADDRESS OR ARE
NO LONGER THE OWNER
OF THE MITSUBISHI
VEHICLE LISTED.