

CL-10776552-9394

OCT 7, 2015

TO: NHTSA, Defect Investigation Department.
1200 New Jersey Avenue SE, Washington, DC 20590

OCT 14 2015

I file a complaint over the phone on SEPT. 25, 2015, with Vehicle Safety Hotline 1-888-327-4236. I phone today OCT 7, 2015, to see if that complaint was directed to Defect Investigation and or if my complaint was investigated at Ford Motor Company.

No record for a Case #10776552, according to your phone Representative AVA, or can I locate it on line at "Safe Car. Gov." For 2015, Mustang 3.7 TI-VCT V6 with 6- Speed Select Shift Auto, VIN 1FA6P8AMXF5 [REDACTED]

Back Ground:

1. The Transmission will not Shifting out of First Gear, this will happen intermittently when gas pedal is put to the floor and Engine it's REV. Limiter at 7, 500 RPM and quits. When gas Pedal is release the car will Shift OK. Normal Shifting if Regular will happen around 6, 200 - 6, 500 RPM.

2. Instrument Gage lighting during Day time driving for the Gages, Tachometer / MPH will go out with the Light Switch in the off position at times. This makes it a safety hazard by taking my attention from my driving. And driving to slow or fast for a moving violation.

Two Ford Dealers have in the pass state this is NORMAL for the Engine / Transmission and Instrument lighting for these DEFECTS. This information comes from Ford Electrical Engineers. Currently the Ford Dealer in Huntington Beach, Ca. temporary FIX the lighting. But it's not work again. Still working the DEFECT.

This makes four times to the Ford Dealer the above Defects.

Currently Ford Motor Co. states they have Fix the above Defects and offer the some of \$430.00 to close BBB case.

Sincerely,

[REDACTED]

Active Police Volunteer
Retiree - DOT-FAA, USAF

[REDACTED]

NAM
10/16/15
SMD



H.B. CA.

DEFECT INVESTIGATION
1200 NEW JERSEY AVENUE SE,
WASHINGTON, DC 20590

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