



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received NOV 22 2015	Repository ☐
Reference No. 10767383	
Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)			
Name [REDACTED]			
Address [REDACTED]			
City PALMDALE	State CA	Zip Code [REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HA18DX5S [REDACTED]		Make RAM	Model 1500
		Model Year 2015 2005	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 02-FEB-2015

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Codes: 100000 POWER TRAIN, 140000 AIR BAGS		Failure Mileage
		Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				

TL* THE CONTACT OWNS A 2015 DODGE RAM 1500. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 14V796000 (POWER TRAIN) AND 15V313000 (AIR BAGS). THE CONTACT MADE THREE ATTEMPTS TO SCHEDULE THE RECALL REPAIRS. THE DEALER STATED THAT THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

* HUNTER DODGE SCHEDULED MY TRUCK 3 TIMES TO FIX THE RECALLS. THEY TOLD ME THEY HAD THE PARTS IN HAND. 3 TIMES THEY (HUNTER DODGE) CANCELLED THE APPOINTMENTS TELLING ME THEY DON'T HAVE THE PARTS. THAT STARTED IN JULY TO SEPT. THEY MADE AN APPOINTMENT FOR THE TRUCK ON 10/31/2015 TO CORRECT THE RECALLS. I TOOK MY TRUCK IN @ 9:30am 10/31/2015 I PICKED UP THE TRUCK @ 4:30pm 10/31/2015. THEY SAID THE REPAIRS WERE COMPLETE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CASE CLOSED.