

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. § 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received NOV 18 2015 Repository ☐ Reference No. 10765134	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
MIDLOTHIAN		TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
1J4GK38K83W			JEEP		LIBERTY
Model Year			Engine:		Fuel Type:
2003			No: Cylinders		
Date Purchased		Dealer's Name and Telephone Number		Original Owner	
6/2009		- Deceased		☐	
Original Owner		Dealer's City		State	
		Red Oak		TX	
Transmission Type		Powertrain		Multiple Failure:	
Automatic		2 wheel drive			
☐ Antilock Brakes		☒ Cruise Control		Incident Date(s)	
				19-APR-2007	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM; VISIBILITY/WIPER (PWS)				Failure Mileage	
				52000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. WHEN THE REAR WINDOW WAS OPENED AND/OR CLOSED, THE CABLE SNAPPED AND BOTH REAR WINDOWS FRACTURED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED. THE DETAILS OF THE REPAIRS WERE UNKNOWN. THE APPROXIMATE MILEAGE WAS 52,000. THE VIN WAS NOT AVAILABLE. First the Passenger Side Window fell because the ball on the end of the cable that lifts the window - A plastic ball on the end of a steel cable! - broke off, Two Month later the driver side did the same, both had been repaired by previous owner. I know multiple					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

People that have the same Vehicle have all had the same problem
 IF I have to explain why windows that have been Permanently fixed

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

is a safety hazard then Good Luck Man Kind.
What I'm saying is if we can't get this fixed for free
Then there's no reason to worry about all the other
recalls because we'll just be taking our chances anyway
won't we?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

TX TEXAS
DALLAS 750
12 NOV '15
100 6-1



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4231



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