



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 08-SEP-2015

Repository ☐

Reference No.  
10762189

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City LITHIA SPRINGS State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
Evening Telephone Number [REDACTED]  
E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WDBPJ75J64A [REDACTED]  
Make MERCEDES BENZ Model CL500 Model Year 2004  
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]  
Original Owner ☐ Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
Transmission Type [REDACTED] ☐ Antilock Brakes ☐ Cruise Control Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 21-MAR-2015

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 020000 SUSPENSION, ENGINE (PWS) Failure Mileage 124000 Failure Speed [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☒ Yes ☐ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNED A 2004 MERCEDES BENZ CL500. THE CONTACT STATED THAT WHEN THE VEHICLE WAS PARKED, THE FRONT END CAUGHT FIRE. THE FIRE DEPARTMENT WAS ABLE TO EXTINGUISH THE FIRE. THERE WAS A FIRE REPORT AND IT WAS DETERMINED THAT THE FIRE STARTED FROM THE UNDER THE HOOD OF THE VEHICLE. NO INJURIES WERE REPORTED. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 07V263000 (ENGINE AND ENGINE COOLING, SUSPENSION). THE FAILURE MILEAGE WAS 124,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Basic Information

Location: Exact Location [REDACTED]  
Street Address [REDACTED]

Times:  
Alarm: 12:29:05  
Arrival: 12:36:44  
Controlled: 00:00:00  
Cleared: 13:18:41

Incident Type: 131 Passenger vehicle fire

1 Given or Received: N None

Shift: B B SHIFT

Alarms: 2

District: 1 1

Actions Taken: 11 Extinguishment by fire service personnel  
12 Salvage & overhaul

Property Information

Property Use: 965 Vehicle parking area

Property Loss Dollars: 8,000.00

Involvements:

Name: [REDACTED]

Address: [REDACTED]  
SPRINGS, GA [REDACTED]

Phone: [REDACTED]

|                                 |         |        |   |            |   |
|---------------------------------|---------|--------|---|------------|---|
| Responding Personnel and Units: | Totals: | Units: | 3 | Personnel: | 6 |
|---------------------------------|---------|--------|---|------------|---|

| Off ID | Name                 | Unit | Activity Code    | Hrs  | Hrs Pd | Pts  | Position Rank |
|--------|----------------------|------|------------------|------|--------|------|---------------|
| 3463   | Hurley, John Paul    | E1   | FX Fire At Scene | 1.43 | 1.43   | 0.00 | LTP           |
| 3786   | Toney, Jeremy Michae | E1   | FX Fire At Scene | 1.43 | 1.43   | 0.00 | FFIII-E       |
| 1654   | Collett, Jeffery A   | L1   | FX Fire At Scene | 1.08 | 1.08   | 0.00 | FFIII         |
| 7087   | Webb, Mark E         | L1   | FX Fire At Scene | 1.08 | 1.08   | 0.00 | CAPT          |
| 3323   | Whitfield, Trenton   | CR1  | FX Fire At Scene | 0.86 | 0.86   | 0.00 | FFII-P        |
| 3920   | Perry, Brett         | R1   | FX Fire At Scene | 0.86 | 0.86   | 0.00 | PFF/EMTI      |

| Its Times: | Notified: | Roll:    | Arrival: | Cleared: | In Service: |
|------------|-----------|----------|----------|----------|-------------|
| At:        | 12:29:05  | 12:30:50 | 12:36:44 | 13:18:41 | 13:54:52    |
|            | 12:31:59  | 12:33:49 | 12:41:18 | 13:18:29 | 13:36:42    |
|            | 12:32:45  | 12:33:45 | 12:39:23 | 13:17:59 | 13:24:04    |

Narrative:

03/21/2015 15:00:21 jhurley

03/21/2015 at 12:29:05 dispatched To [REDACTED] DOUGLASVILLE, GA [REDACTED] The location is a Vehicle parking area. The incident was determined to be a(n) Passenger vehicle fire. On arrival vehicle in parking spot in apartment parking area with heavy fire showing from the engine area and heavy smoke from a passenger compartment. Fire had spread to landscape pinestraw in front of vehicle and some small pine trees also fire. There is vehicles on both sides of vehicle with at least one space between them. Also fire alarm activated at the apartment building with audible alarms and strobes noted. Enroute L-1 and R-1 called for back up due to dispatch info. Engine 1 calls offensive attack and pulls front bumper 1 1/2" line. L-1 arrives and is asked to check building and make sure fire safe and no other issue is going on with the building. No fire noted to building and L-1 senses alarm. Fire is knocked down on the vehicle and heavy damage to engine compartment and fire noted through front windshield as well. Doors are locked so glass taken out of driver door and access gained to interior. Fire extinguished and crews began to cool and overhaul engine area. Due to personal items needed for children in the trunk L forces entry into the trunk after trying manual mechanisms. Owner of vehicle to the left of fire vehicle comes out and moves his car and states no noted damage to his. Unable to locate the owner of the vehicle to the right of fire vehicle and noted blistering to paint on right rear panel near rear wheel. This vehicle is a Nissan Altima SU unknown year, GA tag [REDACTED] VIN #1N4AL3AP8EC [REDACTED] After ensuring fire is out all hose reloaded and tools replaced, L-1

Fire Information:

Residential Units: 0      On-Site Materials or Products:      On-Site Materials or Products Usage:

Buildings Involved: 0

Acres Burned: 0

Ignition Details:

Area of Origin: 83 Engine area, running gear, wheel area      Contributing Factors:

Heat source: UU Undetermined      UU Undetermined

Item First Ignited: UU Undetermined      Human Factors:

Material First Ignited:      N None

Cause of Ignition: U Cause undetermined after investigation

Equipment Involved:

Make:      Model:      Serial Number:

Year:      Power Source:      Portability:

Vehicle Equipment Involved:

Automobile, passenger car, ambulance, race car

Involved Type: 3 Involved in ignition and burned

Make: MB      Model: CL500      Year: 2004

State: [REDACTED]      State: GA      Serial Number/VIN: WDBPJ75J64A [REDACTED]

Structure Fire Information:

Structure Information:

Structure Type:      Number of Stories Damaged by Flame:

Building Status:

Floors Above Grade:      Minor: 0 1-24%

Floors Below Grade:      Significant: 0 25-49%

Main Floor Size:      Heavy: 0 50-74%

Floor of Origin:      Extreme: 0 75-100%

Fire Spread:

Lithia Springs GA

15 DEC 2015 PM 11 L



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U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
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