

Atty

Aug. 24, 2015

In Regard to Safety Recall:

P25/NHTSA 14V-234

SEP -2 2015

We have just received our 3rd
notification letter for a Safety
Recall for our 2012 Dodge Grand
Cavenger (VIN 2C4RDGDGXC[R])

You asked us to contact our
Dealer, which is Cavanaugh Motors
in Monmouth, Illinois, which we
did each time we received our notice.
Each time we were told they were
unable to get the parts for this recall
and would let us know when
they did, which has never happened.
When we received this 3rd letter of
notification from you, we called
the dealer and got the same answer.
So this time we tried calling the
number on your notice with
only being told by a recording
we'd have to wait on line or they'd
call this number back if we'd push ^{#1},
well we are still waiting. So if my
Car catches fire because of not
being able to get it fixed, I guess

someone is liable.

FROM:

[REDACTED]

[REDACTED]

Galesburg, IL [REDACTED]

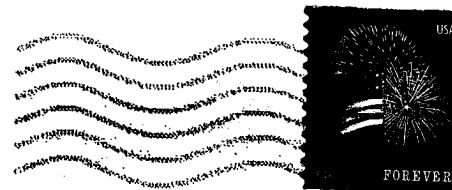
Phone [REDACTED]

P.S. we've always bought
Dodge, but just about ready
to change our mind.

Galesburg, IL

PEORIA IL 616

27 AUG 2015 PM 2 T



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, D.C. 20590

