

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 20, 2015

To: Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington DC 20590

REF: Jeep Grand Cherokee
Safety Recall M35/NHTSA 12V-527
Occupant Restraint Control Module Filter Circuit
VIN: 1J4GW48S92C [REDACTED]

SEP -2 2015

I am submitting this complaint per the Safety Recall notice(s) received. I have intermittently, over the past 2 years, taken my Jeep to the dealer for repair, and they never have the parts.

My inquiry to the "Hot Line" about 3 weeks ago – it was recommended that I not drive my car on the road. In addition, with a visit to my Insurance Company I was informed that the Insurance Company would not cover for a rental during this time, since Chrysler is responsible for the car and not my insurance.

I would appreciate any direction you can give me at this time. Thank you for your attention.

[REDACTED]
Winchester KY [REDACTED]

Cc: Jeep Recall Resolution Team
105 Decker Court, Suite 300
Irving TX 75062

NAM
9315
SMD

Winchester Ky

LEXINGTON KY 405

24 AUG 2015 PM 2 L



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington DC 20590

