

KAMALA D. HARRIS
Attorney General

CL-10761577-8914
State of California
DEPARTMENT OF JUSTICE



INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PUBLIC INQUIRY UNIT
P.O. BOX 944255
SACRAMENTO, CA 94244-2550
(916) 322-3360
TOLL FREE: (800) 952-5225
TTY: CA Relay Service
(800) 735-2922

August 3, 2015

[REDACTED]
[REDACTED]
Malone, NY [REDACTED]

AUG 25 2015

RE: Mazda Motor of America, Inc.

Dear [REDACTED]

Enclosed are all materials received by this office in connection with the above matter. Regretfully, we must return them to you without action, as your complaint falls outside of our legal jurisdiction.

In reviewing your complaint, it appears that you purchased a motor vehicle from an automotive dealer in the state where you reside. California's motor vehicle warranty statutes apply only to the sale or lease of motor vehicles in California. You may have a remedy under your state's vehicle lemon laws. We suggest that you consult with an attorney in your state who handles these types of cases. In addition, any vehicle safety concerns should be reported to the National Highway Traffic Safety Administration.

We hope this information will be helpful to you.

Sincerely,

man Miki

Melissa Weikel
Public Inquiry Unit

For **KAMALA D. HARRIS**
Attorney General

Enclosure

ET
9315
SMP



ATTORNEY GENERAL ERIC T. SCHNEIDERMAN
STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
BUREAU OF CONSUMER FRAUDS AND PROTECTION
43 Durkee Street, Suite 700
Plattsburgh, NY 12901-2958
Tel. (518) 562-3282 Fax (518) 562-3293

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
1 (800) 771-7755 TDD (800) 788-9898
<http://www.ag.ny.gov>

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

CONSUMER

YOUR NAME		HOME TELEPHONE NUMBER	
[REDACTED]		[REDACTED] (Father)	
STREET ADDRESS		BUSINESS TELEPHONE NUMBER	
[REDACTED]		[REDACTED]	
CITY/TOWN	COUNTY	STATE	ZIP
Malone		NY	[REDACTED]

COMPLAINT

NAME OF SELLER OR PROVIDER OF SERVICES		NAME OF OTHER SELLER OR PROVIDER OF SERVICES	
MAZDA of North America Operations			
STREET ADDRESS		STREET ADDRESS	
PO Box # 19734			
CITY/TOWN	STATE	ZIP	CITY/TOWN
IRVINE	CA	92623-9734	
TELEPHONE NUMBER		TELEPHONE NUMBER	
1800 222-5500			
DATE OF TRANSACTION	COST OF PRODUCT OR SERVICE	HOW PAID (Check those which apply)	
	\$	☐ Cash ☐ Check ☐ Credit Card ☒ Other	
DID YOU SIGN A CONTRACT?	WHERE DID YOU SIGN THE CONTRACT?	DATE SIGNED	
☐ Yes ☒ No			
WAS PRODUCT OR SERVICE ADVERTISED?	WHERE WAS IT ADVERTISED?	DATE ADVERTISED	
☒ Yes ☐ No	TV Recall	2014-2015	
TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details)			
Automotive Recall			
DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL		PERSON CONTACTED	JOB TITLE
7/10/15 ☒ By Mail ☐ By Telephone ☐ In Person		Consumer Affairs	
NATURE OF RESPONSE		DATE OF RESPONSE	
None to date			
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)			
☐ Yes ☒ No			
IS COURT ACTION PENDING? (Please describe as necessary)			
☐ Yes ☒ No			

ADDITIONAL INFORMATION

MANUFACTURER OF PRODUCT	PRODUCT MODEL OR SERIAL NUMBER
MAZDA North America	Mazda 2003 Tribute
ADDRESS	WARRANTY EXPIRATION DATE
PO Box 19734	
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)	
☐ Yes ☐ No	

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

BRIEFLY DESCRIBE YOUR COMPLAINT

The Mazda Auto Company Had a Recall for 2003 SUV
Vehicles with Takata Air Bags and agreed to Repair Free

My Family owns a 2003 Mazda Tribute SUV that
is on Recall list but have not been Repaired

In wrote the company (See attached letter) But no one Repaired

(The vehicle is stored in Alexandria Va 71302

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.)

Repair Air bag (Takata) Free of Charge at Authorized Mazda Dealership
In Alexandria, Va

WHO REFERRED YOU TO THIS OFFICE?

7/13/02

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM PHOTOCOPIES of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). DO NOT SEND ORIGINALS.

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature

Date: 7-29-15

ENCLOSED COPIES OF IMPORTANT PAPERS?

Return to:

Office of the Attorney General
Bureau of Consumer Frauds and Protection
Plattsburgh Regional Office
43 Durkee Street, Suite 700
Plattsburgh, NY 12901-2958

TO: Mazda North America

Attn; Consumer Affairs Division

P.O. Box 19734

Irvine, Ca. 92623-9734

From;

Malone, NY

7-10-15

RE: AIR-BAG RECALL-Takata Air Bag

Car Modle: 2003 Mazdab Tribute SUV (6-clinder)

Dear Mazda Corp.

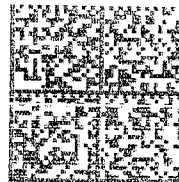
My father owns a 2003 Mazda Tribute SUV, And would like to k^w if this modle was on the recall list for the defective air bags, please search your records and notify me if this vehical can be authorized for replacement of air-bags at a Authorized Mazda repair dealership.

Truly Yours,

cc. BBB? CONSUMER AFFAIRS

[REDACTED]
MALONE, NEW YORK [REDACTED]

NAM [REDACTED]



049J82023614

\$00.485

08/12/2015

Mailed From 12953

US POSTAGE

legal mail

National Highway Traffic Safety Admin.

1200 New Jersey Ave, SE

West Bldg

Washington, DC 20590

