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|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------|----------------------------------------------------------------------|
|  <p><b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/>         To Report Vehicle Safety Defects<br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>                                                                                                                                                                                                                                                                                 |                                                                                      | FOR AGENCY USE ONLY 100148                             |                                                                      |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | Date Received<br><br>01-SEP-2015<br><b>NOV 04 2015</b> | Repository <input type="checkbox"/><br><br>Reference No.<br>10760857 |
| <p style="text-align: center;"><b>OWNER INFORMATION (Type or Print)</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                        |                                                                      |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      | Daytime Telephone Number                               |                                                                      |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      | E-mail Address                                         |                                                                      |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | State                                                                                | Zip Code                                               | Evening Telephone Number                                             |
| VIRGINIA BEACH                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | VA                                                                                   |                                                        | SAME                                                                 |
| <p><small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</small></p>                                                                                                                                                                                                                                                                   |                                                                                      |                                                        |                                                                      |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      |                                                        |                                                                      |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      | Make                                                   | Model                                                                |
| 1J8GK58K02W                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      | JEEP                                                   | LIBERTY                                                              |
| Model Year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      | Engine:                                                | Fuel Type:                                                           |
| 2002                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      | No: Cylinders                                          |                                                                      |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dealer's Name and Telephone Number                                                   |                                                        |                                                                      |
| 10/2001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | GREENBAKER Jeep 757-424-4600                                                         |                                                        |                                                                      |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dealer's City                                                                        | State                                                  | Zip Code                                                             |
| <input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Chesapeake                                                                           | VA                                                     | 23320                                                                |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <input type="checkbox"/> Antilock Brakes                                             | Powertrain                                             | Multiple Failure:                                                    |
| <input checked="" type="checkbox"/> Cruise Control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                        | Incident Date(s)                                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      |                                                        | 14-DEC-2014                                                          |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                      |                                                        |                                                                      |
| Vehicle Component Code: 140000 AIR BAGS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      | Failure Mileage                                        | Failure Speed                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | 130000                                                 |                                                                      |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                                        |                                                                      |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Tire Model (Name or Number)                                                          |                                                        | Tire Size (Example P215/65R15)                                       |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                                        | Failure Location:                                                    |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                      |                                                        | Tire Failure Type:                                                   |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                        |                                                                      |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date Manufactured:                                                                   | Model No./Name:                                        |                                                                      |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Installation System:                                                                 |                                                        |                                                                      |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Failed Part:                                                                         |                                                        |                                                                      |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                      |                                                        |                                                                      |
| <small>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</small>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                      |                                                        |                                                                      |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No          | Number of Persons Injured<br>0                         | Number of Deaths<br>0                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                      | Reported to Police<br>N                                |                                                                      |
| <p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br/>         Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>                                                                                                                                                                                                                                                                                                        |                                                                                      |                                                        |                                                                      |
| <p>TL* THE CONTACT OWNS A 2002 JEEP LIBERTY. WHILE DRIVING AT VARIOUS SPEEDS, THE AIR BAG WARNING LIGHT ILLUMINATED. THE FAILURE OCCURRED CONSTANTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V046000 (AIR BAGS); HOWEVER, THE RECALL PART WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 130,000.</p>                                                                    |                                                                                      |                                                        |                                                                      |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      |                                                        |                                                                      |
| <p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p> |                                                                                      |                                                        |                                                                      |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

My Airbag light comes on and stays on during operation. I've called and asked dealership about repair and they say parts unavailable. my inspection is due and will not pass if airbag light is on. But not only that, what if in an accident and my airbag does not engage. I'm putting my health and life at risk. What am I to do ???

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



U.S. Department of Transportation  
National Highway Traffic Safety Administration