

[REDACTED]
Gig Harbor, WA [REDACTED]

August 13, 2015

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

AUG 25 2015

Re: Dodge Ram 2500 Pickup VIN: 3D7KU28C14G [REDACTED]
Recalls R28/NHTSA 15V-313 & P78/NHTSA 14V-770
Defective Driver and Passenger Airbag Inflators

I have been trying to get these recalls fixed for several months. The dealer is: Tacoma Dodge Chrysler Jeep, 4101 S Tacoma Way, Tacoma, WA 98409. The story from them is that they are unable to get the parts - even when they do come in it is in ones and twos and I am never lucky. There is not another dealer in the immediate area but the problem would probably be the same even if there were. The problem is dangerous to the driver and passenger so we are not driving the vehicle.

This situation needs attention. The recall notices give your address for a written complaint. This is it!

Someone's attention would be appreciated.

Very truly yours,

[REDACTED]

cc: Recall Administration 482-00-85
PO Box 218008
Auburn Hills, MI 48321-9959

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Gig Harbor, WA

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