

CL-10960520-8999

National Highway Traffic Safety Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Recall # 14V261

To whom it may concern,

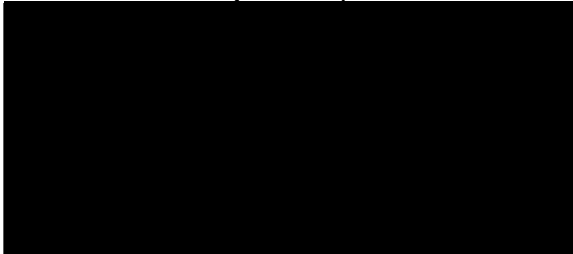
8/1/2015

AUG 25 2015

I received an IMPORTANT SAFETY RECALL Letter from Chevrolet, on February 2015. The notice apply to my vehicle VIN: KL1TD66628B [REDACTED]. The letter explain that my vehicle Chevrolet Aveo model 2008 was involved in GM recall 14093 and the letter is to inform that the parts are now available and prompted me to schedule an appointment with the Chevrolet dealer. I went to make the appointment in March 2015 at Guilleland Chevrolet Cadillac, Inc. dealer on 3019 W Division St. in St. Cloud MN and was advised the parts were not available at that time so they took all my information and was told that they would call me to schedule the appointment once the parts arrived. That never happens so I call the Chevrolet Customer Assistance Center on July 27, 2015 and gave all my information and the reason of my claim. The representative was checking what dealer has the parts available and put me on hold for ever until the call dropped. So far no one has contacted me despite they took my phone numbers and @mail.

I am addressing the issue to your attention in hope to have my vehicle serviced. I am also attaching a copy of the RECAL LETTER.

Thank you in advance



NM  
82815  
SMD



Chevrolet  
 P.O. Box 909989  
 Milwaukee, WI 53209-9989

# IMPORTANT SAFETY RECAL



14093 KL1TD66628B [REDACTED] 13 0015533

AVON, MN [REDACTED]



February 2015

This notice applies to your vehicle, VIN: KL1TD66628B [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

*Previously, you were notified that your 2008 model year Chevrolet Aveo was involved in GM recall 14093. This letter is to inform you that parts are now available to repair your vehicle.*

General Motors has decided that a defect which relates to motor vehicle safety exists in all 2008 model year Chevrolet Aveo vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM recall 14093.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

A metal oxide semiconductor field effect transistor (MOSFET) within the daytime running lamp (DRL) module, which is located under the instrument panel, may operate in an unintended state due to external cause. While in this state, if the over temperature protection circuit and heat sinking capability of the DRL module do not adequately protect the DRL module, the DRL module could melt and cause a fire.

### What will be done?

Your Chevrolet dealer will install a revised DRL module, inspect the wiring connector for heat damage, and clean the DRL circuit grounds. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 35 minutes.

### What should you do?

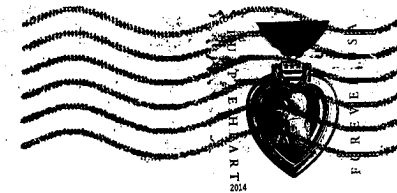
You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.



Avon, MN

MINNEAPOLIS MN 553

12 AUG 2015 PM 6 L



National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

20590

