CL-10760514-9299

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

[redacted]

Greenwood, SC [redacted]
August 17, 2015

To: National Highway Traffic Safety Administrator

AUG 25 2015

Regarding: Safety Recall RO9/NHTSA 14V-115
(VIN-1C4RDHDG2CC[redacted])

I am writing to inform you that my 2012 Dodge Durango still has not been fixed with the current recall product.
I have called and stopped by the dealership several times to inquire.
I was either told the part is not available, or they do not have any.
Today I was told that I would be put on a waiting list for the repair as they awaiting the part to come in.

I wanted to be put on record that my vehicle has not been repaired yet.

Please keep me updated on this problem and what is the recommended time frame for them to repair it.

Sincerely,
[redacted]

August 1 2015

NAM
82715
SMD

[redacted]
Greenwood, SC [redacted]

GREENVILLE SC 296
17 AUG 2015 PM 2 1

National Highway TRAFFIC Safety
1200 New Jersey ave. SE
Washington, DC
20590

Attention:
Administrator

20590