

[REDACTED]
New Port Richey FL
[REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 10, 2015

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE West Building
Washington, DC 20590

AUG 19 2015

RE: Safety of Our 2015 Tucson

Dear National Highway Traffic Safety Administration:

We have been having an issue since we received our Tucson and the issue is a rough idle.

We have taken it in 3 times to the service center in New Port Richey (see attached work orders). The first time they scanned the code given when tested was an "imperfection in front brake rotors", second time scanned there was no code given so it was returned unfixed, the third time scanned there was also no code given but a claim was given to the manufacture from the service manager Andrew at Hyundai of New Port Richey at 3936 US-19, New Port Richey, FL 34652 and came back with no repair.

We would like to make sure the Suv is safe to drive. Hyundai Service center had told us it is. At times there is no shaking but when it is shaking it is really rough. Please forward anything pertaining to our issue.

Your prompt reply is appreciated.

Sincerely,

[REDACTED]

NM
82615
SMD

New Port Richey FL



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