

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6)		Date Received 31-AUG-2015 OCT 20 2015		Repository ☐ Reference No. 10760450	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	Zip Code
				TOMAHAWK		WI	
Daytime Telephone Number		E-mail Address		Evening Telephone Number			
				Same			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL1TG52645B				Make CHEVROLET		Model AVEO	
				Model Year 2005			
Date Purchased 2/27/12		Dealer's Name and Telephone Number Rhinelander Gm				Engine: No: Cylinders	
Original Owner ☐		Dealer's City Rhinelander		State WI		Zip Code 54501	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:	
						Incident Date(s) 17-DEC-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: BRAKES (PWS)						Failure Mileage 100000	
						Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code:					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 CHEVROLET AVEO. WHILE REVERSING, A GRINDING NOISE WAS HEARD COMING FROM THE REAR BRAKES. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHO DISCOVERED THAT THE REAR BRAKES WERE RUSTED AND CORRODED. THE BRAKES WERE REPLACED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 100,000.							
The Brakes in the Rear End Locked up! They were not getting any lubricant. mechanic had to break them off in pieces.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Repair Order # [REDACTED]
Estimate # [REDACTED]
Date : 1/2/2015
Page : Page 1 of 1
Center : 1

Customer : [REDACTED]	Vehicle : 2005 CHEV AVEO
Address : [REDACTED]	License : [REDACTED] Color : BLUE
City : CAROLINE, WI	VIN : KL1TG52645B [REDACTED]
BEST : ([REDACTED]) Ext : [REDACTED]	Engine : 4-1600 1.6L DOHC Trans : AUTO
CELL : ([REDACTED]) Ext : [REDACTED]	Mileage : 109338 Abs : [REDACTED]

Op	Tech	Description	Labor	Parts	Subtotal
Quan	Part Number	Part Description	Reason for Replacement	Price	
BRK032	MM	REAR BRAKE SHOES & DRUMS, R & R CHANGE RT REAR WHEEL CYCLINDER	130.00	246.54	376.54
		Includes clean & lube or replace brake hardware as necessary, repack wheel bearings, adjust brakes where applicable, and test drive vehicle.			
1.00	BF-DOT3	BRAKE FLUID		2.00	
1.00	EW156164	R WHEEL CYLINDER		15.86	
1.00	541009	REAR HUB ASSEMBLY		135.26	
1.00	BC	BRAKE KLEEN		6.00	
1.00	80124	R BRAKE DRUM		45.94	
1.00	814	R NEW BRAKE SHOES		41.48	
BRK0	MM	REMOVE BRAKE DRUM STRAIGHTEN BACKING PLATE	48.75		48.75

		Payments:			
		Cash, \$450.79, on 01/02/15			

[illegible]

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control.

WARRANTY IS 30 DAYS OR 1000 MILES WHICH EVER OCCURS FIRST, UNLESS SPECIFIED OTHERWISE!

 <<<< MUST RETORQUE WHEELS AFTER 100 MILES >>>>

 MUST ROTATE 8000 MILES OR LESS FOR WARRANTY

	Labor :	\$178.75
	Parts :	\$246.54
	Sublet :	\$0.00
	Other Fees :	\$0.00
	Supply Charg	\$2.00
	Subtotal :	\$427.29
	Sales Tax :	\$23.50
Paid By :	Total :	\$450.79
Cash		
Pay Ref :	Paid :	\$450.79
	Due :	\$0.00