

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 18 2016

31-AUG-2015

Repository ☐

Reference No.
10760417

OWNER INFORMATION (Type or Print)

Name

Address

City JACKSONVILLE

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNALD124065

Make

KIA

Model

AMANTI

Model Year

2006

Date Purchased

March 2007

Dealer's Name and Telephone Number

Chris Penard 904-771-6078

Engine: 3.5L

No: Cylinders

Fuel Type:

Unleaded

Original Owner

☒

Dealer's City

Jacksonville

State

FL

Zip Code

32225

Transmission Type

5 Speed

☒ Antilock Brakes

☒ Cruise Control

Powertrain

18.5 Gal Fuel Tank

Multiple Failure:

Over Heating

Incident Date(s)

07-AUG-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

COPIES

Failure Mileage

7000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

KIA

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

225/60R16 98H

DOT No. (Example: DOTM9ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type: 56H/3001

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 KIA AMANTI. WHILE DRIVING APPROXIMATELY 35 MPH, THE STEERING WHEEL BECAME DIFFICULT TO STEER AND THE ENGINE STALLED. THE VEHICLE BECAME INCREASINGLY DIFFICULT TO CONTROL. THE CONTACT STATED THAT THE CATALYTIC CONVERTER NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 7,000.

* Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ATTN: Need your help!! Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) *ATTN: Need your help!!*

my 06 Amanti Kia quickly too run Hot while Driving and running my AC Air Condition during the Summer months makes it worse, my engine gets Hot' very Hot my car Shut Down Stop running. wont allow me to move until engine Cools Down. I'm always STUCK in Traffic with Small Grandbaby and Kds. its very frustrating and Dangerous. Southside Kia in Jacksonville FLA. is where I purchased my car new and they the Dealer that Service my car New Parts. they had me too spend over \$6,000.00 for New replacement parts. But still today my 06 Amanti Kia quickly too run Hot why? thats what I been paying for still Not Fix. I would like for it to get fix correctly once and for All, Are be placed in a New car thats Not so quickly too run Hot while Driving are running the AC

ATTACH ADDITIONAL SHEETS IF NECESSARY

thanks you [REDACTED]

US Department
of Transportation

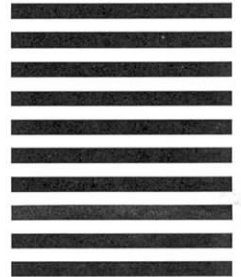
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



(2)

Hand

01, March 2016

TO: US Dept of TNH TSA
Need your Help!!....

my 06 Amanti Kia quickly too run HOT while Driving and running my AC/Air Condition during the Summer Months Makes it worse, my Engine gets Hot...Very Hot til my Car just shuts Down Stop running Want allowed me to move until the engine Cools Down. :-

I'm always STUCK in-Traffic with Small Grandbaby and Kids its very Frustrating and DANGEROUS... Southside Kia Car Dealer Ship in Jacksonville, FL, is where I purchase my Car New,... They also Service my Car with New Parts is what I pay for and have spend over \$6000.00 + for New replacement Parts... But Still today my 06 Amanti Kia quickly too run HOT why? I pay Kia Dealer Ship to Fix it, but only to learn I still Have the Same problem, HOT and Shut Down.. I would like to know why and have it Fixed and Corrected once and For All...are be placed in a New Car thats not so quickly too run HOT while Driving and running the Air Condition

I'm Providing Some of the
receipts that Kia Dealership Service Dept.
Charge me... They said needed to be
replaced to correct the problem..
but only to learn not so... :-

Thank you Sgm

Ph #

CUSTOMER #:

INVOICE



9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

JACKSONVILLE, FL

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 460 CALVIN LONG

COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN / OUT		TAG
	06	KIA AMANTI	KNALD124065			173402/173402		T022
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
08MAR14 DD		08MAR2014	19:00 12NOV15			110.00	CASH	12NOV15
R.O. OPENED		READY	OPTIONS: ENG:3.5 Liter					

09:23 12NOV15 14:54 12NOV15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER REQUESTS CAMSHAFT AND CRANKSHAFT SENSORS INSTALLED

CAUSE: FOUND FAIL CRANK POSITION SENSOR AND CAMSHAFT SENSOR

00 DRIVE BELTS CRACKED, TIMING BELT CRACKED, DID
NOT HAVE TO REMME TBOLT FOR REPAIR. REPLACED
CRANK BOLT.

349 C

1 39318-39150 SENSOR-CAMSHAFT POSI

133.27

168.32

168.32

1 39310-39050 SENSOR-CRANK ANGLE

145.45

87.27

87.27

PARTS: 167.23 LABOR: 168.32 OTHER: 0.00 TOTAL LINE A: 335.55

B MULTI POINT INSPECTION

MPI MULTI POINT INSPECTION

349 C

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SHOP SUPPLY CHARGE

7.50

!!!THANK YOU!!! for choosing Southside Kia
for your service needs. We strive for a
OUTSTANDING Service experience. If we did not
provide that, please contact your Service
Manager, TERRY PINCKNEY at 904.400.6650 and
Again, THANK YOU for your business.

PAID NOV 21 2015

PAID NOV 12 2015

PAID 11/12
CASH 280.00
CHECK

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED
HEREON IS ACCURATE, UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED
AT NO CHARGE TO OWNER, UNLESS NOTED ABOVE. THERE WAS NO INDICATION FROM THE
APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE
OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE
DATE OF PAYMENT. NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE. IN THE EVENT THAT YOU, THE CUSTOMER, AUTHORIZE
COMMENCEMENT BUT DO NOT AUTHORIZE COMPLETION OF A REPAIR OR SERVICE, A CHARGE
WILL BE IMPOSED FOR DISASSEMBLY, REASSEMBLY, OR PARTIALLY COMPLETED WORK. SUCH
CHARGE WILL BE DIRECTLY RELATED TO THE ACTUAL AMOUNT OF LABOR OR PARTS
INVOLVED IN THE INSPECTION. YOU AGREE TO PAY ATTORNEY'S FEES AND/OR COLLECTION
COSTS IF COLLECTION OF A PAST DUE ACCOUNT BECOMES NECESSARY.

*ALL PARTS AND LABOR ON ITEMS REPAIRED OR REPLACED ARE GUARANTEED FOR TWELVE
MONTHS OR TWELVE THOUSAND MILES, WHICHEVER COMES FIRST, UNLESS OTHERWISE
NOTED ON REPAIR ORDER INVOICE.

STATEMENT OF DISCLOSURE
The factory warranty constitutes all
of the warranties with respect to
the sale of this item/items. The
Seller hereby expressly disclaims all
warranties, either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	DESCRIPTION	TOTALS
		LABOR AMOUNT	168.32
		PARTS AMOUNT	167.23
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	7.50
		TOTAL CHARGES	343.05
		LESS INSURANCE	0.00
		SALES TAX	24.02
		PLEASE PAY THIS AMOUNT	367.07



INVOICE

DUPLICATE 1
PAGE 1

9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

JACKSONVILLE, FL

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 460 CALVIN LONG

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	* LICENSE	MILEAGE IN / OUT	TAG	
	06	KIA AMANTI	KNALD124065		172896/172896	T816	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08MAR14 DD		08MAR2014	WAIT 04NOV15		110.00	CASH	04NOV15
R.O. OPENED		READY	OPTIONS: ENG:3.5_Liter				

08:41 04NOV15 12:28 04NOV15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER REQUESTS SPECIAL ORDER FAN INSTALLED							
00 REPAIRED WIRES TO THE COOLANT FAN-FAN IS NOW OPERATING AS DESIGNED							
	372	C				330.00	330.00
DISC 10% OFF ANY MAINTENANCE							
	372	CPD				-33.00	-33.00
PARTS:	0.00	LABOR:	297.00	OTHER:	0.00	TOTAL LINE A:	297.00

B MULTI POINT INSPECTION
MPI DEFAULT

	372	C				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

SHOP SUPPLY CHARGE

SHUTTLE CREATED 2015-11-04
08:05:00AM TAKEN BY PAUL
SCATTERGOOD

!!!THANK YOU!!! for choosing Southside Kia for your service needs. We strive for a OUTSTANDING Service experience. If we did not provide that, please contact your Service Manager, TERRY PINCKNEY at 904.400.6650 and Again, THANK YOU for your business.

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE, UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, UNLESS NOTED ABOVE. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. IN THE EVENT THAT YOU, THE CUSTOMER, AUTHORIZE COMMENCEMENT BUT DO NOT AUTHORIZE COMPLETION OF A REPAIR OR SERVICE, A CHARGE WILL BE IMPOSED FOR DISASSEMBLY, REASSEMBLY, OR PARTIALLY COMPLETED WORK. SUCH CHARGE WILL BE DIRECTLY RELATED TO THE ACTUAL AMOUNT OF LABOR OR PARTS INVOLVED IN THE INSPECTION. YOU AGREE TO PAY ATTORNEY'S FEES AND/OR COLLECTION COSTS IF COLLECTION OF A PAST DUE ACCOUNT BECOMES NECESSARY.

ALL PARTS AND LABOR ON ITEMS REPAIRED OR REPLACED ARE GUARANTEED FOR TWELVE MONTHS OR TWELVE THOUSAND MILES, WHICHEVER COMES FIRST, UNLESS OTHERWISE NOTED ON REPAIR ORDER INVOICE

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	297.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.50
TOTAL CHARGES	304.50
LESS INSURANCE	0.00
SALES TAX	21.32
PLEASE PAY THIS AMOUNT	325.82

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

** UNUSED

R/REBUILT

RC/RECONDITIONED

5

Precision Tune Auto Care
9962 San Jose Blvd.
Jacksonville, FL 32257

Phone: 904-268-4010 Center No.: 020-05
2005@ptacit.com

Invoice Number
Estimate

10/02/15

NO CHARGE
FOR ESTIMATES

Mileage In Out 171323 mi

Home [REDACTED]		Year 2006
Work [REDACTED]		Make KIA PO #
Cell [REDACTED]		Model AMANTI 3.5 X Auto Man
Email [REDACTED]		Tag [REDACTED] Veh Id.
JACKSONVILLE, FL [REDACTED]		VIN KNALD124065 [REDACTED]

U/Used R/Rebuilt RC/Reconditioned NC/No Chg/Warranty RD/Reduced Save Old Parts: Yes No (Core May Apply)

Customer Comments

Technician Comments

R	Date	Part	Description	Quantity	Each	Labor	Disc	Total
Recommended Services								
R	12/06/13		POWER STEERING FLUID FLUSH	1.00	39.90			39.90
R	03/26/14		FUEL INJECTION CLEANING	1.00	30.00	99.00	(30.00)	99.00
Services Performed								
0	249/0	BOC	Basic Oil Change	1.00	12.90		(12.90)	
0	249/0	m4612	OIL FILTER	1.00				
-1	249/0	B1	Synthetic Blend 5W30	5.00				
-1	249/0	BOC1	Record oil level	1.00				
-1	249/0	BOC2	Vehicle Maintenance Inspection	1.00				
-1	249/0	BOC3	Drain oil & inspect drain plug	1.00				
-1	249/0	BOC4a	Install new oil filter	1.00				
-1	249/0	BOC7	Verify oil level full	1.00				
-1	249/0	BOC8	Reset oil reminder (if applicable)	1.00				
-1	249/0	BOC9	Install new static sticker	1.00				
0	249/0	BF	Brake Fluid Flush	1.00	10.00	49.90	(49.90)	10.00
0	249/0	TFE	Transmission Fluid Exchange	1.00	79.90			79.90
-1	249/0	TFE1	Test drive vehicle	1.00				
-1	249/0	TFE2	Check transmission fluid level	1.00				
-1	249/0	TFE3	Inspect transmission pan	1.00				
-1	249/0	TFE5	Perform exchange process	1.00				
-1	249/0	TFE7	Test drive vehicle	1.00				
0	249/0	wv3246	trans fluid	4.00				

Services / Parts	102.80	Shop Supplies	8.99	Sales Tax	6.92	Deposits	0.00
Labor	49.90	Discount	(62.80)	Other Tax		Payment	105.81
Waste Disposal		Sub - Total	98.89	TOTAL	105.81	Balance	0.00

CASH	CHECK	Visa 105.81 #	ON ACCT
MERCH ID: [REDACTED]	ACCT # XXXXXXXXXXXX [REDACTED]	EXP: XX/XX \$ 105.81 Visa	APPROVAL CODE: [REDACTED] TRAN ID: [REDACTED]

12 month, 12000 mile warranty on all parts and labor unless otherwise specified. Intended method of payment CASH CHECK VISA MC.
Proposed complete date ____ Labor charges based on [] Flat Rate ____
[] Hourly Rate ____ Both Apply ____ This charge represents costs and profit to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
A DAILY STORAGE FEE WILL BE CHARGED THREE (3) WORKING DAYS AFTER YOU HAVE BEEN NOTIFIED WORK ON YOUR VEHICLE HAS BEEN COMPLETED. THE DAILY STORAGE FEE IS \$ 30.00
SAVE OLD PARTS: YES NO (CORE MAY APPLY)
FS403.718 mandates a \$ 1.00 fee for each new tire sold in the State of Florida
FS403.7185 mandates a \$ 1.50 fee for each new or remanufactured battery sold in the State of Florida.

Precision Tune Auto Care
9962 San Jose Blvd.
Jacksonville, FL 32257
Phone: 904-268-4010 Center No.: 020-05
2005@ptacit.com

Invoice Number
Estimate

10/02/15

NO CHARGE
FOR ESTIMATES

Mileage In

Out 171323 mi

JACKSONVILLE, FL

Home
Work
Cell
Email

Year 2006

Make KIA

Model AMANTI

Tag

VIN KNALD124065

PO #

3.5

X Auto Man

Veh Id

Save Old Parts: Yes No (Core May Apply)

U/Used R/Rebuilt RC/Reconditioned NC/No Chg/Warranty RD/Reduced

Tax Details

State Local tax

6.92

Services / Parts	102.80	Shop Supplies	8.99	Sales Tax	6.92	Deposits	0.00
Labor	49.90	Discount	(62.80)	Other Tax		Payment	105.81
Waste Disposal		Sub - Total	98.89	TOTAL	105.81	Balance	0.00
CASH	CHECK		Visa 105.81 #		ON ACCT		
MERCH ID:	ACCT # XXXXXXXXXX	EXP: XX/XX	\$ 105.81	Visa	APPROVAL CODE:	TRAN ID:	

12 month, 12000.mile warranty on all parts and labor unless otherwise specified. Intended method of payment CASH CHECK VISA MC.
Proposed complete date Labor charges based on [] Flat Rate
[] Hourly Rate Both Apply This charge represents costs and pr
to the motor vehicle repair facility for miscellaneous shop supplies or
waste disposal.

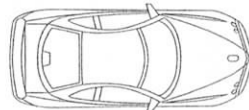
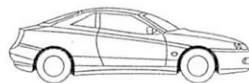
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VEHICLE HAS BEEN COMPLETED. THE DAILY STORAGE FEE
IS \$ 30.00

SAVE OLD PARTS: YES NO (CORE MAY APPLY)
FS403.718 mandates a \$ 1.00 fee for each new tire sold in the State of F
FS403.7185 mandates a \$ 1.50 fee for each new or remanufactured batt
sold in the State of Florida.

VEHICLE CHECK-UP

Precision
Tune
AutoCare

EXTERIOR DAMAGE: Yes ☐ No ☒ Notes:



~~T225~~
M4612
qt 4.5

06 MAKE Kia MODEL amati

ODOMETER 171323 LICENSE PLATE [REDACTED]

INSPECTION PERFORMED BY 249

VIN #: _____

INTERIOR DAMAGE: Yes ☒ No ☒ Notes:

INSPECTED - GOOD CONDITION

WILL REQUIRE FUTURE SERVICE

DOES NOT MEET STANDARDS

DASHBOARD LIGHTS	Notes		
Check/Service Engine	☐	☐	☐
Air Bag	☒	☐	☐
TPMS	☒	☐	☐
Low Coolant	☒	☐	☐
ABS/Brake	☒	☐	☐
Oil Pressure	☒	☐	☐
TRAC Control	☒	☐	☐

BATTERY	Notes		
Terminals	☒	☐	☐
Test/Condition	☒	☐	☐

BELTS/HOSES	Notes		
Serpentine	☒	☐	☐
A/C	☒	☐	☐
Alternator	☒	☐	☐
Power Steering	☒	☐	☐
Upper Hose	☒	☐	☐
Lower Hose	☒	☐	☐
Heater Hose	☒	☐	☐
Bypass Hose	☒	☐	☐

FILTERS	Notes		
Air	☒	☐	☐
Fuel	☒	☐	☐
Cabin	☒	☐	☐

FLUIDS	Notes		
Brake Fluid Level*	☒	☐	☐
Coolant	☒	☐	☐
Differentials	☒	☐	☐
Power Steering	☒	☐	☐
Automatic/Manual	☒	☐	☐
Transfer Case	☒	☐	☐
Washer Fluid	☒	☐	☐
Oil Level	☒	☐	☐
Fluid Leak	Yes ☐ No ☒		
Drain Plug Okay?	Yes ☒ No ☐		

*For your safety - we do not top off.

OTHER	Notes		
Wiper Blades	☒	☐	☐
Lighting	☒	☐	☐
PCV Valve	☒	☐	☐
Suspension/Steering	☒	☐	☐
CV Boots	☒	☐	☐
Brakes	☒	☐	☐

TIRES	Notes/Depth		
Left Front: Condition	☒	☐	☐
Pressure - In/Out	☒	☐	☐
Right Front: Condition	☒	☐	☐
Pressure - In/Out	☒	☐	☐
Left Back: Condition	☒	☐	☐
Pressure - In/Out	☒	☐	☐
Right Back: Condition	☒	☐	☐
Pressure - In/Out	☒	☐	☐
Tires Rotated?	Yes ☐ No ☒		

Notes:

Reviewed by: _____

Date: _____

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INVOICE

DUPLICATE 1
PAGE 1

9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

JACKSONVILLE, FL

HOME:
BUS:

CONT:
CELL:

SERVICE ADVISOR: 397 KENNETH LEWIS

BUS:		CELL: [REDACTED]		SERVICE ADVISOR: 397 KENNETH DEWIS			
COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT	TAG
	06	KIA AMANTI		KNALD124065 [REDACTED]		163847/163847	T3955
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08MAR14 DD		08MAR2014	19:00 23FEB15		110.00	CASH	04MAR15
R.O. OPENED		READY		OPTIONS: ENG:3.5_Liter			

16:05 23FEB15	18:21 04MAR15	LIST	NET	TOTAL
---------------	---------------	------	-----	-------

LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON AND VEH RUNS ROUGH

99 MISC.

416 C			0.00	0.00
1 BRAKE BRAKE CLEAN		7.96	7.96	7.96
PARTS: 7.96 LABOR: 0.00 OTHER: 0.00				7.96

B CUSTOMER STATES THE VEH WILL OVERHEAT WHEN RUNNING THE A/C

99 REPLACED BOTH CATS AND 02 SENSORS

416 C			385.00	385.00
1 39210-39027 SENSOR-OXYGEN		223.45	223.45	223.45
1 39210-39040 SENSOR-OXYGEN		223.45	223.45	223.45
1 28530-39700 CASE ASSY-CATALYST(L		1078.43	1078.43	1078.43
1 28530-39710 CASE ASSY-CATALYST(R		1117.55	1117.55	1117.55
DISC DISCOUNT OWED FROM PREVIOUS INV # 50580			-110.00	-110.00
PARTS: 2642.88 LABOR: 275.00 OTHER: 0.00				2917.88

C MULTI POINT INSPECTION

MPI MULTI POINT INSPECTION

416 C			0.00	0.00
1 81161-3F001 LIFT ASSY-HOOD, LH		37.77	37.77	37.77
PARTS: 37.77 LABOR: 0.00 OTHER: 0.00				37.77

SHOP SUPPLY CHARGE

7.50

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OUTSTANDING Service experience. If we did not
provide that, please contact your Service
Manager, TERRY PINCKNEY at 904.400.6650 and
Again, THANK YOU for your business.

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OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE
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implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	275.00
PARTS AMOUNT	2688.61
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.50
TOTAL CHARGES	2971.11
LESS INSURANCE	0.00
SALES TAX	207.99
PLEASE PAY THIS AMOUNT	3179.10

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

** U/USED _____ R/REBUILT _____ RC/RECONDITIONED _____ **

CUSTOMER #:

INVOICE



9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

JACKSONVILLE, FL

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 397 KENNETH LEWIS

CELL: [REDACTED]

SERVICE ADVISOR: 397 KENNETH LEWIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	06	KIA AMANTI	KNALD124065 [REDACTED]		165389/165389	T3707	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08MAR14 DD		08MAR2014	19:00 09APR15		110.00	CASH	22MAY15
R.O. OPENED		READY	OPTIONS: ENG:3.5_Liter				
09:16 09APR15		15:40 22MAY15					

LINE OPCODE TECH TYPE HOURS

A CUSTOMER PREVIOUSLY ORDERED HOOD SUPPORTS REQUEST THEY BE INSTALLED

	LIST	NET	TOTAL
00 MISC			
416 C			
1 81161-3F001 LIFT ASSY-HOOD, LH		0.00	0.00
PARTS: 37.77 LABOR: 0.00 OTHER: 0.00	37.77	37.77	37.77

TOTAL LINE A:			37.77

B CUSTOMER STATES THAT WHEN USING THE AIR CONDITIONER THE ENGINE GETS WARM AND SHUTS OFF - AFTER SITTING AWHILE IT WILL START BACK UP

00 MISC			
416 INT			
1 39106-39796 COMPUTER ASSY			(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00			(N/C)

TOTAL LINE B:			0.00

C KIA RENTAL CAR

00 MISC			
99 C			
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00			0.00

TOTAL LINE C:			0.00

D MULTI POINT INSPECTION

MPI MULTI POINT INSPECTION

416 INT			
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00			(N/C)

TOTAL LINE D:			0.00

!!!THANK YOU!!! for choosing Southside Kia for your service needs. We strive for a OUTSTANDING Service experience. If we did not provide that, please contact your Service Manager, TERRY PINCKNEY at 904.400.6650 and Again, THANK YOU for your business.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. UNLESS NOTED ABOVE, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. IN THE EVENT THAT YOU, THE CUSTOMER, AUTHORIZE COMMENCEMENT BUT DO NOT AUTHORIZE COMPLETION OF A REPAIR OR SERVICE, A CHARGE WILL BE IMPOSED FOR DISASSEMBLY, REASSEMBLY, OR PARTIALLY COMPLETED WORK. SUCH CHARGE WILL BE DIRECTLY RELATED TO THE ACTUAL AMOUNT OF LABOR OR PARTS INVOLVED IN THE INSPECTION. YOU AGREE TO PAY ATTORNEY'S FEES AND/OR COLLECTION COSTS IF COLLECTION OF A PAST DUE ACCOUNT BECOMES NECESSARY.

"ALL PARTS AND LABOR ON ITEMS REPAIRED OR REPLACED ARE GUARANTEED FOR TWELVE MONTHS OR TWELVE THOUSAND MILES, WHICHEVER COMES FIRST, UNLESS OTHERWISE NOTED ON REPAIR ORDER INVOICE."

STATEMENT OF DISCLAIMER

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	37.77
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	37.77
LESS INSURANCE	0.00
SALES TAX	2.65
PLEASE PAY THIS AMOUNT	40.42

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

** U/USED _____ R/REBUILT _____ RC/RECONDITIONED _____ **

May 2015

Replaced 5/22/15

11



VIN	KNALD124065		
Maker	Kia Motor Company	Vehicle	AMANTI(GH)
Model Year	2006	Line Type	G 3.5 DOHC
System	Engine/Engine Control	Date Time	03/27/2015 15:53:19
Software Version	N-K-01-14-0026	Content Version	N-K-01-14-0026
ECU Upgrade Version	N-K-01-14-0026	VCI Version	2.16
Dealer	f1119	Name	SOUTHSIDE KIA
Tel		e-mail	
Address			

Vehicle
Pr
☒ Vehicle
☒ Hot F
• By DT
• By Sy
• By Mo
• By VI

Fault Code Searching
State: Fault Code Found

System	Code	Description	State
ENGINE - Engine Control	P2108	ETS-ECM Malfunction	Active
ENGINE - Engine Control	P2108	ETS-ECM Malfunction	Pending
AT - Automatic Transaxle		No Error Code Found.(0)	
ESC - Electronic Stabilit...		No Error Code Found.(0)	
AIRBAG - Airbag Control		No Error Code Found.(0)	
AIRCON - Air Conditioner		No Error Code Found.(0)	
EPS - Electronic Power ...		No Error Code Found.	
IMMO - Immobilizer		-- DTC is not supported for this system. --	
BCM - Body Control Mo...		BCM : Brake Lamp Malfunction	Active
BCM - Power Seat		No Error Code Found.	
BCM - Power Window A...		No Error Code Found.	
BCM - Power Window M...		No Error Code Found.	
CODE - Transmitter Cod...		-- DTC is not supported for this system. --	

Selected System :

Go To Hot Fb

Go To DTC Analysis

Retry Code Searching

All Erase

Stop

Print

Close

Setup

Internet Update

CUSTOMER #:

INVOICE



9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

PAGE 1

JACKSONVILLE, FL

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 144 JAMIE BOUTWELL

GOLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
		06	KIA AMANTI		KNALD124065		148029/148032		T3841
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
08MAR14 DD			08MAR2014	19:00 29MAR14		110.00	CASH	29MAR14	
R.O. OPENED		READY		OPTIONS:					

11:58 29MAR14 13:26 29MAR14

LINE OPCODE TECH TYPE HOURS

A C/S REPLACE REAR ROTORS

LIST NET TOTAL

99 REPLACED BOTH REAR ROTORS

295 C

2 52114 REAR ROTOR

2 PROMO PARTS DISCOUNTS

DISC CUSTOMER COUPON DISCOUNT.

295 C

PARTS: 130.00 LABOR: 80.00 OTHER: 0.00 TOTAL LINE A: -30.00 -30.00
148029 rear rotors i installed two rear brake rotors and installed
anti-sqeel on them. 210.00

B MULTI POINT INSPECTION

MPI MULTI POINT INSPECTION

295 C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 0.00
148029 COMPLETED COMPLIMENTARY MULTI POINT INSPECTION COMPLETED

COMPLIMENTARY MULTI POINT INSPECTION

SHOP SUPPLY CHARGE

7.50

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item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	80.00
PARTS AMOUNT	130.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.50
TOTAL CHARGES	217.50
LESS INSURANCE	0.00
SALES TAX	15.23
PLEASE PAY THIS AMOUNT	232.73

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

** U/USED _____ R/REBUILT _____ RC/RECONDITIONED _____ **

CUSTOMER #:

INVOICE



9401 Atlantic Blvd.
Jacksonville, FL 32225
Phone: (904) 400-6650
Fax: (904) 400-6651

JACKSONVILLE, FL

PAGE 1

DME:

CONT:

US:

CELL:

SERVICE ADVISOR: 144 JAMIE BOUTWELL

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
		06	KIA AMANTI		KNALD124065		146929/146931		T713
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
8MAR14 DD		08MAR2014	19:00 08MAR14			110.00	CASH	08MAR14	
R.O. OPENED		READY		OPTIONS: ENG:3.5 Liter					

14:10 08MAR14 16:16 08MAR14

LINE OPCODE TECH TYPE HOURS

A C/S CHECK ENGINE LIGHT IS ON

LIST

NET

TOTAL

99 FOUND CATALYST CONVERTER BAD RECOMMEND REPLACE

\$1700.00 OTD

PARTS: 168 C 110.00 110.00
0.00 LABOR: 110.00 OTHER: 0.00 TOTAL LINE A: 110.00

B MULTI POINT INSPECTION

MPI WHEN CUSTOMER RETURNS \$110 TO BE TAKEN OFF

THE \$1700.00

168 C 0.00 0.00
DISC CUSTOMER COUPON DISCOUNT. 0.00 0.00

PARTS: 168 C -11.00 -11.00
0.00 LABOR: -11.00 OTHER: 0.00 TOTAL LINE B: -11.00

SHOP SUPPLY CHARGE

7.50

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	99.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.50
TOTAL CHARGES	106.50
LESS INSURANCE	0.00
SALES TAX	7.46
PLEASE PAY THIS AMOUNT	113.96

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

** U/USED _____ R/REBUILT _____ RC/RECONDITIONED _____ **



Jax, FL



MAR 6 2016

MAR 6

TO: US Dept. of Transportation
NHTSA Office of Defects
Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC ~~20077~~ 20592

