

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received 31-AUG-2015 OCT 19 2015		Repository ☐ Reference No. 10760363	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State	Zip Code	Evening Telephone Number	
ROME		NY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
KL8CB6S92DC			CHEVROLET	SPARK	2013
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
NOV, 2012	DAVIDSON Automotive Group 315-337-2440		No: Cylinders 4	L-AS	
Original Owner	Dealer's City	State	Zip Code		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto	☐ Cruise Control		X	Aug. 24, 25, 26, 27, 28, +30	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	Failure Speed
				32800	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 CHEVROLET SPARK. WHILE IN PARK, THE VEHICLE INDEPENDENTLY STARTED. THE CONTACT HAD TO PLACE THE KEY IN THE IGNITION AND TURN THE KEY TO THE OFF POSITION TO TURN THE VEHICLE OFF. ALL THE INTERIOR LIGHTS ILLUMINATED. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO A DEALER WHO WAS UNABLE TO DIAGNOSE OR REPAIR THE VEHICLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 32,800.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Aug 24, 2015 - Car actually started with no key in ignition, after getting car to turn off approx 25 more times it attempted to start before it stopped. Aug 25 15-20 times tried to start with no key in ignition. Took it to Davidson chevy they sent me home with car couldn't fix nothing wrong with it. Aug 26 1 time with key out of ignition & doors closed car was Ding Ding Ding like the key was left in the ignition with car door open but it wasn't. Aug 27 no problems but only used car once that day. Aug 28 After shutting car off again after removing key, from ignition car again attempts to start approx 9 times. Aug 29 - no problems - Aug 30 After shutting car off & removing key car attempted to start it seemed like a million times. I had to unhook battery cable to get it to stop. Sept 1st 2015 Car in the shop. They will change ignition, car ready Sept 2nd. - TODAY'S DATE 10/5/15 No Problems Since ^{car was fixed} on Sept 2nd.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



DAVIDSON FORD
Box 401 Outer Washington St.
WATERTOWN, NY 13601
Ph# 315-788-9400
R-7070722

DAVIDSON CHEVROLET CADILLAC
BUICK PONTIAC GMC
Box 6089 Outer Washington St.
WATERTOWN, NY 13601
Ph# 315-782-8300
R-7024268

DAVIDSON NISSAN, INC.
Box 320 Outer Washington St.
WATERTOWN, NY 13601
Ph# 315-782-7700
R-7087241

DAVIDSON COLLISION
REPAIR CENTER
Box 320 Outer Washington St.
WATERTOWN, NY 13601
Ph# 315-782-4600
R-7087241

DAVIDSON CHEVROLET CADILLAC
BUICK PONTIAC GMC
Box 271 Rome Taberg Rd.
ROME, NY 13440
Ph# 315-337-2440
R-7027533

www.davidsonautogroup.com

CUSTOMER NO.		ADVISOR	LISA	200	TAG NO.	2751	INVOICE DATE	09/02/15			
		LABOR RATE		LICENSE NO.		MILEAGE	33,033	COLOR	BLACK GRANT		
		YEAR / MAKE / MODEL	13/CHEVROLET/SPARK/SPARK				DELIVERY DATE	11/13/12	DELIVERY MILES	25	
		VEHICLE ID NO.	K L 8 C B 6 S 9 2 D C				SELLING DEALER NO.		PRODUCTION DATE		
		F.T.E. NO.		R.O. NO.			R.O. DATE	09/01/15			
		BUSINESS PHONE								MO:	
COMMENTS											

LABOR & PARTS		J# 1 51CVZ		BODY ELECTRICAL		TECH(S):194509		WARRANTY	
PARTS		QTY	FP-NUMBER	DESCRIPTION		UNIT PRICE		WARRANTY	
JOB # 1	1	95961440	SWITCH 2.188 Y		JOB # 1 TOTAL PARTS		0.00		
						JOB # 1 TOTAL LABOR & PARTS		0.00	
COMMENTS									
++WAITER++									
TOTALS									

* [] CASH [] CHECK CK NO. [] *									
* [] VISA [] MASTERCARD [] DISCOVER *									
* [] AMER XPRESS [] OTHER [] CHARGE *									

						TOTAL LABOR...	0.00		
						TOTAL PARTS...	0.00		
						TOTAL SUBLET...	0.00		
						TOTAL G.O.G....	0.00		
						TOTAL MISC CHG.	0.00		
						TOTAL TAX.....	0.00		
						TOTAL INVOICE \$	0.00		

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

LIMITED EXPRESS WARRANTY

All factory replacement parts are warranted for 12 months or 12,000 miles, whichever comes first. All other parts installed are warranted for 90 days parts & labor.

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.

We want you "Completely Satisfied". We work very hard to satisfy our customers. Should you receive a survey, we would appreciate you completing it and return it "Completely Satisfied". Please contact your Service Advisor or a member of our management staff if your not "Completely Satisfied" prior to mailing your survey. It is our sincere desire to provide you with the finest in quality service for many years to come. Your satisfaction is our # 1 goal



SYRACUSE NY 130

05 OCT 2015 PM 3 L



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NUS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

200779382

