

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 31-AUG-2015 OCT 14 2015	Repository <input type="checkbox"/>
	Reference No. 10760288

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	INDEPENDENCE	State	MO	Zip Code	[REDACTED]
				Evening Telephone Number	SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side 3GTU2UEC1FG [REDACTED]	Make GMC	Model SAVANA 1500	Model Year 2015
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 06-MAY-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: LIGHTING (PWS)	Failure Mileage 5000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

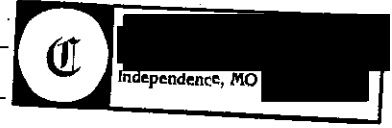
TL* THE CONTACT OWNS A 2015 GMC SIERRA. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE HEADLIGHTS FAILED TO ILLUMINATE PROPERLY IN ORDER FOR THE CONTACT TO VIEW THE ROAD WHEN DRIVING AT NIGHT. THE VEHICLE WAS REPAIRED ON THREE OCCASIONS. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE HEADLIGHTS WERE FUNCTIONING AS DESIGNED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GMc installed an updated light bulb on 7-21-15
the night time visibility is still "not safe"
on curvie, Willy roads, you cant see ahead or side to side.
Some one will hit a deer, Person, or cyclist because
of the blind spots
Please test drive this truck, "save a life"



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

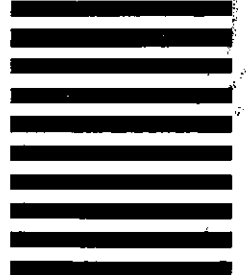
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





3107 S. Noland Road
 Independence, MO 64055
 816-252-9800
 cabledahmerbgc.com

CUSTOMER NO.	ADVISOR JAREN FRIEND	TAG NO. 100123 5600	INVOICE DATE 07/21/15	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 2,950	COLOR SUMMIT WHT/
	YEAR / MAKE / MODEL 15/GMC/SIERRA 1500/CREW CAB 4WD 143.		DELIVERY DATE	STOCK NO. 3426
INDEPENDENCE, MO	VEHICLE I.D. NO. 3GTU2UEC1FG		DELIVERY MILES 295	
	F.T.E. NO.	P.O. NO.	R.O. DATE 07/09/15	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS C#		MO: 2950

LABOR & PARTS
 J# 1 20BUZ *LIGHTS / SIGNALS TECH(S):100047 100050 WARRANTY
 CUSTOMER STATES HIGH BEAMS HAVE VERY LOW VISIBILITY, ONLY PROVIDE A VERTICAL LINE OF LIGHT, CAN ONLY SEE DIRECTLY IN FRONT OF VEHICLE, ADVISE
 COULD NOT DUPLICATE CONCERN, CALLED TAC WHILE TALKING TO THE FOUND #PIT5374B. PERFORMED THE BULLETIN AS IT SAYS TO TAC CASE#
 PERFORMED BULLETIN. REPLACED HEADLIGHT BULBS WITH UPDATED PART NUMBER, AIMED HEADLAMPS AND PROGRAMMED BCM PER BULLETIN. ALL OK AT THIS TIME

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The Seller, CABLE-DAHMER BUICK GMC CADILLAC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and CABLE-DAHMER BUICK GMC CADILLAC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	2	23342527	BULB 2.727 Y		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

TOTALS

!!!!!!! ATTENTION CUSTOMERS!!!!!! ADDED VALUE!!!!!!!!!!!!!!	TOTAL LABOR...	0.00
!!!! ALL GENUINE G.M. PARTS INSTALLED ON YOUR VEHICLE!!!!!!	TOTAL PARTS...	0.00
*****ARE NOW BACKED BY G.M.'S 12mo/12,000 MILE WARRANTY****	TOTAL SUBLET...	0.00
** OR PARTS DESIGNATED BY AN * INDICATE A LIMITED LIFETIME**	TOTAL G.O.G....	0.00
WARRANTY APPLIES TO CUSTOMER PAY REPAIRS, ASK YOUR ADVISOR	TOTAL MISC CHG.	0.00
FOR DETAILS	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

YOU WILL RECEIVE A CUSTOMER SATISFACTION SURVEY FROM CHEVROLET. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED" PLEASE CONTACT OUR SERVICE MANAGER IMMEDIATELY. YOUR SATISFACTION IS OUR NO. 1 CONCERN. THANK YOU.
 CABLE DAHMER BUICK GMC CADILLAC 816-252-9800

CUSTOMER SIGNATURE