

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552 (b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: HYDE PARK State: MA Zip Code: [REDACTED]		Date Received: 28-AUG-2015 Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]		Repository ☐ Reference No. 10759939 E-mail Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCHK29U33E [REDACTED]		Make CHEVROLET		Model SILVERADO 1500	
Model Year 2003		Date Purchased SEPT 03		Dealer's Name and Telephone Number QUIRK CHEVY	
Original Owner ☐		Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]		Engine: 6.0 No. Cylinders 8 Fuel Type: GASOLINE	
Transmission Type AUTO		☒ Antilock Brakes ☐ Cruise Control		Powertrain Multiple Failure: YES Incident Date(s) 07-JAN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS) GAS LINE FAILURE FAILED AT 75 KMILES AS WELL.				Failure Mileage 92000 Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 10 MPH, THE BRAKE PEDAL WAS DEPRESSED BUT THE BRAKES FAILED TO RESPOND. AS A RESULT, THE CONTACT CRASHED INTO A POLE. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE BRAKE LINES AND FUEL LINES WERE RUSTED, AND NEEDED TO BE REPLACED. THE FRONT PASSENGER SIDE BRAKE LINE WAS REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 92,000. THIS WAS THE SECOND TIME THE BRAKE LINES FAILED. - 75K SEAT BELT REPAIR I ALSO HAD A ROTTED FUELLING IT WAS SPILLING FUEL. * THE TROUBLESHOOTING ISSUE IS I LOST ALL BRAKES NOT JUST THE FRONT OR REAR. THIS A DANGEROUS DESIGN!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

EXCESSIVE ROT/DAMAGROUS BRAKE DESIGN
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS PLOWING! LOST BRAKE COMPLETELY AT 10mph
HIT POLE DAMAGED MY PLOW. THIS IS THE
SECOND TIME THE BRAKE LINES FAILED, BOTH
TIMES I LOST ALL BRAKES FRONT & REAR,
POOR DESIGN SECOND TIME I APPLIED
EMERGENCY BRAKE AND THEY FAILED! ROT!
FUEL LINE FAILED BECAUSE OF ROT AS WELL!
I WAS LEAKING GAS FOR SOME TIME!
ATTACH ADDITIONAL SHEETS IF NECESSARY. 3 MECL OF GAS!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BOSTON

MA 021

28 SEP '15

PM 2 11



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration