

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

DOT Form NO. NHTSA-101 USE ONLY 100148



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

Date Received <b>SEP 18 2015</b>	Repository <input type="checkbox"/>
	Reference No. 10759770

**OWNER INFORMATION (Type or Print)**

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
SIMI VALLEY	CA	[REDACTED]	

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCP2F83CA [REDACTED]	Make HONDA	Model ACCORD	Model Year 2012
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 07-MAR-2015

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage 32000	Failure Speed 35
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2012 HONDA ACCORD. WHILE DRIVING 35 MPH, THE VEHICLE STOPPED ABRUPTLY WITHOUT WARNING. THE CONTACT STATED THAT THE FAILURE RECURRED ON ONE SEPARATE OCCASION. THE VEHICLE WAS TAKEN TO THE DEALER, WHERE THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 32,000.

*Please see attachment for all corrections and requested information*

*10 N.P.  
09-09-15*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

# COVER SHEET

TO: U.S. DEPARTMENT OF TRANSPORTATION NATIONAL  
HIGHWAY TRAFFIC SAFETY ADMINISTRATION

DATE: 09-10-15

FROM: [REDACTED]

PAGES: 12 (INCLUDING COVER PAGE)

RE: PER REQUEST FOR THE FOLLOWING DOCUMENTS:

COMPLAINT NUMBER 851580  
REFERENCE NUMBER 10759770

- VEHICLE OWNER'S QUESTIONNAIRE
- CORRECTION TO NARRATIVE DESCRIPTION OF INCIDENTS
- HONDA OF THOUSAND OAKS INVOICE DATED 08/21/15
- HONDA MULTI-POINT VEHICLE INSPECTION CHECKLIST
- CAD CALL/REPORT NUMBER [REDACTED]
- REPAIR COVERAGE ELIGIBILITY RESPONSE- BACKSIDE OF SHEET REFLECTS HONDA/ACURA VEHICLE QUERY STATUS SUMMARY

**The below case complaint number [REDACTED] was noted incorrectly located on page 5.**

**Owner: [REDACTED]**

**HONDA ACCORD -2012**

**VIN Number: 1HGCP2F83CA [REDACTED]**

**LICENSE: [REDACTED]**

**Complaint/Incident as follows:**

**Approximate/Date Of First Incident- Possibly February/March 2015**

**Mileage: Unsure/Possibly 32,000**

**Component Parts Believed To Be Safety Problem: Short Engine/Vehicle Stability Assist, Breaks, And Fuel Pump.**

**First Incident Described:**

**The first occurrence happened before night fall, location of nearest cross streets Long Canyon Rd. and Wood Ranch Parkway, in Simi Valley, CA 93065. The road condition was wet due to rainy weather. I believe the mph was 25-30 before the vehicle stopped abruptly, without myself applying the breaks. No warning lights of any kind were displayed. In addition, there was a black car in front of my vehicle at the time of the incident. The black car remained stationary for longer than a few moments before proceeding forward from the stop sign. My car barely missed impact. The incident occurred before the stop sign, heading west on Long Canyon Rd.**

**Second Incident Described:**

**CAD Call/Police Report: Date/Time- June 09, 2015/18:15. (Pacific Time)**

**Report Number:** [REDACTED]

**Call Type: Hazardous Condition**

**Location:** [REDACTED] **Simi Valley, CA**

**Report Remarks:**

**Grey Honda Accord Stuck in N/B Lanes- Vehicle Removed**

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**My additional remarks regarding second incident:**

**The vehicle's engine, while driving was hesitating. Additionally, the road appeared to be safe and operable. Upon approaching the freeway entrance heading east bound the car stopped immediately without warning, or myself using the breaks. The engine shut off. However, the car was low on gas and the warning light was on. At the time of the incident, I believed the car to be going approximately 25 mph. (I'm unable to recall the exact mileage, possibly around 33,000) I quickly activated my hazard lights and exited my car from the driver's side. I left the keys in the ignition and lifted up the emergency break. I went around to the passenger side and grabbed my dog. I headed for the sidewalk.**

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**Side Notes:**

I made an appointment with Honda Of Thousand Oaks for July 20<sup>th</sup> 2015, to have my car inspected for issues stated above.

Unfortunately, I was unable to have my car serviced due to the \$100.00 deductible requested by Honda Of Thousand Oaks. My vehicle was currently under warranty, per the representative. Plan Type: Honda Care New 6 year 100K Mile/\$100 Deductible Expiration Date 12/09/2017 (Due every time car is serviced)

My understanding of my warranty at the time of signing the loan agreement with Honda Finance Company dated 12-10-2011, was that no fees would be accessed. No \$100.00 deductible would be necessary at time of requested service made by me with any Honda Service Department. The warranty costs were incorporated within the loan.

It is also my understanding that if a “Third Party” other than a Honda Service Department conducts service on my vehicle, that this could potentially void the warranty. This isn’t the case, “No other servicer, other than a Honda Service Department has ever serviced my Honda Accord 2012.”

I made an appointment for my Honda Accord 2012 vehicle to be serviced on August 21<sup>st</sup> 2015, by Honda Of Thousand Oaks.

**Summarization Of Findings Per Invoice:**

Mileage: 34,043/34,045

Per Invoice, Customer states- While driving around town engine will just Stop/Intermittent- Vehicle hesitates while accelerating.

**Results per Honda Of Thousand Oaks Service Department:**

**Performed Inspection And Test Drives-Scanned for any stores trouble codes- unable to duplicate any problems**

**Scan for trouble codes – No problems found**

**No stored failure codes**

**No stored codes for VSA Operations**

**Received Car Back on 08-22-15 9:14 A.M.**

**Side Notes:**

**I made a phone call to Honda Of Thousand Oaks and spoke to Mr. Bellante advising of Vehicle Stability Assist concern, that my car was having similar issues as described in the article of Edmunds.com dated 03-14-13/ 187,000 recalls regarding Honda *Pilot with the Vehicle Stability Assist- in 2005- “VSA System could malfunction and apply the break without input from the driver.”* When I was in the facility- Honda Of Thousand Oaks initially, I advised Mr. Bellante, prior that my car was a “defect.”**

**At the time of picking up my car I wasn't required to pay the \$100.00 deductible. Mr. Bellante stated “if there were any further issues, he would have the head manager drive my car to his home, back and forth to locate problem.”**

**NOTES OF IMPORTANCE:**

**BEGINNING MILEAGE OF HONDA ACCORD 2012- 34,043**

**ENDING MILEAGE: 34,045**

**PER INVOICE UPON VEHICLE STABILITY ASSIST**

**INSPECTION/TESTING MILEAGE AT 34,044 (ONE MILE)**

**NOTABLE QUESTION- WAS THOROUGH INSPECTION/  
TESTING DONE ON VEHICLE IN ONE MILE ????**

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**Notification of Case Escalation (All times are GMT-0400)**

**Workspace ID:**12  
**Case:** COMPLAINT  
**Case Number:** [REDACTED]

**Escalation:** Resend EVOQ **Status:** Closed  
**Date:** 2015-09-01 **Time:** 14:06:57  
**Creation Date:**2015-08-27 **Creation Time:**15:04:38

**Symptom:**

*Entered on 09/01/2015 at 14:06:57 EDT (GMT-0400) by Barbara Deveaux:*

TL- THE CONTACT DID NOT RECEIVE THE COMPLAINT. PLEASE SEND THE COMPLAINT BY EMAIL TO:  
[REDACTED] THANK YOU. BD

*Entered on 09/01/2015 at 13:57:13 EDT (GMT-0400) by Barbara Deveaux:*

TL- THE CONTACT DID NOT RECEIVE A COPY OF THE COMPLAINT AND REQUESTED THAT IT BE RESENT.  
BD

*Entered on 08/27/2015 at 15:04:38 EDT (GMT-0400) by William Henry:*

TL- THE CONTACT OWNS A 2012 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING AT 35 MPH THE VEHICLE STOPPED ABRUPTLY WITHOUT ANY WARNING. THE CONTACT STATED THAT THE FAILURE RECURRED ON A SEPARATE OCCASION. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 32,000. WH

**Contact Information:**

**Last Name:** [REDACTED] **First Name:** [REDACTED]  
**Address:** [REDACTED]  
**City:** SIMI VALLEY **State/Province:**CA California  
**Zip:** [REDACTED] **Country:** United States  
**Phone:** [REDACTED] **Email Address:**  
**Contact Source:**Owner **ODI #:** 10759770

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# Honda Multi-Point Vehicle Inspection Checklist

**HONDA OF THOUSAND OAKS**  
 3925 Auto Mall Drive  
 Thousand Oaks, CA 91362  
 Phone: (805) 371-5500  
 Phone: (818) 597-8200  
 Fax: (805) 494-1413  
 www.hondaofthousandoaks.com

40%  
 AL LIFE

DATE	LICENSE
R/O TAG NUMBER 3110	NEXT SERVICE DUE
SERVICE ADVISOR	MILEAGE 34043
TECHNICIAN	
VIN 1HGCPZE83GA	

Satisfactory     May Require Future Attention     Requires Immediate Attention

Headlights (check high and low beams)/Taillights/Brake lights/Hazard warning lights/Turn signals/Exterior lamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interior light	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Windshield washer spray/Wiper operation/Wiper blades/Windshield condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking brake	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Horn operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clutch operation (if applicable)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Micron cabin filter**	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

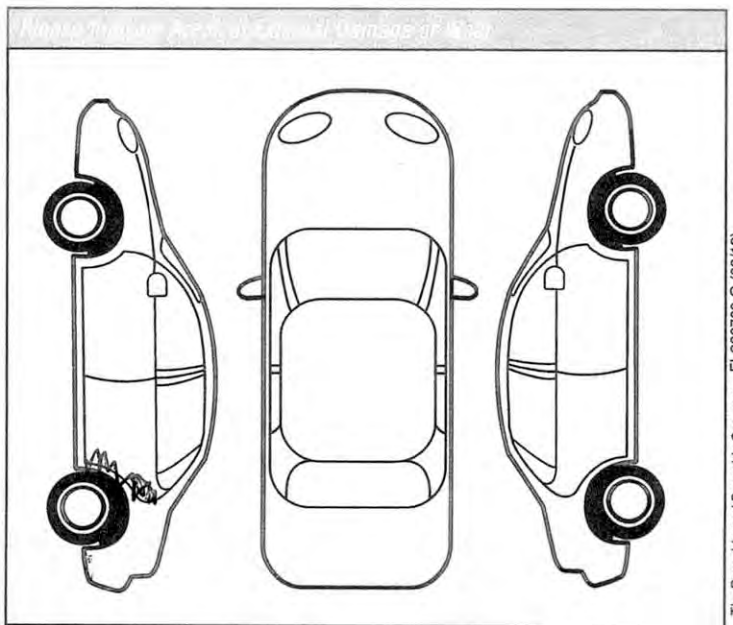
Tire Condition			
Left Front			Right Front
<input checked="" type="checkbox"/>	Wear pattern	Wear pattern	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Tire tread 6 32nds	Tire tread 6 32nds	<input checked="" type="checkbox"/>
Left Rear			Right Rear
<input checked="" type="checkbox"/>	Wear pattern	Wear pattern	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Tire tread 6 32nds	Tire tread 8 32nds	<input checked="" type="checkbox"/>
Spare			
<input type="checkbox"/>	Wear pattern	Front tire inflation set to 34 psi	
<input type="checkbox"/>	Tire tread ___ 32nds	Rear tire inflation set to ___ psi	

Good	<input checked="" type="checkbox"/>
Replace	<input type="checkbox"/>



Brake Condition			
Left Front			Right Front
<input checked="" type="checkbox"/>	8 mms	8 mms	<input checked="" type="checkbox"/>
Left Rear			Right Rear
<input checked="" type="checkbox"/>	4 mms	4 mms	<input checked="" type="checkbox"/>
Brakes not inspected on this visit <input type="checkbox"/>			

Check fluid levels: Oil/Coolant/Power steering fluid/Brake fluid*/Windshield washer fluid/Automatic transmission fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Air filter condition**	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
External drive belts and radiator hoses	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hydraulic clutch reservoir fluid (M/T vehicles)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake lines/Hoses/Parking brake cable	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shock absorbers/Struts/Suspension/Tie rod end and boots/Steering gear and dust seals	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhaust system	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Engine oil and/or fluid leaks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drive shaft boots/Constant velocity boots and bands	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



\*NOTE: Brake fluid NOT filled - fluid level indicates pad wear  
 \*\*Refer to maintenance schedule

File Edit Related Help



General Offense Dispatches Entities History Remarks Text Attachments Update Report Flag Related Events

CAD Call

Call # 2015-25957 Police call Call relation Combined call #
Status C Date received Jun-09-2015 Time In 18:15:10
Call type HAZC HAZARDOUS CONDITION Priority 4 Class R

Location [Redacted] Apt Ring Map

Place Municipality SIMI VALLEY County History Y Flags N
District Beat 1 Grid 113

Initial Call Remarks
GRY HONDA ACCORD STUCK IN N/B LANES // AT&T MOBILITY 800 635 6840 4: Modify

Officer Safety

Caller Related Info Times Units Clearance Info
Report N Founded Y Report number 2015-25957
Reporting officers 389 Study code
Cleared by N Final call type HAZC HAZARDOUS CONDITION [Redacted]
Clear remarks VEH MOVED Modify



JK 6/12/15

Other Related Information
Dispatches 2 Remarks 7 Entities 0 Related event(s) N Texts 0 Attachments N Change logs 2

### Repair Coverage Eligibility Response

#### Vehicle and Claim Information

VIN	1HGCP2F83CA [REDACTED]	Mileage	33806	RO/Date
Inquiry Date	07/20/2015	Model	ACCORD 4D	Year

#### VSC INFORMATION

Customer Name First/MI/Last	[REDACTED]			
Co Owner Name First/MI/Last	[REDACTED]			
Contract No.	[REDACTED]	Plan Type	HONDA CARE NEW 6YR 100K MILE \$100 DEDUCTIBLE	Plan Status
Effective Date	12/10/2011	Expiration Date	12/09/2017	Effective Miles
Deductible	\$100.00	Rental	Y	Roadside Assist

VSC/HCPV Eligibility    
 Parts Coverage    
 Labor Ops Coverage

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*100K*

STOMER #: [REDACTED]



**HONDA OF THOUSAND OAKS**

3925 Auto Mall Drive  
Thousand Oaks, CA 91362  
(818) 597-8200 (805) 371-5500  
www.hondaofthousandoaks.com

\*INVOICE\*

DUPLICATE 1  
PAGE 1

9 MI VALLEY, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 930102 Mike Bellante

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GREY	12	HONDA ACCORD	1HGCP2F83CA [REDACTED]	[REDACTED]	34043/34045	T3110

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN12 DD			17:00 21AUG15			CASH	22AUG15

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: ENG:2.4\_Liter

08:51 21AUG15 09:14 22AUG15

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES WHILE DRIVING AROUND TOWN, ENGINE WILL JUST STOP -  
ALL ELECTRICAL POWER IS STILL ON - NO WARNING LIGHTS -  
INTERMITTANT

CAUSE: GENERAL ENGINE REPRS

1000 PERFORMED INSPECTION AND TEST DRIVES -  
SCANNED FOR ANY STORES TROUBLE CODES - UNABLE  
TO DUPLICATE ANY PROBLEMS  
930322 ISP 0.00

(N/C)

\*\*\*\*\*

B CUSTOMER STATES VEHICLE HESITATES WHEN ACCELERATING

CAUSE: GENERAL ENGINE REPRS

1000 PERFORMED TEST DRIVES - SCAN FOR TROUBLE  
CODES - NO PROBLEMS FOUND  
930322 ISP 0.00

(N/C)

\*\*\*\*\*

C HONDA EXPRESS MULTI-POINT INSPECTION

EMPI ALL TIRE PRESSURES SET @ 34 PSII  
930322 C 0.00

0.00 0.00

34044

NO STORED FAILURE CODES  
NO STORED CODES FOR VSA OPERATIONS  
USE CHEVRON REGULAR FUEL IN VEHICLE

\*\*\*\*\*

EST: 0.00 21AUG15 08:51 SA: 930102

**NOTICE TO CUSTOMERS**

WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE. I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE. I ACKNOWLEDGE WRITTEN AND/OR ORAL APPROVAL OF ALL REPAIRS OR SERVICES LISTED ABOVE.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

BAR# ARD178576 EPA# CAR000013862

**NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON THE BACK  
CUSTOMER COPY**

OWNER #: [REDACTED]

[REDACTED]

**HONDA OF THOUSAND OAKS**  
3925 Auto Mall Drive  
Thousand Oaks, CA 91362  
(818) 597-8200 (805) 371-5500  
www.hondaofthousandoaks.com

WORKORDER

PAGE 1

SIMI VALLEY, CA [REDACTED]

NAME: [REDACTED] CONT: [REDACTED]  
ADDRESS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 930102 Bellante, Mike

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREY	12	HONDA ACCORD	1HGCP2F83CA [REDACTED]	[REDACTED]	34043/	T3110	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN12 DD			17:00 21AUG15			CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter					
21AUG2015 08:51							

LINE OF CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

# A 1000 W CUSTOMER STATES WHILE DRIVING AROUND TOWN, ENGINE WILL JUST STOP - ALL ELECTRICAL POWER IS STILL ON - NO WARNING LIGHTS - INTERMITTANT |CC: PERFORMED

# B 1000 W CUSTOMER STATES VEHICLE HESITATES WHEN ACCELERATING |CC: PERFORMED

# C EMPI C HONDA EXPRESS MULTI-POINT INSPECTION

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE REQUIRED TIME.

PARTS REMOVED WILL BE DISCARDED AT TIME OF WRITE UP UNLESS INSTRUCTED OTHERWISE  SAVE

Receipt of vehicle described hereon for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer.

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

Subject to terms and conditions on reverse side. Please read before signing.  
Customer acknowledges a copy hereof including a copy of the Song Beverly Warranty Act.

SIGNED AND RECEIVED **X**

CUSTOMER COPY

PRELIMINARY ESTIMATE \$ 0.00

AUTHORIZED BY X			
REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X  
CUSTOMER SIGNATURE

BAR# ARD178576 EPA# CAR000013862

simi valley CA



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NRS-210  
1200 New Jersey Avenue SE.  
Washington, DC. 20077-9382 W48-226