

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [Williams, Maritza CTR \(NHTSA\)](#) on behalf of [DataQuality, DataQuality \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10759584-----
Date: Wednesday, September 16, 2015 9:51:32 AM
Attachments: [image002.gif](#)
[image001.png](#)

EQ-10759584-2653

Questionnaire.

Maritza L. Marshall-Williams

BLF Technologies Inc.

on assignment with National Highway Traffic Safety Administration,

Dept. Of Transportation

W48-204

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Tuesday, September 15, 2015 11:31 PM
To: DataQuality, DataQuality (NHTSA); EVOQ (NHTSA)
Subject: Re: FW: FW: NHTSA: Follow up to ODI Complaint: ----10759584-----

Dear Sir/Madam:

Thanks for your email. I am writing this in reference to my ODI complaint 10759584. I like to add the following information to your attention.

According to my insurance company's report, the National Highway Safety Administration has issued safety related recall that may apply to my vehicle. The HONDA has issued recall notices for the following problem in certain vehicles during the same time frame when my vehicle was manufactured. Please see below.

Inline image 2



I called Acura Customer service and reported the incident that happened to me and my wife. It would have cost almost the lives of my wife and myself. Also it has cost tremendous damage to property. The Acura Customer service reported back to me that the above NHTSA did not involve my vehicle even though it was manufactured during the same time frame between November 26, 2001 through August 30, 2006. According to them my vehicle's VIN number is not part of the recall. I totally disagreed with their statement. They have given me a dispute id which is 12391058. The following is the information of the customer rep who took my complaint.

Frank Swartwout – Phone: 1-800-382-2238 x 115094

The Dispute ID: 12391058

Luckily, it did not cost any lives because it happened after 7:30PM. I have to tell you that it is because of God's grace, there were no children in the area where normally plenty of children.

I wish that the vehicle be examined thoroughly and future problem should be avoided.

Thanks

Regards

[REDACTED]

[REDACTED]

On Tue, Sep 15, 2015 at 8:31 AM, <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

