



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-AUG-2015

Repository

Reference No.
10758977

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City DENISON State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN1BV7AP7FM [REDACTED]
Make: INFINITI Model: Q50 Model Year: 2015
Date Purchased: 7-9-2015 Dealer's Name and Telephone Number: CREST INFINITI 972-422-1100 Engine: No: Cylinders 6 Fuel Type: GAS
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: AUTO Antilock Brakes Cruise Control Powertrain: RWD Multiple Failure: YES Incident Date(s): 10-AUG-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 180000 VEHICLE SPEED CONTROL Failure Mileage: Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 INFINITI Q50. WHILE DRIVING AT APPROXIMATELY 30 MPH AROUND A CURVE WITH THE BRAKES ENGAGED, THE ACCELERATOR PEDAL WAS DEPRESSED BUT THE VEHICLE DECELERATED WITHOUT WARNING. THE ISSUE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TOWED TO THE DEALER. THE TECHNICIAN INSPECTED THE VEHICLE AND STATED THAT IT WAS WORKING UP TO STANDARDS. THE FAILURE RECURRED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

US Dept of Transportation
NATSA
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave SE
West Bldg
Washington DC, 20590

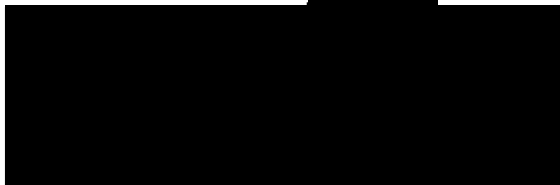
Sept 22 2015

To whom it may concern,

My case tracking number is 10758977. Upon reviewing a copy of my questionnaire I find that the narrative at the bottom of the form is totally incorrect. Please correct to the following:

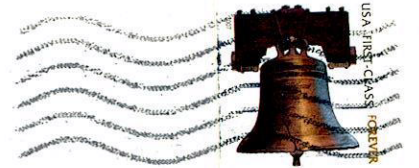
THE CONTACT OWNS A 2015 INFINITI Q50. WHILE ATTEMPTING TO ENTER A HIGHWAY FROM A STOP SIGN WHEN THE ACCELERATOR WAS DEPRESSED THE VEHICLE MOVED FORWARD APPROXIMATELY FIVE FEET AND STALLED. AFTER DEPRESSING THE ACCELERATOR THREE MORE TIMES THE VEHICLE FINALLY MOVED OUT OF THE LANE OF ONCOMING TRAFFIC. IN 2200 MILES OF DRIVING THIS SENARIO HAS OCCURED SEVEN TIMES. AFTER THE FIRST THREE TIMES THE VHICLE WAS TOWED TO THE DEALER. THE TECHNICIAN INSPECTED THE VEHICLE AND STATED THAT IT WAS WORKING UP TO STANDARDS. THE VEHICLE WAS NOT REPAIRED. THE FAILURES CONTINUE.

Sincerely,



Denison, TX

NORTH TEXAS TX P&DC
DALLAS TX 750
22 SEP 2015 PM 13 L



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Office of Safety Investigation (NVS-210)
1200 New Jersey Ave SE
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