

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

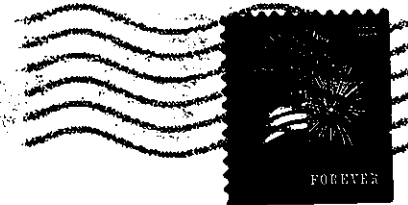
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: WHITE PLAINS State: NY Zip Code: [REDACTED]		Date Received: 19-AUG-2015 Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]		Repository: ☐ Reference No.: 10749851 E-mail Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SAJDA23C0Y[REDACTED]		Make: JAGUAR		Model: XJ8L	
Model Year: 2000		Engine: No: 8		Fuel Type: Premium Unleaded	
Date Purchased: [REDACTED]		Dealer's Name and Telephone Number: [REDACTED]		Original Owner: ☐	
Dealer's City: [REDACTED]		State: [REDACTED]		Zip Code: [REDACTED]	
Transmission Type: ☒ Automatic		☒ Antilock Brakes		Powertrain: [REDACTED]	
☐ Cruise Control		Multiple Failure: [REDACTED]		Incident Date(s): 13-AUG-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 980000 UNKNOWN OR OTHER, VISIBILITY/WIPER (PWS) Electrochromatic Rearview Mirror				Failure Mileage: 37244	
Failure Speed: [REDACTED]					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC036): [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]				Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]		Child Seat Component Code: [REDACTED]	
Failed Part: [REDACTED]		APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
Number of Deaths: 0		Reported to Police: N		Narrative Description of Incident(s), Crash(es), and Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).	
TL* THE CONTACT OWNS A 2000 JAGUAR XJ8. THE CONTACT STATED THAT THERE WAS A DARK, OILY LIQUID SUBSTANCE COMING OUT OF THE REAR VIEW MIRROR, WHICH DAMAGED THE INTERIOR AND PLASTIC OF THE VEHICLE. THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN IN FOR DIAGNOSTIC TESTING. THE TECHNICIAN DIAGNOSED THAT THE ELECTRO CHROMATIC REARVIEW MIRROR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 37,244. The vehicle as well as electrochromatic mirror manufacturers should not put in the mainstream of consumer a product which spontaneously leaks a dangerous caustic substance which can cause serious injury to the skin and eyes of occupants in addition to physical damage to the interior of the vehicle itself. Moreover, both manufacturers breach their continuous duty to warn regarding product defects, which is degree of					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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WESTCHESTER NY 105

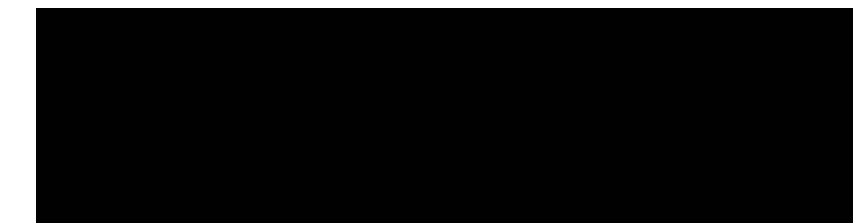
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20590





White Plains, N.Y.

