


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 19-AUG-2015 SEP 22 2015		Repository <input type="checkbox"/> Reference No. 10749694							
OWNER INFORMATION (Type or Print)													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
RUDOLPH		WI		[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
VEHICLE INFORMATION													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
2C4RC1BG4DR [REDACTED]				CHRYSLER		TOWN AND COUNTRY		2013					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
2-25-13		V+H Ford Automotive				No: Cylinders							
Original Owner		Dealer's City		State		Zip Code							
<input checked="" type="checkbox"/>		Marshfield		Wi		54449							
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
		<input type="checkbox"/> Cruise Control						15-FEB-2014					
FAILED COMPONENT(S)/PART(S) INFORMATION													
Vehicle Component Code: 110000 ELECTRICAL SYSTEM						Failure Mileage		Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE													
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)							
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment		Failure Location:								
			<input type="checkbox"/> Prior Repair										
Tire Component Code					Tire Failure Type:								
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE													
Make:			Date Manufactured:			Model No./Name:							
Seat Type:			Installation System:										
Child Seat Component Code:			Failed Part:										
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0		0		N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).													
TL* THE CONTACT OWNS A 2013 CHRYSLER TOWN AND COUNTRY. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V234000 (ELECTRICAL SYSTEM) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.													
Early in 2014 I was notified of the safety recall by Chrysler that the rear quarter vent window may overheat if exposed to liquid moisture - I contacted V+H Automotive to make an appointment to have the switch repaired. They told me they didn't have the parts and disconnected													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY													
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

the switch - I went back in early 2015 and they said they didn't have the parts but would call me when they received them. I have not heard from them - I did get my 3rd safety recall from Chrysler!