

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)		Date Received 18-AUG-2015		Repository ☐ Reference No. 10749501	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
CASA GRANDE		AZ			
Evening Telephone Number		E-mail Address			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1J8GL58K02W		JEEP		LIBERTY	
Model Year		Engine:		Fuel Type:	
2002		No: Cylinders		GAS	
Date Purchased		Dealer's Name and Telephone Number		State	
6-0		CROPPER		AZ	
Original Owner		Dealer's City		Zip Code	
☒		CASA GRANDE		85122	
Transmission Type		Powertrain		Multiple Failure:	
AUTO		AWD		BALL JOINTS	
☒ Antilock Brakes		☒ Cruise Control		Incident Date(s)	
				18-AUG-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 140000 AIR BAGS, 020000 SUSPENSION				Failure Mileage	
				70000	
				Failure Speed	
				10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
		Reported to Police			
		N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 JEEP LIBERTY. WHILE DRIVING APPROXIMATELY 10 MPH MAKING A RIGHT TURN, THE VEHICLE MADE A GRINDING NOISE, LUNGED FORWARD, AND STOPPED IN THE MIDDLE OF AN INTERSECTION. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC. THE TECHNICIAN DIAGNOSED THAT THE BALL JOINTS ON THE FRONT PASSENGER SIDE FAILED AND DAMAGED THE FRONT PASSENGER SIDE TIRE. THE VEHICLE WAS REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 06V288000 (SUSPENSION), 12V527000 (AIR BAGS) AND 15V046000 (AIR BAGS); HOWEVER, THE PARTS NEEDED TO DO THE REPAIRS WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIRS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.					
NOT YET REPAIRED AIR BAG LIGHT ON MODULE NEEDS REPLACING					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAD A/F TIRE + wheel Replaced + BRAKE
COMPONENTS, I PAID FOR AIRBAG LIGHT
ALWAYS ON. DEALER SAID MODULE NEEDS
REPLACING. ALMOST 1 YEAR LATER STILL NOT
FIXED

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.



or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

