

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DO NOT WRITE IN THESE SPACES Date Received 17-AUG-2015 SEP 21 2015		USE ONLY 100148 Repository ☐ Reference No. 10749210	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		LANCASTER		CA	
Zip Code		[REDACTED]		Daytime Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
Evening Telephone Number		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
2G4WD582061 [REDACTED]				BUICK		LACROSSE	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Fuel Type:	
10/2012		GALPIN Motors		No: Cylinders		unleaded	
Original Owner		Dealer's City		State		Zip Code	
[REDACTED]		Santa Clarita		CA		[REDACTED]	
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
Auto		[REDACTED]		[REDACTED]		Incident Date(s)	
Cruise Control		[REDACTED]		[REDACTED]		01-DEC-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: LIGHTING (PWS)				Headlights & Dash Lights		Failure Mileage	
[REDACTED]				[REDACTED]		90000	
Failure Speed				[REDACTED]		[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		Original Equipment		Failure Location:			
[REDACTED]		Prior Repair		[REDACTED]			
Tire Component Code				Tire Failure Type:			
[REDACTED]				[REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:		[REDACTED]			
Child Seat Component Code:		Failed Part:					
[REDACTED]		[REDACTED]					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
[REDACTED]		[REDACTED]		0		0	
Reported to Police		[REDACTED]		[REDACTED]		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2008 BUICK LACROSSE. THE CONTACT STATED THAT WHILE DRIVING AT NIGHT, THE FRONT HEADLIGHT BECAME INOPERABLE WITHOUT WARNING. THE CONTACT MENTIONED THAT THE FRONT DRIVER SIDE HEAD LAMP ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER BUT WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V755000 (EXTERIOR LIGHTING); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 90,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							