

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-AUG-2015

SEP 10 2015

Repository

Reference No.

10747110

OWNER INFORMATION (Type or Print)

Name, Address, City (SUNNYVALE), State (CA), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number (1G1YY26EX85), Make (CHEVROLET), Model (CORVETTE Z06), Model Year (2008), Date Purchased (8/24/2008), Dealer's Name (Patnam Chevrolet), Engine (8), Fuel Type (Gasoline), Transmission Type (Manual), Antilock Brakes, Cruise Control, Powertrain (7.0L V8), Incident Date (27-MAY-2015)

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS), Failure Mileage (14923), Failure Speed (0)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE LS7 ENGINE HAS A DEFECT THAT CAUSES ACCELERATED VALVE GUIDE WEAR. CONTINUING TO DRIVE THE CAR WILL EVENTUALLY LEAD TO A VALVE DROPPING AND CAUSING CATASTROPHIC ENGINE FAILURE. ONCE THIS OCCURS THERE WILL BE A LOSS OF POWER STEERING, POWER BRAKES, AND WATER/OIL COULD GET ON THE TIRES LEADING TO A LOSS OF CONTROL OF THE CAR. IN A FEW CASES FIRE HAS ERUPTED. HERE ARE TWO VIDEOS OF THE ISSUE HAPPENING:

LUCKILY I FOUND THE EXCESSIVE VALVE GUIDE WEAR BEFORE THE ENGINE FAILED, BUT IT COST ME \$3000 TO HAVE THE HEADS REBUILT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TO : NHTSA/ Office of Defects Investigation

FROM :

Reference No : 10747110

Pages : 6

SHIPPING INVOICE

Date: March 27, 2015

Invoice # [REDACTED]

American Heritage Performance
25901 Belle Porte Ave.
Harbor City, Ca 90710
(310) 326-2399
hp@americanheritageperforman
ce.com

TO: [REDACTED]
Sunnyvale, CA [REDACTED]

Car: LS7 Heads
Vin:
Plate #:
Miles:
CF

TECHNICIAN	JOB	SHIPPING METHOD	SHIPPING TERMS	DELIVERY DATE	PAYMENT TERMS	DUE DATE
# 713	Package #4 Heads (qty 2)	USPS Priority	w/insurance	N/A	Credit	

QTY	SERVICE PROVIDED	UNIT/PARTS	HOURS	PRICE
1	LS7 Cylinder Head Rebuild Package #4	Qty: 16 AHP Hardened Powder Metal Guides, Qty: 8 new GM sodium exhaust valves. Qty: 8 Treated & tumble polished stock Titanium intake valves, Bead blast entire cylinder head, Performance valve job, Resurface Cylinder Heads, Assembly of cylinder heads with new viton valve seals. Testing and Reuse of Stock LS7 valve Springs	n/a	\$1,308
1	Performance Services	Porting of LS7 Cylinder Heads	n/a	\$550
1	Performance Services	Porting of Stock LS7 Intake Manifold	n/a	\$135
1	Performance Services	Porting of Stock LS7 Throttle Body	n/a	\$105
1	Treatment Service	Treat & Tumble Polish all 8 Intake Valve Lash Caps	n/a	\$45
1	Shipping	Via USPS Priority w/ Insurance (includes both shipping of the heads, T.B and intake manifold)	n/a	\$100

Work that is included with Package #4:	TOTAL HOURS	n/a
Measuring of Cylinder Heads before Disassembly	SUB TOTAL	\$2,243
	TAX	n/a
	GRAND TOTAL	\$2,243

Thank you for your business!
www.AmericanHeritagePerformance.com

Subject: AHP LS7 Heads shipment

From: HP@americanheritageperformance.com (HP@americanheritageperformance.com)

To: [REDACTED]

Date: Tuesday, May 5, 2015 8:23 PM

Hello [REDACTED]

Your heads shipped out today via usps priority w/insurance.
usps tracking ID number: VH [REDACTED] US

Your ported TB and intake will ship tomorrow. I will email you their tracking ID numbers once they ship.

Please let me know if you have any questions or need any help during re assembly.

Also I meant to put your wiggle test results in the box with your heads but I forgot to put it in the box.

Bellow are the wiggle test results:

#1 int .008"
#1 Exh .010"

#3 int .009"
#3 exh .011"

#5 int .0085"
#5 exh .011"

#7 int .0095"
#7 exh .013"

#2 int .0095"
#2 exh .012"

#4 int .010"
#4 exh .0125"

#6 int .009"
#6 exh .011"

#8 int .0095"
#8 exh .0125"

These are your "raw" wiggle test measurements.

Let me know if you have any questions.

Thank You,

Subject: Receipt for your payment to [REDACTED]
From: service@paypal.com (service@paypal.com)
To: [REDACTED]
Date: Friday, March 20, 2015 11:17 PM



Mar 20, 2015 23:17:17 PDT
Transaction ID: [REDACTED]

Hello [REDACTED]

You sent a payment of \$92.00 USD to [REDACTED]

We've asked the seller to ship.

Thanks for using PayPal. To see all the transaction details, log in to your PayPal account.

It may take a few moments for this transaction to appear in your account.

Seller
[REDACTED]

Note to seller
You haven't included a note.

Shipping address - confirmed
[REDACTED]
Sunnyvale, CA [REDACTED]
United States

Shipping details
The seller hasn't provided any shipping details yet.

Description	Unit price	Qty	Amount
ARP 134-3610 LSX HEX HEAD BOLT KIT Item# [REDACTED]	\$92.00 USD	1	\$92.00 USD



Shipping and handling	\$0.00 USD
Insurance - not offered	---
Total	\$92.00 USD

Payment \$92.00 USD
This charge will appear on your credit card statement as "PAYPAL

Payment sent to [REDACTED]

Issues with this transaction?

You have 180 days from the date of the transaction to open a dispute in the Resolution Center.

? Questions? Go to the Help Center at: www.paypal.com/help.

RIGHT TO REFUND

You, the customer, are entitled to a refund of the money to be transmitted as a result of this agreement if PayPal does not forward the money received from you within 10 days of the date of its receipt, or does not give

Subject: Cheapest GM Parts.com: Order Completed - 15457
From: Cheapest GM Parts.com (parts@cheapestgmparts.com)
To: [REDACTED]
Date: Thursday, April 2, 2015 10:13 AM

Your Order Has Shipped!

Order # [REDACTED]

Shipping Information

Tracking Information

[REDACTED]
Sunnyvale, California, [REDACTED]
United States

Stamps tracking #: [REDACTED]

[Track Your Shipment »](#)

Note: Tracking may not be available for up to 24 hours depending on the type of shipping:

Shipment Details

Part Number	Part Name	Price	Quantity	Total
12582179	HEAD GASKET	\$33.15	2	\$66.30
12594171	EXHAUST MANIFOLD GASKET, RIGHT	\$10.48	2	\$20.96
89017852	MANIFOLD GASKET	\$22.69	1	\$22.69
22793593	WIPER ARM CAP	\$4.47	1	\$4.47
12576549	GASKET	\$20.71	1	\$20.71
15726082	LATCH BUMPER, RIGHT	\$2.72	1	\$2.72
Subtotal:				\$137.85
Shipping (USPS - Parcel (Standard delivery)):				\$15.72
Total:				\$153.57

[Check your order status](#)

Company Information

[REDACTED]

9/4/2015