 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		70 (AGENCY USE ONLY) 100148 Date Received SEP 12 2015 07-AUG-2015		Repository <input type="checkbox"/> Reference No. 10747107	
<b>OWNER INFORMATION (Type or Print)</b>							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City READING		State PA		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
<b>VEHICLE INFORMATION</b>							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5XYKU0A230G				Make KIA		Model SORENTO	Model Year 2013
Date Purchased 12/18/12		Dealer's Name and Telephone Number SAVAVE KIA 610 678 0650			Engine: No: Cylinders V6		Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>		Dealer's City Reading		State PA	Zip Code 19605		
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:	
<input type="checkbox"/> Cruise Control						Incident Date(s) 15-JUL-2015	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>							
Vehicle Component Code: 980000 UNKNOWN OR OTHER						Failure Mileage 20900	Failure Speed 65
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
<b>APPLICABLE INCIDENT INFORMATION</b>							
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 2	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
DRIVING ON ROUTE 55 S IN NEW JERSEY AROUND 3PM , SUNNY DAY BETWEEN EXIT 53 A AND 53 B WINDOWS UP SUN ROOF CLOSED AND AIR CONDITIONING ON WHEN ALL OF A SUDDEN OUR SUN ROOF IMPLoded ONTO MY WIFE AND I. WE WERE IN THE PASSING LANE AT THAT TIME AND HAD TO THINK QUICK AS TO WHAT JUST HAPPENED AND PROCEEDED TO REMOVE OURSELVES FROM THE HIGHWAY AND OFF TO THE SIDE . WE CALL OUR INSURANCE COMPANY LOOKING FOR ADVISE ON WHAT TO DO ,BUT THEY WERE NOT ABLE TO RECOMMEND ANY SO WE THEN CALLED 911 AND THE OPERATOR THERE CONTACTED SOMEONE FORM NJDOT WHO RESPONDED TO OUR NEEDS . MY WIFE AND I WERE COVERED IN GLASS WITH A FEW CUTS AND BRUISES BUT NOTHING TO SERIOUS COMPARED TO LOSING CONTROL OF YOUR VEHICLE AND CREATING A NIGHTMARE FOR POTENTIALLY MANY OTHERS AND OURSELVES . WE STARTED TO REMOVE THE GLASS AND WHEN HELP ARRIVED HE HAD SOME DUCT TAPE SO WE COULD TAPE THE SUN VISOR WHICH IS ONLY CLOTH CLOSED . WE JUST STARTED OUR VACATION AND WHAT A RIDE SO FAR ! AFTER THE NJDOT MAN HELPED TO GET US SECURED AS GOOD AS HE COULD WE TRAVELED TO OUR DESTINATION AND STOPPED BY A HOME DEPOT TO PURCHASE A MOVERS CARDBOARD BOX , HEAVY CONTRACTOR DEBRIS BAGS AND MORE DUCT TAPE TO BUTTON EVERYTHING UP . WE THEN CONTACTED KIA CUSTOMER SERVICE TO ADVISE OF THE OCCURENCE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

[REDACTED]


Kia Sorento VIN 5XYKUDA23DG [REDACTED]

To Whom it may concern : After we contacted out KIA representative in customer service concerning this matter with the Sun Roof implosion a contact representative was assigned to our case. We were informed to take our vehicle to our local dealer which is Savage KIA of Reading and a Field Inspector would inspect the vehicle for issues . Our Kia case manager Michelle H . and the dealer placed us in a rental vehicle at their expense and informed us that they would be repairing our vehicle as a good faith practice and will take care of everything .

We are very pleased that KIA Corporation is involved with this and we hope all will be resolved and hopefully no other issues with the same problem we had will occur and hope there are no major injuries with other families .

We have not received any updated information about our vehicle as yet and are just waiting to hear from the Dealer when they are finished . 09/04/15



Reading, PA. 

HARRISBURG PA 171

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National Highway  
Traffic Safety Administration  
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Washington, DC. 20590

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