U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

| Date Received | Repository |
|---|---|
| 06-AUG-2015 | Reference No. 10746637 |

## OWNER INFORMATION (Type or Print)

| Name | | Daytime Telephone Number | E-mail Address |
|---|---|---|---|
| Address | | Evening Telephone Number | |
| City: MOORE | State: OK | Zip Code: | |

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 1G6KD54Y95U | CADILLAC | DEVILLE | 2005 |

| Date Purchased | Dealer's Name and Telephone Number | | Engine: No: Cylinders | Fuel Type: |
|---|---|---|---|---|
| 06/2015 | BOB MOORE | 405 261 5780 | 8 | GAS |
| Original Owner ☐ | Dealer's City: NORMAN | State: OK / Zip Code: 73072 | | |

| Transmission Type | ☐ Antilock Brakes ☐ Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) |
|---|---|---|---|---|
| | | | | 30-JUN-2015 |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Vehicle Component Code: 010000 STEERING | Failure Mileage | Failure Speed |
|---|---|---|
| | 97500 | 10 |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type: |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | 0 | 0 | N |

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

I BOUGHT THIS CAR USED AND HAVE ONLY HAD IT A FEW WEEKS BUT ABOUT FIVE TIMES NOW I HAVE HAD THE POWER STEERING QUIT WHEN DRIVING IN THE RAIN. IT RETURNS IN SECONDS BUT I AM DISABLED AND IT IS VERY DIFFICULT FOR ME TO CONTROL THE CAR. LUCKILY THIS HAS ONLY HAPPENED AT LOW SPEEDS. I'M AFRAID OF BEING KILLED. I HAVE SINCE READ THAT THIS IS A WELL KNOWN PROBLEM. IN ALL SERIOUSNESS, DO FOLKS HAVE TO DIE BEFORE GM FIXES THE PROBLEM?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY